2018–2019

Commuter Services Updates

Parking Coordinators Meeting
July 2018
Agenda

• Construction impacts
• Parking enhancements, renewal process
• Rate updates
• Parking application preview
• Q&A
• Raffle!

Introductions

• Tom Giannino, Manager
• Robynn Cruz-Walker, Commuter Program Administrator
• Lizz McManus Hemrajani, IS&T Project Manager
Construction impacts

Tom Giannino
P&T Operations Manager
East Campus: Wadsworth Street

May–August 2018
East Campus: Sloan lot access by Sept

August 2018 - Fall 2020
West campus: Stormwater mitigation project

Construction along Amherst Alley will impact shuttle routes June 2018-July 2019

Project enables MIT to comply with EPA regulations related to stormwater management, per the requirement of the City of Cambridge. MIT will construct a 1,200 foot drainage structure from the intersection of Talbot St and Waverly St to the Charles River. Structure will be owned and maintained by the City of Cambridge.
Shuttle route change and Westgate lot

Westgate Lot to maintain gated entrance at current service vehicle entrance

Traffic down Amherst Alley restricted to loading/service vehicles

MIT shuttle to be re-routed down Fowler St to Mem Drive, up Audrey St
Parking enhancements

Tom Giannino
P&T Operations Manager
Parking enhancement project

Goals
• Simplify the parking lifecycle (registration and renewal processes)
• Improve the online user experience
• Further the Access MIT initiative, provide flexibility to commuters

Schedule
• January – June 2018: Conduct analysis and overhaul of processes
• Summer – fall 2018: Implement improvements
• Mid-August: Renewal page goes live
Starting next year (September 2019) parking account holders will no longer need to re-enroll for parking annually

• Switching to one-time enrollment
• Annual communication to notify account holders of automatic renewal (and opportunity to opt out)
• Request account changes as needed at any point during the year

This year:
• Everyone with parking will go online to confirm parking and payment preferences
• We’ll send an email notifying everyone when system is open; we’re targeting mid-August
Simplifying the process: No more stickers

Parking permit stickers eliminated

• Permit stickers no longer used to establish parking account credential
• Parkers will continue to need a parking account

Credentials providing access to parking include:

• MIT ID
• License plate
Improving the online experience

Streamline and simplify

- Analyzed user experience and processes
- Evaluated opportunities to simplify

New interface

Developed a new parking interface tailored to the needs of MIT parkers

- Will no longer use AIMS site
- Reduces number of clicks required to perform tasks
- Presents more meaningful information
- Will access through Atlas or directly
Implementing License Plate Recognition technology; enables expansion of daily rate parking to ungated lots

- Greater flexibility for parkers, not locked into monthly fee

For employees who have the flexibility, opens access to:

- Free MBTA subway and local bus (for benefits-eligible MIT faculty and staff on Cambridge campus)
- A 60% commuter rail subsidy
- A 50% subsidy for parking at MBTA stations, up to $100 per month
New tools for Parking Coordinators

Parking Coordinator dashboard

- View renewal status for members of your areas (mid-August)
- Purchase scratch passes, visitor parking (October update; continue to use AIMs in the meantime)
- Note: Proxy / impersonate option no longer available; parkers are responsible for enrolling/renewing their own parking; cannot sign up or renew another person

Lizz previewing today
Next steps

• Putting final touches on new system, testing web application, preparing for launch
• Preparing communications to inform community of changes (email, website, signs)

Target dates

• **Mid-August**: Parking renewal web page launches; email to current parkers inviting them to renew parking, confirm payment option
• **Mid-August**: Parking Coordinator dashboard launches (view renewal status of parkers within your area)
• **October**: Parking Coordinator dashboard update – visitor and scratch passes
Rate updates
Rate updates

- **Parking**: No increases this year

- **MBTA**: No increases at this time; MBTA reviewing end of year

- **Parking lot attendant**: $85/hour, 4 hour minimum

- **Shuttle rental**:
  - 14 passenger: $115/hour, 3 hour minimum
  - 30 passenger: $125/hour, 3 hour minimum
### 2018-19 Parking Rates: No Increase

