

CUSTOMER ASSESSMENTS

Online Customer Scorecard

The online customer scorecard is a unique offering that enables Beck to measure how we are doing on a project. Clients are asked to fill out these scorecards at three different phases of the project. These scorecards are created by Beck project managers and completed by our clients. Our clients log in, give their assessment and can check how they have scored us in the past. These scorecards enable Beck to track how we are doing in order to celebrate our victories, and more importantly, find out what we need to improve upon.

