MBTA 10-Ride Pass and MIT subsidy
June 2023

The MBTA 10-Ride Pass for commuter rail riders is intended to help accommodate evolving work schedules, including hybrid schedules. This pass provides 10 single-ride tickets, good for use at any time up to 90 days after purchase. Pass prices vary according to zones of travel, and 10-Ride Pass tickets are only valid on the commuter rail (not for travel on the subway, bus, or commuter ferry).

Benefits-eligible Cambridge-based MIT employees participating in MIT’s T-pass subsidy program can purchase up to three 10-Ride Passes per month through Atlas, with MIT subsidizing 60% of the cost. Similar to an MIT-subsidized monthly T-pass, each 10-Ride Pass is priced according to zone, is available for commuter rail zones 1A through 10, and renews monthly.

- Before purchasing a 10-Ride Pass through Atlas, install the MBTA mTicket app on your iOS or Android device using your MIT email to create your account.

- To obtain the subsidy, purchase the 10-Ride Pass through Atlas.
  - Be sure you are signed into Atlas with the same MIT email address you used for the mTicket app.
  - Note that if you haven’t installed and enrolled in mTicket on your device before the time of purchase, the Atlas system will not be able to complete the transaction.

- You can purchase up to three MIT-subsidized 10-Ride Passes (10 rides per pass, or 30 rides) each month. Note that the MIT-subsidized monthly T-pass is a more cost-effective option if you expect to commute more than 15 days (30 rides) per month.

If you currently have a MIT-subsidized monthly MBTA pass and you want to switch to the 10-Ride Pass, see below for more information.

Things to remember about the 10-Ride Pass

- You must complete your 10-Ride Pass order through Atlas at least one month and one day in advance, a deadline that applies to all MIT-subsidized MBTA passes.
  - For example, to order or change a pass for August, you must complete the order/change on or before June 29.

- Your order for one or more subsidized 10-Ride Pass(es) will automatically renew every month in your account until you cancel, change, or suspend this order – again, similar to the monthly pass.

- Each 10-Ride Pass ticket is valid for 90 days after purchase.
  - MIT employees can buy up to three subsidized 10-Ride Passes each month (a maximum of 30 single rides or 15 round trips – essentially 15 days of commuting).

- However, a 10-Ride Pass ticket expires 2 hours after it is activated. Do not activate a 10-Ride Pass ticket until you are ready to use it.
• The 10-Ride Pass tickets, unlike the monthly T-pass, are valid for **commuter rail only**.
  o MIT-subsidized 10-Ride Pass users have access to free subway and local bus travel through the **Access MIT Pass** embedded in their MIT ID card.
  o However, if you have been participating in the MIT-subsidized monthly pass program, the Access MIT chip in your card has been disabled. To restore ID-based access to your free subway and bus benefit, you will need to get a new ID card; see details below.

**Purchasing an MIT-subsidized 10-Ride Pass**

• Remember to complete your 10-Ride Pass order on Atlas **at least one month and one day in advance**, as mentioned above.
• **Before** placing the order, install the **MBTA mTicket app** on your device and/or make sure you have an mTicket account based on your MIT email address.
  o Use the app’s main menu to find the My Account screen, where you can sign in or sign up for a new account (see images).
  o The Atlas system can **only** complete the 10-Ride Pass transaction if you have an active mTicket account linked to an MIT email.
Next, go to your Commuting Benefits on Atlas: [https://atlas.mit.edu/atlas](https://atlas.mit.edu/atlas)

- On the Atlas top menu, choose About Me.
- On the About Me page side menu, choose Commuting Benefits, look for the MBTA T-Pass Subsidy section on that page, and choose “Enroll now” (or “Manage account” if you are already enrolled in the subsidy program).

“Enroll now” brings you to the Monthly T-Pass Subsidy Registration page.

- Choose the appropriate 10-Ride Pass type from the drop-down menu, based on the zone you need and your preferred number of passes (each pass has 10 single-ride tickets, and you can opt to receive one, two, or three passes per month). The cost of the 10-Ride Pass varies by zone.
- Choose the effective start date; the virtual pass(es) will be delivered by upload to your mTicket app Ticket Wallet.
- If you are already enrolled in the subsidy program, the “Manage account” option will take you to the “T-Pass Details” page of your account, where you can go through the steps to change your pass type.
- No need to print a receipt – the cost of the 10-Ride Pass will be charged to you automatically via a payroll deduction and will reflect the 60% subsidy, similar to an MIT-subsidized monthly pass.
- The virtual 10-Ride Pass tickets will upload to your mTicket app Ticket Wallet on or around the 20th of the following month.
  - For example, when you purchase an August pass on or before June 29 (one month and one day in advance), the tickets will become visible in your mTicket Wallet around July 20th. You will be able to activate the tickets once the next month begins (on or after August 1, in the above example).

**Using a 10-Ride Pass**

- To use a 10-Ride Pass ticket, open the Ticket Wallet in your app, choose a ticket, and activate it. Show the resulting QR activation code on your phone to the commuter rail conductor.
  - Please note that at North Station and any other station where new fare gates have been installed, you need to activate a ticket before using the gate, so you can use the activation code on your phone to get through the fare gate (scan the code to enter or exit the platform).
- Each activated 10-Ride Pass ticket expires 2 hours after activation, and unused 10-Ride Pass tickets in your Ticket Wallet expire 90 days after purchase. The MBTA does not issue refunds for unused 10-Ride Pass tickets.

**Access MIT instructions for MBTA monthly pass holders**

If you are switching from an MIT-subsidized monthly MBTA pass to a 10-Ride Pass, you may want to restore your ID-based access to MIT’s bus/subway benefit.

- The Access MIT chip in the MIT ID cards of subsidized monthly T-pass commuters is disabled, because the T-pass includes subway and/or local bus travel. To restore your ID-based access to free subway and/or local bus travel, you will need to get a new MIT ID card (more info at the Atlas Service Center).
• If you want to return to using a monthly MBTA pass after trying the 10-Ride Pass, you can change your pass type through Atlas as described above. Note that the Parking & Transportation Office will disable the Access MIT chip in your MIT ID card at that point, since subway and local bus travel are included in the monthly pass.

• Remember that the subsidized monthly T-pass is a more cost-effective option for a participant who is likely to need more than three 10-Ride Passes in a single month.

If you have any issues with your mTicket app or with the MBTA 10-Ride Pass, please feel free to reach out to Keolis Customer Service at customerservice@keoliscs.com or 617-849-9555 for assistance.