

Commuter services updates



June 25, 2025

Parking Coordinators Meeting

Agenda

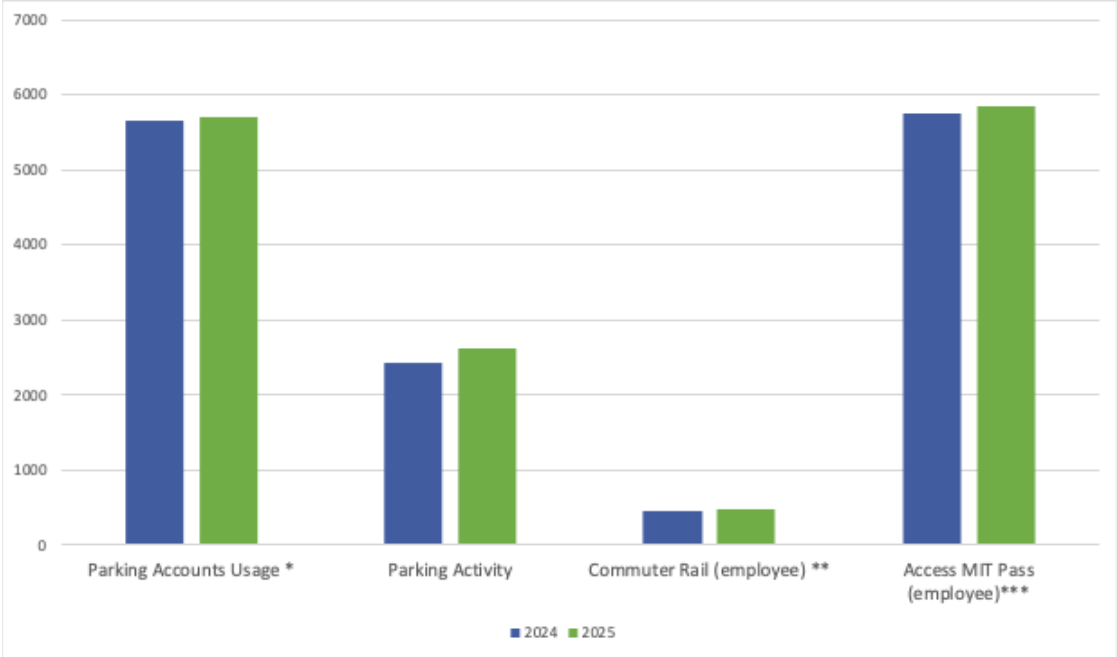
1. Rates and subsidies
2. Parking information
3. Visitor parking on Atlas mobile
4. Shuttle updates
5. Public transit MBTA programs
6. Personal Wheels
7. Q&A



Parking and MBTA usage: January – March

	Average usage January - March 2025			Average Occupancy (lots, garages)		
	2024	2025	Change		2024	2025
Parking Accounts Usage *	5658	5710	0.92%	Jan	62.29%	63.61%
Parking Activity	2425	2619	7.99%	Feb	67.96%	74.42%
Commuter Rail (employee) **	465	471	1.29%	Mar	70.92%	72.84%
Access MIT Pass (employee)***	5743	5849	1.84%	Average	67.05%	70.29%

- * Number of parking accounts = 9,118
- ** 10-Ride Commuter Rail passes purchased (2025) = 299 / month avg
- *** Number of active Access MIT passes = approx. 12,970



Parking rates: July 2025 (no change)

Parking account type	Cost	Fee	Cap
Employee Daily Rate	\$11.00/day	N/A	\$1995/year
Off-Campus	\$174/month	N/A	N/A
Emeritus Faculty	\$11.00/day	N/A	\$336/year
Student Commuter	\$11.00/day	N/A	\$1300/year
Campus Resident	\$174/month	N/A	N/A
Carpool	\$88/month divided by # people in carpool	N/A	N/A
Affiliate	\$11.00/day	\$11.00/month	N/A
Department Vehicles	\$2,509 /year	N/A	N/A
Visitor passes and scratch cards	\$34.00/day	N/A	N/A

Commuter subsidies: July 2025 (no change)

MIT Commuter subsidy amounts	Rate / fee	Cap / note
MBTA Local Bus / Train (Access MIT)	100%	Unlimited usage
MBTA Commuter Rail Pass	60%	Includes unlimited usage on bus and train
MBTA 10-Ride Commuter Rail Pass	60%	
MBTA Commuter Parking	50%	Up to \$100 per month
Private Transit	50%	Up to \$255 per month
Bike Reimbursement		Up to \$300 annually
Carpool	50%	Based on 2 or more employees
Vanpool	\$100/rider/month	
Bluebikes annual membership	\$50.75/year	Discounted from regular fee of \$133.50
EZRide Shuttle	100%	Unlimited usage
Emergency Ride Home	100%	4 events annually
Zipcar (discounted rate with MIT ID)	\$35.00/year	Discounted from regular membership of \$90

Parking information



Parking



Parking accounts

- Accounts automatically renew on July 1 with caps reset for FY26.
- The parking year is aligned with the Fiscal Year (July 1, 2025 – June 30, 2026).
- Don't have an account? Sign up at parking.mit.edu.

Assigned parking areas

- Please park in your assigned area. Not sure which area you are assigned to? View your assigned area at parking.mit.edu.
- View a parking lot area map on the Commuter Connections site.

