Help, Support, and Training

- **Educational Technology Consultants**
  Guidance on all aspects of using technology for teaching
  617-253-0115 | et-consult@mit.edu

- **Teaching and Learning Laboratory**
  Expertise in developing and assessing innovative pedagogies, educational technologies, and curricula
  617.253.2850 | tll@mit.edu
  web.mit.edu/tll

- **Libraries’ Subject Experts**
  For digital content and information resources
  libraries.mit.edu/ask-us/experts.html

- **Computing Help Desk**
  Expert computing and technology help
  617-253-1101
  computing-help@mit.edu
  web.mit.edu/ist/helpdesk

- **Audio Visual Services**
  Classroom presentation and display equipment, installed or on-demand
  617-253-2808 | web.mit.edu/av

- **Academic Media Production Services**
  Video capture, production, streaming, webcasting, video conferencing
  617-253-7603 | amps-info@mit.edu

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**Teaching with Technology** is an effort led by **ACCORD**, the Academic Computing Coordination group. Jointly sponsored by the Dean for Undergraduate Education’s Office of Educational Innovation and Technology (OEIT), Information Services and Technology (IS&T), and the Libraries, it brings together the many educational technology service providers from these areas and other departments, centers, and labs to collaborate on projects and services that support teaching and learning at MIT.

To find out more about ACCORD, see web.mit.edu/accord or email accord@mit.edu.
Communicating and collaborating with students
Students and faculty today have a rich set of choices for communicating with each other and their students. From tried and true class email lists to instant messaging and Stellar discussion boards, all the way to experimenting with class blogs and wikis. 
[web.mit.edu/teachtech/communicating](http://web.mit.edu/teachtech/communicating)

Putting your course on the web
Stellar is MIT’s course management system. It provides ready-to-use customizable web sites for distributing course materials to students and instructors in the class, and many other tools to support teaching and learning in and out of the classroom. OpenCourseWare (OCW) publishes unrestricted course materials to the world for a public view into most of MIT’s subjects. 
[web.mit.edu/teachtech/courses](http://web.mit.edu/teachtech/courses)

Creating teaching materials
Many services are available for creating online course materials. These range from licensed and MIT-developed software to custom software development, video capture and production, advice on copyright and intellectual property concerns, and E-reserves support for providing readings through Stellar class web sites. 
[web.mit.edu/teachtech/materials](http://web.mit.edu/teachtech/materials)

Technology-enabled places to teach & learn
At MIT you can find technology spaces designed for a variety of learning activities. The Institute’s electronic classrooms provide individual student workstations at each seat along with projection for the instructor. In the New Media Center students can find multimedia software and digital video editing applications. Collaborative spaces allow teams to work together using large shared displays, while Athena clusters offer traditional computer labs with engineering workstations and software for students to use individually. 
[web.mit.edu/teachtech/spaces](http://web.mit.edu/teachtech/spaces)