Customer Support

Customer Support Roadmap

Administrative Systems

Administrative Systems Roadmap

Education Systems

Education Systems Roadmap - Reviewed 9/29/10, Updated 10/5/2011

Data Management

Data Roadmap – Reviewed 1/21/11
Research Administration Roadmap

Systems Engineering

Mobile Computing Roadmap – Reviewed 1/21/11

Operations and Infrastructure

Computing Experience (desktop, end user tools)
Communication (phone, video/voice conference, email/calendaring)
Security (policy, awareness, prevention, protection, remediation)
Data Centers (servers, storage, virtualization)
Network (fiber, copper, wireless, routers, switches, etc.)
Operations and Infrastructure tracks

- **Computing Experience (Desktop, End User Tools)**
- **Communication** (Phone, Video/Voice Conference, E-mail/Calendaring)
- **Security** (Policy, Awareness, Prevention, Protection, Remediation)
- **Data Center (Servers, Storage, Virtualization)**
- **Network (Fiber, Copper, Network equipment)**
Roadmaps Currently Not Planned

Departmental Consulting and Applications Development (DCAD)
Software Development
Training