Relocation requests

- *We are at capacity for assignments to most parking areas on campus.*
- Relocation requests are added to a queue; we will notify you by email if space becomes available.

Evening and weekend “all-lots” parking



Throughout the year, Cambridge-based parking account holders may park in most lots on campus at no additional charge after 2:30 PM Monday–Friday and all day on Saturdays, Sundays, and MIT holidays.

Keep in mind:

- The following lots are not included: MIT Health’s parking lot, Ford Lot (E19), 139 Mass Ave Lot (front), W18 Garage, Hayward Garage, and lots at Childcare Centers.
- Parkers must continue to comply with signage for reserved, electric vehicle, and accessible parking spaces.
- Off-campus parking can only be accessed by employees assigned to those garages.

Summer Special: All-lots access all day, every day!

- To take advantage of projected lower parking lot occupancies during summer months, we are offering “all-lots” access to parkers all day every day from **Monday, June 2, through Monday, September 1, 2025.**
- Rates and parking fees continue to apply; no overnight parking.
- **Tuesday, September 2:** Return to assigned parking areas during weekdays.
- The lot exclusions noted above apply to this expanded summer access program.
- We will monitor lot capacities and may end the program sooner if necessary.

Department vehicles

Parking Coordinators must renew accounts for department vehicles annually **on or before July 1**, the start of the parking year.

Renew your department vehicle permits

Access the Parking Coordinators dashboard at <https://parking.mit.edu/manage/>
View the list of your department vehicles in the Department Vehicles box.
If you manage more than one department, use the drop-down list to select a department.

The screenshot shows the MIT Parking Services dashboard. Under the 'My Department' tab, there is a 'Department Vehicles' section. A red circle highlights the 'View Details' button next to a vehicle entry. A red arrow points from this button to a text box that says: 'The Department Vehicles associated with your department will populate the box. Click the View Details button to renew an existing permit or request a new permit.'

Renew permit

Click on each vehicle to display and review the vehicle details, including the current JV information.
Click the **Renew Permit** button at the foot of the Details box.

The screenshot shows the vehicle details page. At the bottom, there is a 'Renew Permit' button, which is highlighted with a red circle. A red arrow points from this button to a text box that says: 'Click the Renew Permit button if the vehicle information is incorrect, contact mitparking@mit.edu to request an update.'

The **Details** box will then show the updated information.

The screenshot shows the vehicle details page. The 'Details' box is expanded, showing updated information. A red circle highlights the 'Renew Permit' button at the bottom of the details box. The details include: Year 2019, Make Ford, Model Escape, Body Type Crossover, Color White, License plate # V37-931, State/Province MA, Start Date 8/13/2019, End Date 9/14/2021. Below this is a table of JV Transactions with columns for Date and Amount. The transactions are: 8/13/2019 for \$205.68 (Description: JV - CUR 2020 0107872137 (Cost Object: 1693800)), 8/15/2019 for \$2390.00 (Description: JV - CUR 2020 010787866 (Cost Object: 1693800)), and 8/31/2020 for \$2390.00 (Description: JV - CUR 2021 0108241084 (Cost Object: 1693800)). The next renewal due date is 9/14/2021.

Complete the same process for each vehicle.

Request a permit

If you are adding a vehicle to your fleet, click the **Request Permit** button at the top of the screen.

The screenshot shows the MIT Parking Services dashboard. At the top, there is a 'Request Permit' button, which is highlighted with a red circle. A red arrow points from this button to a text box that says: 'Enter the vehicle details. All fields are required.'

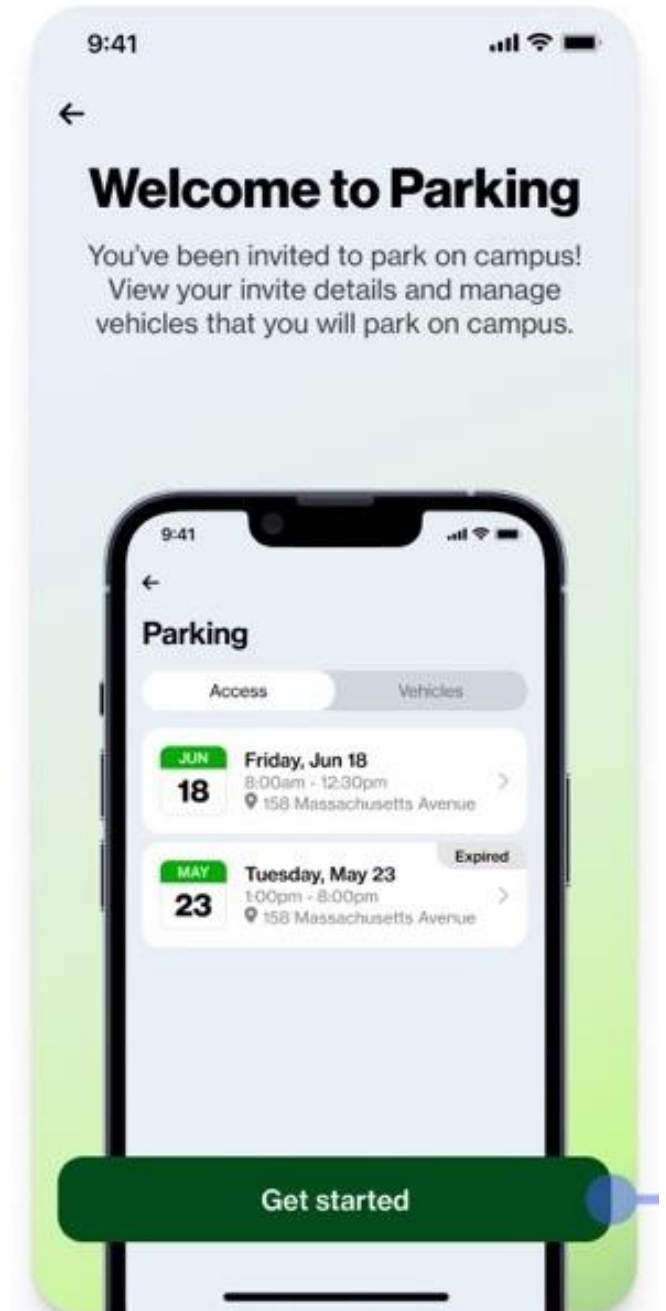
Below the 'Request Permit' button is a form for 'Requesting a Permit'. The form has sections for 'Vehicle Details' (Make, Model, Year, Color, License plate #, State/Province), 'Permit Details' (Permit type, Renewal date, Renewal amount), and 'Cost Object' (Cost object, JV Extended Text). A red circle highlights the 'Request Permit' button at the bottom of the form. A red arrow points from this button to a text box that says: 'Click Request Parking at the foot of the screen.'