<table>
<thead>
<tr>
<th>Parking Account Type</th>
<th>Cost</th>
<th>Annual Fee</th>
<th>Cap</th>
<th>Payment Options</th>
<th>Who is Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily Rate</td>
<td>$10/day</td>
<td>$100/year*</td>
<td>$1900/year</td>
<td>P CC</td>
<td>Employees; gated and ungated lots</td>
</tr>
<tr>
<td>Daily Rate Economy</td>
<td>$5/day</td>
<td>$100/year*</td>
<td>$950/year</td>
<td>P CC</td>
<td>Employees (Westgate lot only, limited availability)</td>
</tr>
<tr>
<td>Off-Campus</td>
<td>$158/month</td>
<td>N/A</td>
<td>N/A</td>
<td>P CC</td>
<td>Off-campus parkers (leased lots, limited availability)</td>
</tr>
<tr>
<td>Emeritus Faculty</td>
<td>$10/day</td>
<td>$100/year*</td>
<td>$320/year</td>
<td>P CC</td>
<td>Paid and unpaid Emeritus Faculty</td>
</tr>
<tr>
<td>Student Commuter</td>
<td>$10/day</td>
<td>$100/year*</td>
<td>$1240/year</td>
<td>CC SA</td>
<td>Student commuters</td>
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<tr>
<td>Campus Resident</td>
<td>$158/month</td>
<td>N/A</td>
<td>N/A</td>
<td>P CC SA</td>
<td>Student resident, resident spouse, campus employee resident</td>
</tr>
<tr>
<td>Campus Resident Economy</td>
<td>$85/month</td>
<td>N/A</td>
<td>N/A</td>
<td>P CC SA</td>
<td>Student resident, resident spouse, campus employee resident</td>
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<tr>
<td>Carpool</td>
<td>$80/month divided by # people in carpool</td>
<td>N/A</td>
<td>N/A</td>
<td>P CC SA</td>
<td>Groups of two or more employees or students</td>
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<tr>
<td>Affiliate**</td>
<td>$10/day</td>
<td>$10/Month</td>
<td>No cap</td>
<td>CC</td>
<td>Consultants, contractors, volunteers, Z-Center members</td>
</tr>
<tr>
<td>Department Vehicles</td>
<td>$2275/year</td>
<td>N/A</td>
<td>N/A</td>
<td>JV</td>
<td>Department vehicles</td>
</tr>
</tbody>
</table>

**Notes**
- Payroll deduction option is a pre-tax deduction
- Credit card payment option: Set up as autopay; fee of 5 cents/transaction; charged monthly for most, for affiliates charged weekly
- Motorcycles no longer require an additional permit; account holders simply add the motorcycle as one of the vehicles on their account
- * Annual fee for students, faculty, and staff will not be charged in fall 2018
- **To request a parking account, affiliates must be sponsored and have a Kerberos account**
Payment methods
Payroll, student accounts, credit card autopay (no checks, no cash)

Billing cycle
New system reduces time from parking activity to billing

- MIT employees who pay for parking via payroll deduction will see the deduction on the next paycheck following the parking activity
- Note: for brief period, two parking charges will be listed on paychecks due to billing cycle change (9/28-10/26 for weekly; 10/15 and 10/31 for semi-monthly)
- To ease this transition – the annual parking fee will not be charged in October
Changes to note

Regular (monthly rate) parking change
- Monthly parking rate will continue only in off-campus and residential parking areas
- All other parkers are now transitioned to daily rate parkers, allowing greater flexibility
- Daily rate now available in ungated lots with License Plate Recognition technology

Affiliates need sponsored accounts
- To apply for parking in the new system, all applicants need a Kerberos account
- To obtain a Kerberos account, affiliates must be sponsored
  Sponsors visit https://ist.mit.edu/accounts/guest to request an account
- Affiliates will be charged regardless of time of day; credit card autopay option only

Department vehicles
- Parking Coordinators will complete a department vehicle form online
  (one per vehicle)
- Coordinator then updates cost object online annually
Parking application preview

Lizz McManus, IS&T
Preview Parking Coordinator dashboard

• Can view parkers as they submit parking requests, as well as status (pending, approved)
• Can view key information about each parker within your org unit (e.g., vehicle info, area assigned, affiliation)
• Can easily renew department vehicle parking in subsequent years
• Parking Coordinators can no longer impersonate
Q&A
Questions?

mitparking@mit.edu
617-258-6510  (after hours 617-253-2997)

Parking & Transportation Office
Atlas Service Center, Building E17-106
Monday – Friday, 8AM - 5PM

Tom Giannino, Manager
Robynn Cruz-Walker, Commuter Program Administrator

web.mit.edu/parking