

September 10, 2009

Dear Postal Customer:

Changes in consumer preference and recession-related declines in mail volume have reduced U.S. Postal Service revenues. Operation of the Postal Service is paid for by postage and fees paid by our customers. The Postal Service receives no operational subsidy from taxes. Current economic conditions require that we review all postal operations for opportunities to streamline processes and provide service more efficiently.

As the Postmaster responsible for all offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. A review of the business activities of the MIT Post Office revealed that the office workload has declined. This reduced workload and the fact that we have another Post Office (Kendall Square Post Office) located 0.8 miles away from the MIT Post Office suggests that the continuation of the MIT Post office Unit may not be warranted.

Accordingly, we are considering discontinuance of the MIT Post Office, located at 84 Massachusetts Ave. in Cambridge, MA. If you are currently receiving letter carrier delivery, there will be no change to your delivery service. Any mail pickup of parcel and signature items would move to the Kendall Square Station, located at 250 Main Street in Cambridge, MA.

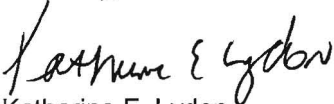
If you are a post office box customer, you have the option of post office box delivery at the Kendall Square Post Office or you may receive carrier delivery at your residence. Full retail service hours at the Kendall Square Post Office are from 7:30 a.m. to 5:00 p.m., Monday through Friday. The lobby at Kendall Square Station is open 24 hours a day.

The Postal Service operates to serve our customers. We value your opinions during this review process. Please complete the enclosed questionnaire and return with your comments by September 25, 2009 using the pre-addressed envelope provided.

If you have any questions regarding this process, you may call Dennis P. Tarmey, Postmaster of North Reading, MA and the Greater Boston Discontinuance Coordinator whose telephone number is (617) 654-5982.

Thank you for your assistance.

Sincerely,



Katherine E. Lydon
Postmaster, Cambridge
770 Massachusetts Avenue
Cambridge, MA 02139-9998

MIT Finance Station
 Postal Customer Questionnaire

1. Please check the appropriate box to indicate if you use the MIT Finance Station for the following services:

Postal Services	Daily	Weekly	Monthly	Never
a. Buy stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mail letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mail packages	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Send Express Mail®	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Pick up mail from a Post Office Box	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Pick up mail from general delivery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Buying Postal Money Orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buy stamp-collecting products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other postal services:

a. Enter permit mailings Yes No

Nonpostal Services

a. Picking up government forms (such as tax forms) Yes No

b. Assisting senior citizens, persons with disabilities, etc. Yes No

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Yes

No

If yes, which offices: _____

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Kendall Square Station Post Office will compare to your current service?

Better Just as Good No Opinion Worse

Please explain. _____

4. Do you currently use local businesses in the community?

Yes No

If yes, would you continue to use them if the **MIT Finance Station** is discontinued?

Yes No

Name: _____
(please print your name)

Address: _____

Telephone number: _____ Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form.
Thank you for taking the time to complete this questionnaire.

Please return your questionnaire in the postage paid envelope that has been provided by September 25, 2009 to the following address:

Dennis Tarmey
U.S. Postal Service-SBOC
25 Dorchester Ave.
Boston, MA 02205-9998