Complete the same process for each new vehicle.

Once approved by the Parking & Transportation office, the new vehicle will show in your list.

Instructions: mit.edu/facilities/transportation/docs/DVRI.pdf

Visitor parking goes mobile

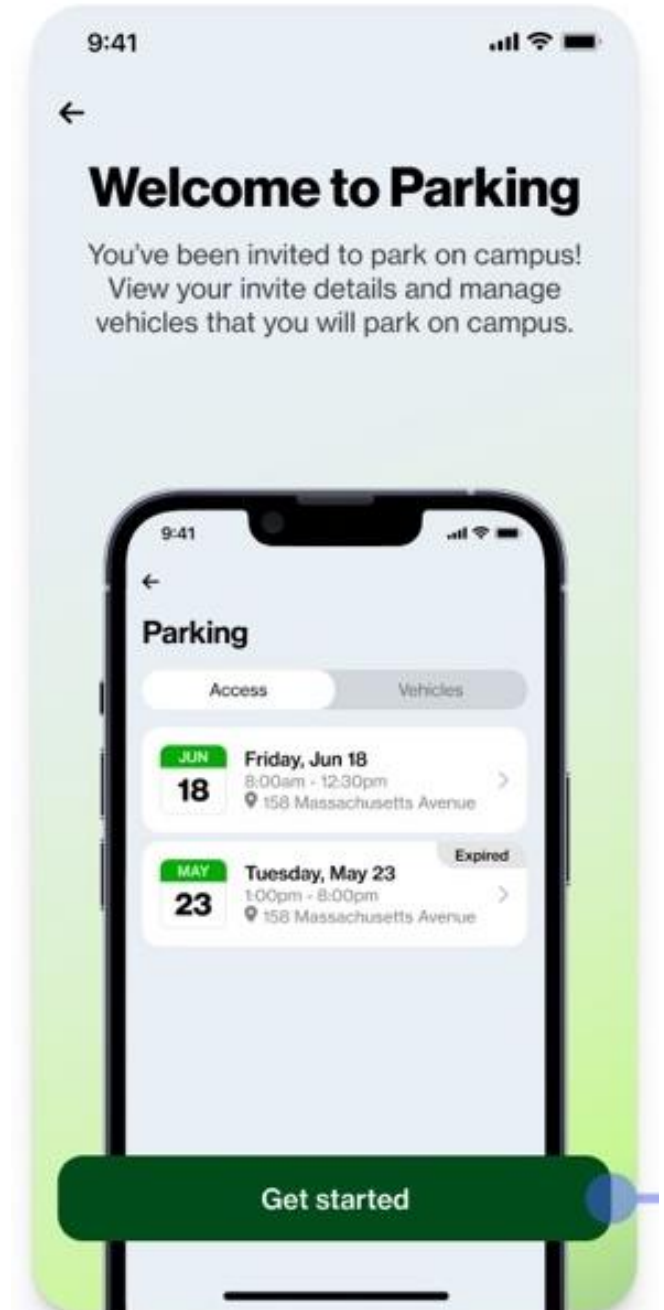


New visitor parking functionality on Atlas mobile app

This month we launched a fully digital, streamlined process for guest parking using the **MIT Atlas mobile app**.

- **Guests** invited to campus will create a guest account in the app to:
 - Obtain a mobile MIT ID
 - Register their vehicle
 - View parking location details and access information
- **Campus access** via Mobile ID includes:
 - Parking lot address and map
 - Authorized lot entry during scheduled times
 - Visitor building access for the day (doors, elevators, common areas)
- **Technology features:**
 - **License Plate Reader (LPR)** technology allows seamless entry to gated lots and verifies access in ungated areas
 - **No paper passes** — everything is handled digitally

This update simplifies the process for both MIT hosts and their guests.



Guests will receive emails with guidance that walks them through the process of creating the guest account, provisioning the mobile ID, and adding their vehicle information.

