## **Writing Memos: Some Guidelines**

## Do

- Outline your answer to the question before you begin to write
- Maintain an appropriate professional tone
- □ Embed text references to cited material:
  - o "As Leveson notes, we would do well to consider. . ."
  - o "The failure to sufficiently analyze the software. . . [Leveson]"
- □ Single space
- □ Use standard fonts (11-12 points) and margins (1 inch to 1.25 inches)
- □ Embed section info in memo header, for example:

From: Bob Student (Unger 1:00 p.m.)

## Don't

- □ Don't format the document as a letter
- □ Don't double space
- □ Don't exceed a single page side
- Don't spend excessive amounts of time playing with fonts or margins
- □ Don't use standard class assignment headers
- □ Don't waste space with an invented corporate logo or the like
- □ Don't footnote (use embedded references as specified above)