

MIT Resources for concerns and complaints	Will hear anonymous requests for info	Almost never act without permission	Must by law report certain kinds of abuse	Help develop options	Help with direct approach	Help either party write a personal letter	Help prepare complaint or response	Informal intervention	Take generic action	Act as gobetween for generic action	Provide referrals	Investigate formally or appoint investigator	Decide formal complaint and take action	Must ascertain that reported illegal behavior stops	May accompany either party in formal process	Mediate formally	Help find mediator	Keep statistical records	Keep formal records	May assist in court
Academic Services Deans (DUE) x3-6771	•		•	•	•	•	•	•	•	•	•	•	•	•	•	some do for students	•	•	•	
Administrative Officers			•	•				•	•		•	•	•	•	•			•	•	
Campus Police 100 or x3-1212	•		•	•	•			•			•	•		•				•	•	•
Chancellor x 3-2004			•								•	•	•	•			•		•	
Counseling Deans (DSL) 3-4861	•	•		•	•	•					•									
Disabilities Services Coordinator: Employees, x3-1674/Students, x3-1473	•		•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	
Equal Opportunity/Affirmative Action Office x8-8718	•		•	•	•		•	•	•	•	•	•		•	•	•	•	•	•	
Graduate Resident Tutors x2-4280	•		•	•				•	•	•	•				•	some do for students	•			
Graduate Student Deans x3-1957			•	•	•	•		•		•	•	•	•	•	•			•	•	
Heads of Academic and Administrative Units			•					•	•		•	•	•	•			•	•		
Health Care Practitioners (Medical Dept.)		•	•								•									
Housemasters x2-4280	•		•	•	•			•	•		•				•					
Human Resources Officers x3-4251	•		•	•	•			•	•	•	•	•		•			•		•	
International Students' Office (GSO) x3-3795	•		•	•	•	•	•	•	•	•	•									
mediation@mit.edu (DSL) x3-8720	•	•		•				•			•					•	•	•		
Mental Health Service x3-2916	•	•	•	•	•	•					•									
Nightline x3-8800	•	•		•							•									
Office of Minority Education Deans (DUE) x3-7940	•		•	•	•	•	•	•	•	•	•	•	•	•	•	some do for students	•	•	•	
Office of Student Discipline (DSL) x3-7848	•		•	•	•		•	•	•	•	•	•	•			•	•	•	•	
Ombudspersons x3-5921	•	•		•	•	•	•	•		•	•					•	•	•		
Personal Assistance (Social Work in Medical Dept.) x3-4911	•	•	•	•	•	•	•				•				•					
Provost x3-1971			•								•	•	•	•			•		•	
Religious Counselors (see telephone directory for relevant counselor)	•	•		•	•	•				•	•				•					
Residential Life Associates (DSL) (Dormitories)	•		•	•	•	•		•	•	•	•				•	•				
Senior Counsel x2-2082	•		•	•				•	•	•	•	•		•	•	•	•	•	•	•
Stopit@mit.edu				•	•		•	•	•		•							•		
Student Life Programs staff and Deans (DSL) x3-6777	•		•	•	•	•	•	•	•	•	•	•	•	•	•	some do for students	•	•	•	
Supervisors (Faculty, Residence, Administration)			•					•	•		•	•	•	•	•			•	•	
Telephone Operators (for annoyance calls) Dial o	•		•	•							•							•	•	
http://web.mit.edu/communications/hg																				