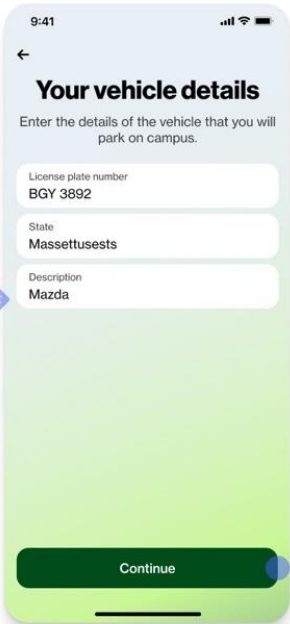
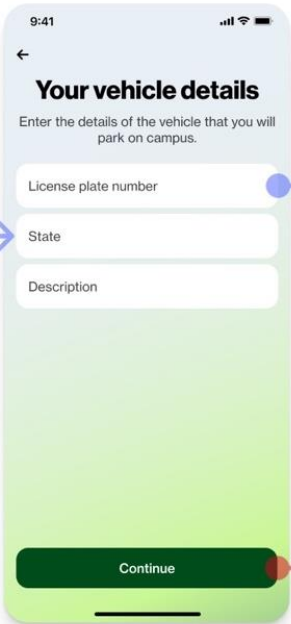
Welcome screen

If the user has received their first parking invite, they will enter the onboarding flow to add their vehicle details.



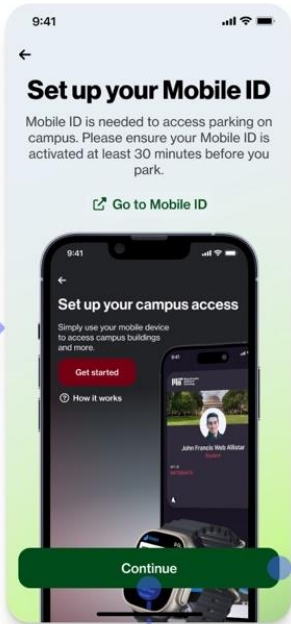
Enter vehicle details

User needs to provide details of their vehicle that they will park on campus. If they click CONTINUE before completing all 3 fields they must be inline validated.

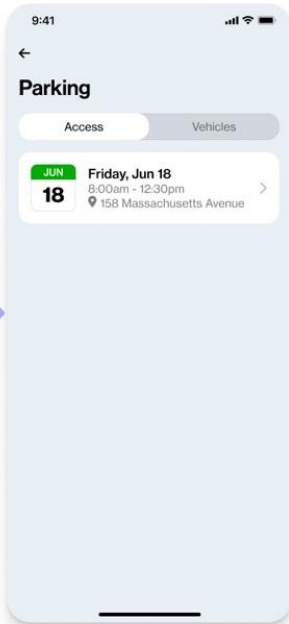
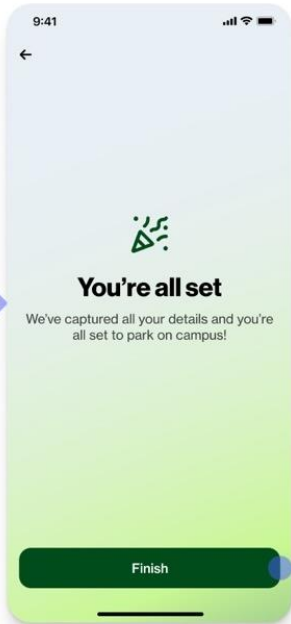


Mobile ID

User is told to setup their mobile id. GO TO MOBILE ID will open the mobile ID app.



Onboarding finished



Shuttles



MIT shuttles: Summer schedule



MIT shuttles are running on the summer schedules.

Real-time updates for both MIT and EZRide shuttles can be found on the **PassioGo app** or the **MIT Mobile app**.

Tech Shuttles: Monday–Friday, 6:15 AM–11:00 PM

Boston Daytime: Monday–Friday, 7:30 AM–5:45 PM

SafeRide Shuttles:

- Sunday–Wednesday, 6:00 PM–2:30 AM (OnDemand 11:00 PM–2:30 AM)
- Thursday–Saturday, 6:00 PM–3:30 AM (OnDemand 11:00 PM–3:30 AM)

Grocery Shuttles:

- *Costco, Target:* Sunday, 11:00 AM–4:00 PM
- *Trader Joe's, Whole Foods:* Sunday, Wednesday, Friday, 11:00 AM–4:00 PM

EZRide Shuttles:

- 6:10 AM leaves North Station
- 7:30 PM leaves Erie



mit.edu/shuttles

Transitioning to zero-emission shuttles

Current assessment work aims to:

- **Optimize shuttle utilization** by aligning vehicle size and frequency with actual demand
- **Enhance operational efficiency** by addressing systemic issues like tracking, accessibility, and service reliability
- **Support a data-informed transition to electric vehicles** by determining the appropriate number and type of EV shuttles needed, and the infrastructure required
- **Integrate more effectively with public and institutional transit systems** to provide seamless, accessible, and sustainable mobility options across the region
- **Improve the user experience** through better visibility, real-time tracking, and intuitive access to information

Initial steps

- Learn from peer experiences
- Engage with emerging City initiative around Cambridge shuttles
- Engage a transportation planning and engineering consultant

Team

- Campus Planning
- Campus Services and Stewardship
- Government and Community Relations
- Parking & Transportation
- Office of Sustainability

Charles River TMA expanded service

The CRTMA is working with a 2-year grant through K-Step and the MassDOT transportation improvement plan that has allowed for expanded services.

