Nicola Shaw is a Director of FirstGroup PLC -- the world's leading private sector transport provider with annualised revenues of over £6bn and more than 130,000 staff transporting some 2.5 billion passengers a year. She has particular responsibility for all of First's bus operations in the UK, Ireland and Germany. She is also a non-executive Director of Aer Lingus PLC.

Nicola is a graduate of the MIT Masters in Transportation course (1993-1995). Before joining FirstGroup in 2005, her previous roles have included:

Managing Director, Operations at the Strategic Rail Authority in the UK where she was responsible for all of the contractual negotiations and management between Government and the private sector train operators.

Deputy Chief Economist and Director for Track Access at the Office of the Rail Regulator in the UK

Consultant with Halcrow working on transport projects in the Malaysia, the Philippines, Singapore and Abu Dhabi.