Charles River TMA launched **expanded weekday, weekend, and holiday** service schedules in April.

Expanded weekend

EZRide runs Saturdays and Sundays from Lechmere to Kendall Square (71 Ames St.) from 9am – 9pm

Expanded weekday service

EZRide now has frequent all-day service between North Station and Erie St. in Cambridgeport via Lechmere and Kendall

Holidays

Now more days to meet the last mile circulation trips in East Cambridge, all day long.



Public transit

MBTA



MBTA LinkPass and Commuter Rail passes



T-pass delivery options:

- **Mail to home or work** is available to all employees for convenience.
- **In-office pick up** is available to all program participants.
Pick up at the Atlas Service Center (E17-106) on the last 3 business days of the month.
- Note: 10-Ride Pass tickets will automatically upload to your mTicket app.
- **Confirm or choose delivery method** by visiting your account on Atlas (atlas.mit.edu).

To reactivate or order a pass: Place the order on Atlas *by the 10th of the month* for the next month's pass (for example, order by July 10 for an August pass).

To cancel or suspend a pass: Visit Atlas by noon on the 15th of the month before the first month you want to cancel or suspend (for example, act by August 15 to suspend September).

LinkPass: If students miss the ordering deadline, a limited number of monthly and semester passes are available at the beginning of the month on a first-come, first-served basis.

MBTA 10-Ride Commuter Rail Pass



Benefits-eligible Cambridge-based MIT employees can purchase up to three 10-Ride Passes per month, and MIT will subsidize 60% of the cost.

- **The 10-Ride Pass renews monthly for your selected commuter rail zone** and is available for zones 1A through 10 (similar to a monthly T-pass). *Unlike the monthly pass, the 10-Ride is for commuter rail only.*
- **To purchase a subsidized 10-Ride Pass**, participants must go through specific steps that involve installing the MBTA mTicket app and then buying the 10-Ride **through Atlas**. Details available at the link below.
- **Tips/requirements:**
 - Install and enroll in mTicket on your device *before* making your purchase in the Atlas system.
 - Use the same email address to sign into the mTicket app that you use to sign into Atlas.

Why only three 10-Ride Passes per month?

Three 10-Ride Passes give you 30 rides.

If you expect to commute more than 15 days (30 rides) per month, a monthly T-pass is more cost-effective.

Personal Wheels

**Look out
for each other**



Don't ride inside!

Bikes at MIT

\$300 annual bike subsidy (for qualified bike purchases)

- Available to benefits-eligible MIT employees.
- Receipts for 2025 must be uploaded in Atlas by February 15, 2026.
- Subsidies for 2025 will be issued by March 31, 2026.

New: NEMO on-demand bike repair

- Mechanics in the Boston/Cambridge area on call for immediate bike repair.
- Membership (\$115/6-month, \$165/12-month) includes fee-free minor fixes (flat tire, failed brakes, broken cable) and low-fee services like a chain replacement or bike build.
- Membership is reimbursable under MIT's Bicycle Commuter Reimbursement Program.

Bluebikes

- Current Cambridge-based MIT employees and students are eligible to purchase subsidized annual memberships for \$50.75 (regularly \$133.50).

Bike auction

- We host an annual bike auction in the fall semester. Stay tuned for the date.

To register for the annual bike subsidy or Bluebikes, visit sites.mit.edu/vpcssforms



Personal Wheels Safety Committee

Dedicated to bicycle and Personal Wheels safety for all MIT riders and pedestrians through proactive collaboration, engagement, and communication. The PWSC coordinates efforts among MIT and City of Cambridge stakeholders.

Goals


- Advance educational campaigns and initiatives, share best practices
- Improve infrastructure
- Support responsible enforcement efforts
- Advocate for safety measures for the community that align with broader safety goals of MIT and the City

Membership

- Campus Planning
- Campus Services and Stewardship
- Emergency Management
- Environment, Health, and Safety
- Government and Community Relations
- MIT Health
- MIT Police
- Parking & Transportation
- VPF Strategic Sourcing

Personal Wheels Guidelines

- No riding inside.
- Register PWs with Parking & Transportation.
- Motorized: must be registered with MIT and certified by a nationally recognized testing laboratory (UL, TUV, SGS).
- Know and follow rules of the road.
- Park outside (use bike racks; keep pathways clear). Do not attach PWs to railings, trees, or light posts.
- Indoor parking only in personal offices or residential rooms.
- Keep egress pathways clear; no parking in common areas, hallways, labs, or classrooms.
- Practice safe charging.

 **Department of Facilities**

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shortcuts: POWER TOOLS GO >>

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In Development & Construction

Sustainability

About Us

Commuter Connections

For Facilities Employees

Urban Street Safety

Access MIT

Bicycling (see Personal Wheels)

Emergency Ride Home

Parking

Personal Wheels

- Bicycle Benefits
- Bluebikes Registration and Renewal
- Motorized Personal Wheels
- Personal Wheels FAQ
- Personal Wheels Registration

Private Transit

Public Transit (T-passes)

Ride Sharing

Shuttles

Walking

Forms

FAQs

Your Personal Wheels at MIT

Spotlight

Are you Wheel Wise?

Take the [Personal Wheels Safety Quiz](#) and check your safety awareness.

Undergrads: Complete the quiz and you could win a free U-lock! Drawings will happen weekly while supplies last.

Everyone: Take this 10-minute quiz to learn strategies for navigating city streets, including riding near trucks.

MIT welcomes NEMO!

If you participate in MIT's Bicycle Commuter Reimbursement Program, your NEMO membership is reimbursable! NEMO provides on-demand bike repair services and other benefits that support bicycle commuters. [More info.](#)

Personal Wheels (PWs) such as bikes and scooters are healthy, enjoyable, and so efficient that you might shorten your commute. MIT encourages these alternative modes of transportation and provides a growing portfolio of discounts and benefits.

- **Get to know MIT's PW guidelines!** Learn about registering your PW, operating and storing it on campus, and charging the battery safely.
- **Is your vehicle a PW?** Most self-balancing personal transport vehicles (with and without a motor or battery) are subject to the guidelines – but not medical devices or motorcycles. [Learn more.](#)
- **Explore MIT's employee bike benefits**, such as reimbursement of commuter expenses (including NEMO on-demand bike repair) and subsidized Bluebikes memberships.
- **Need a quick shower?** PW riders can sign up for a [discounted DAPER membership](#) giving them access to the showers.
- **Looking for a fix-it station?** MIT has eight of them on campus to help PW riders maintain their vehicles and keep them safe.

Personal Wheels guidelines

MIT has established campus-wide guidelines to protect the safety and health of all community members by promoting the safe operation, parking, and storage of Personal Wheels on the MIT Cambridge campus.

On the MIT campus, **Personal Wheels** are any non-medical transportation devices and vehicles, with or without motors and/or batteries, including bicycles, scooters, hoverboards, skateboards, unicycles, in-line skates, and other self-balancing personal transport mechanisms.

Be Wheel Wise! MIT guidelines

RELATED LINKS

- > [Bikes on the MBTA](#)
- > [Getting around MIT by Bike \(pdf\)](#)
- > [Bluebikes Bicycle Share](#)
- > [MassBike](#)

CONTACT INFO

Facilities
Department Directory

Parking & Transportation Office
Atlas Service Center
Street Address: 40 Ames Street
Building: E17-106
Hours: M - F, 8AM - 5PM

PARKING SERVICES
Email: mitparking@mit.edu
Tel: 617-258-6510

T-PASS SERVICES
Email: tpass@mit.edu
Tel: 617-253-9701

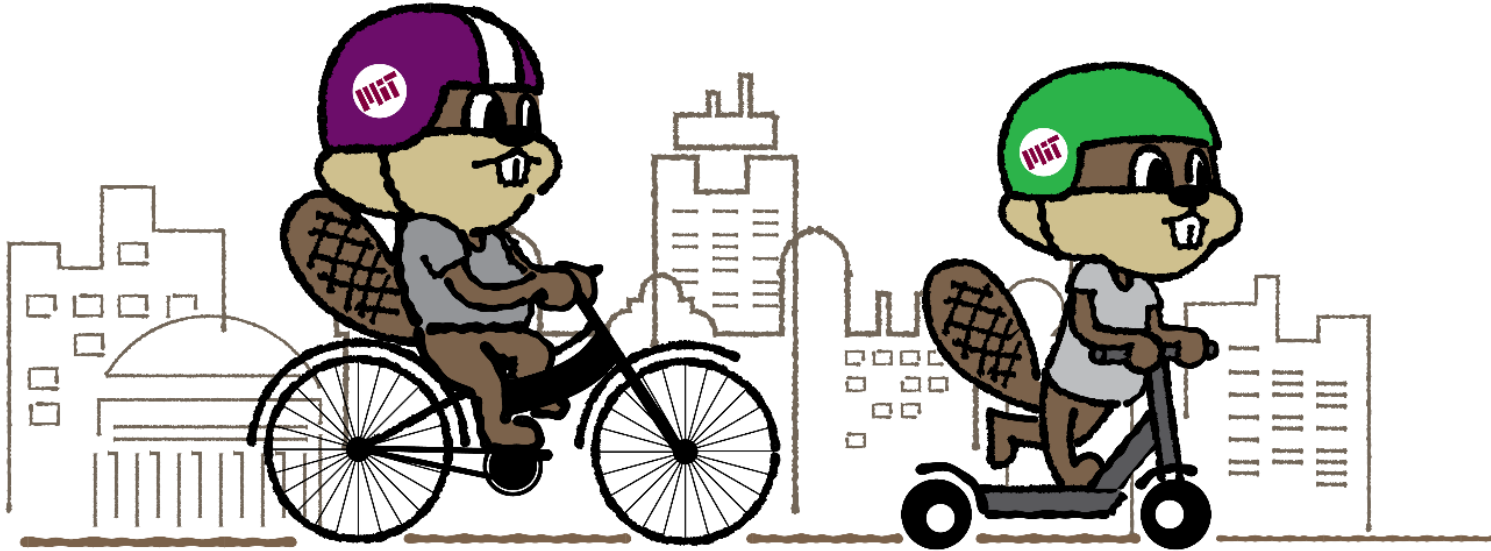
OTHER COMMUTER CONNECTIONS
Email: commuting@mit.edu

Tom Giannino
Manager

Robynn Cruz-Walker
Commuter Program Administrator



Are you Wheel Wise?



**Take the
Safety Quiz**



**You could win
a U-lock
or safety kit**

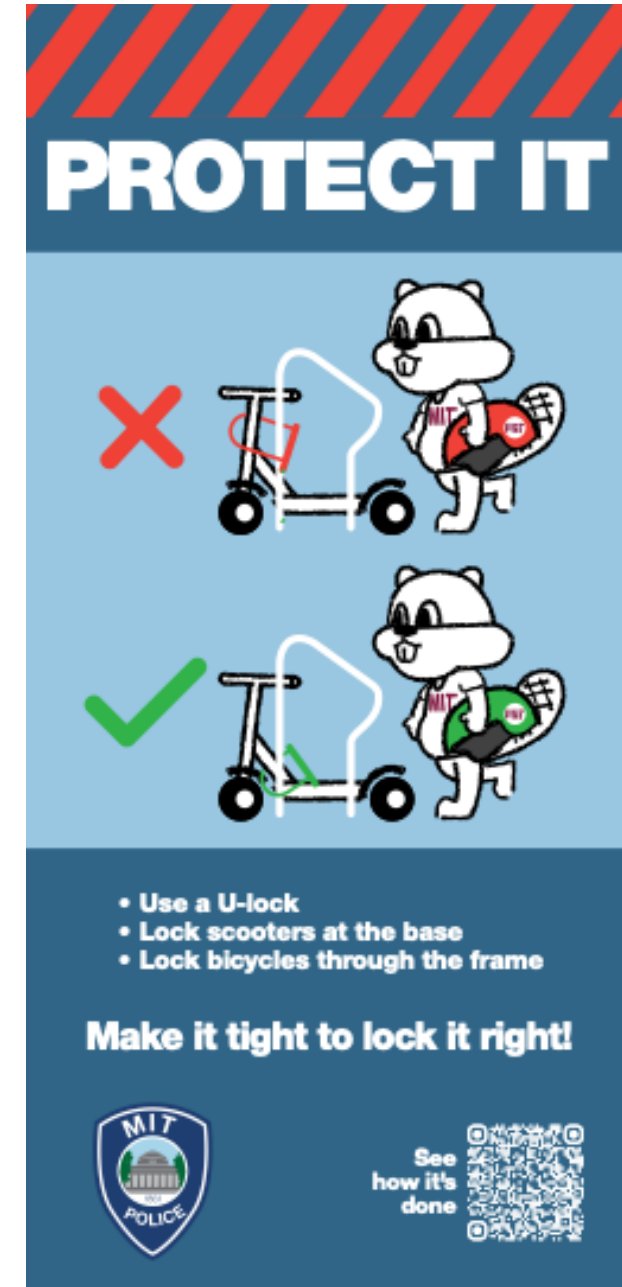


Education

- **Educate first:**
“Attention” hangtags
- When needed to support safety of community (blocked paths)... **impound**
- **Coming soon:** tips on properly locking scooters to prevent theft



Draft in development (not final)



Getting the word out



Look out for each other!

Don't ride inside!

Walk your Personal Wheels* to an office or residential room.



BeWheelWise MIT guidelines

*Personal Wheels are any personal transportation devices, with or without a motor, except medical devices designed to assist mobility.



Massachusetts Institute of Technology



Toolkit for DLCIs: posters, AV ads

Got Wheels ?



Don't park in a hallway.
In classrooms and hallways, Personal Wheels (PWs)* block pedestrians and cause egress hazards.

  Don't park in a classroom or in the hallway outside.	  Park outside at a rack (don't attach to railings, light posts, or trees).
 Don't park in a lobby, stairwell, or any common space.	 Park in a bike/PW storage room if your PW doesn't have a motor or battery.

*Personal Wheels are any personal transportation devices, with or without a motor, except medical devices designed to assist mobility.

Got Wheels ?



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In classrooms and hallways, Personal Wheels (PWs)* block pedestrians and cause egress hazards.

  Don't park in a classroom or in the hallway outside.	  Park outside at a rack (don't attach to railings, light posts, or trees).
 Don't park in a lobby, stairwell, or any common space.	 Park in a bike/PW storage room if your PW doesn't have a motor or battery.

*Personal Wheels are any personal transportation devices, with or without a motor, except medical devices designed to assist mobility.

Powering up those wheels ?



Practice safe charging! Reduce the risk of fire.
Take care of yourself and your community.

 Remove flammable or combustible materials from charging area.	 Monitor while charging. Do not leave unattended or charge overnight.	 Disconnect when fully charged. Do not overcharge.
 only UL-certified equipment and keep it in direct sunlight.	 Use only equipment sold with the device.	 Do not use an extension cord while charging.

*Personal Wheels are any personal transportation devices, with or without a motor, except medical devices designed to assist mobility.

Riding or walking ?



Take care of yourself and others!

- Wheels (PW)* when indoors.**
- riders!** And use bike lanes.
- And stay on sidewalks.**
- rack or in your dorm room or** outside, light posts, or trees, and not in hallways, stairwells or any common space indoors.
- Protect that amazing brain!**
- W only in accordance with MIT's required**

Wheels are any personal transportation devices, with or without a motor, except medical devices designed to assist mobility.

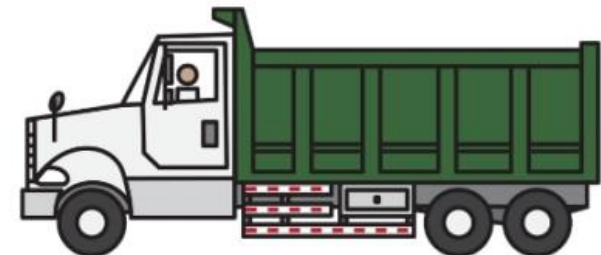
 Massachusetts Institute of Technology

Vendor outreach: Truck Safety awareness

Outreach to MIT vendors regarding large vehicle safety measures to build awareness and gather status of implementation.

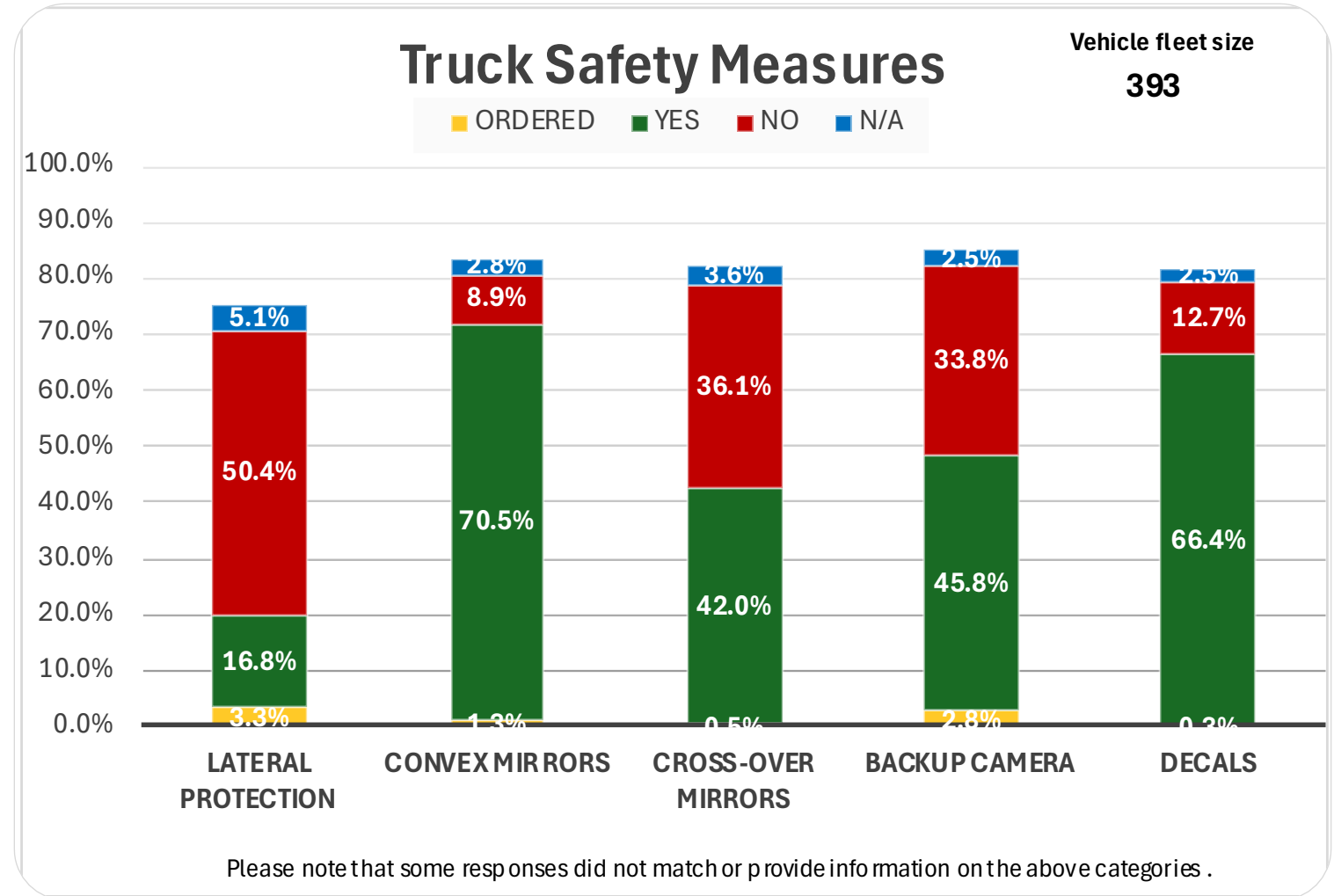
Requested information regarding:

1. Status of implementation and/or the planned timeline to complete installations for any and all of the following **safety devices**:
 - lateral protective devices (side guard under rails)
 - convex mirrors
 - cross-over mirrors
 - backup cameras
 - decals
2. Any **safety trainings** they provide to drivers to avoid collisions with pedestrians, cyclists, and operators of other personal wheeled vehicles, including scooters and skateboards



Safety measure implementation status

- The area with the greatest opportunity for improvement appears to be in use of **lateral protection devices**.
- Following MIT outreach, many vendors noted they were ordering and would install these devices.
- Team working on follow up with vendors



Questions

Commuter Connections

mit.edu/facilities/transportation

mitparking@mit.edu

617-258-6510

(after hours 617-253-2997)

