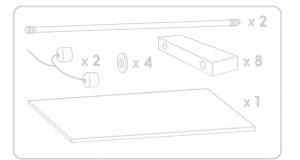
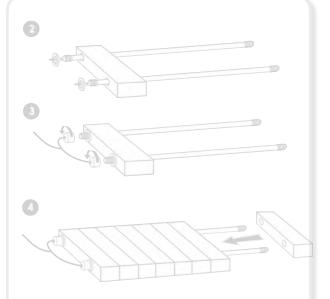




### 2.009 mini quiz

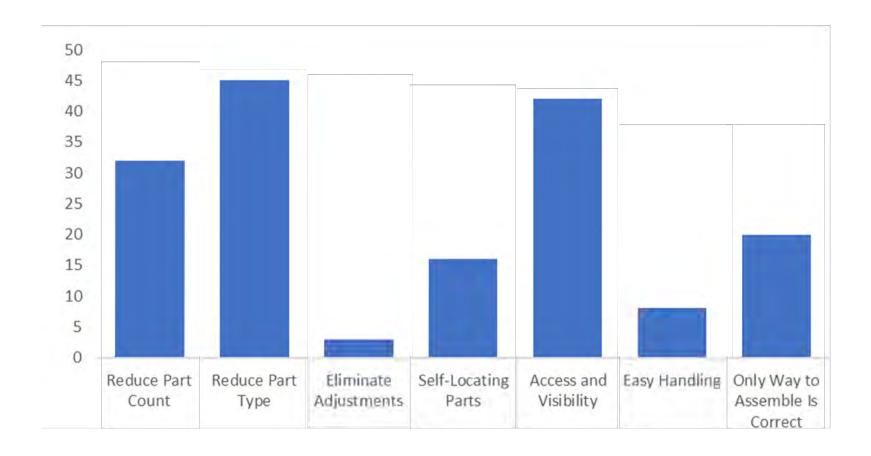




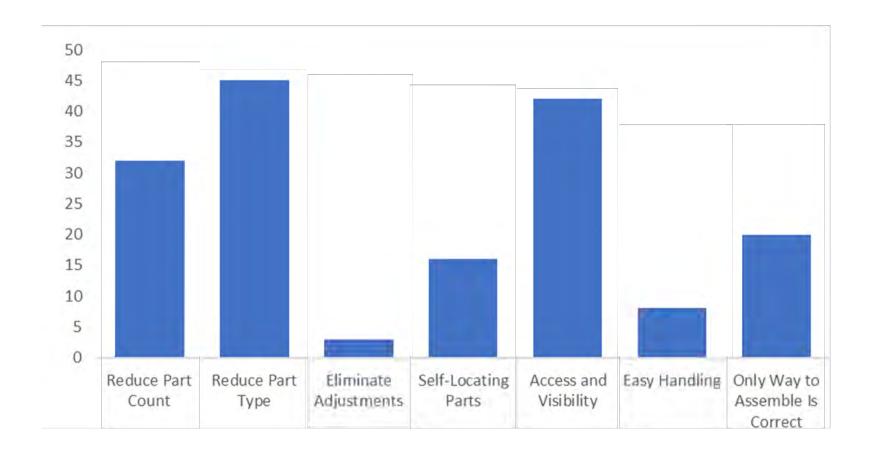


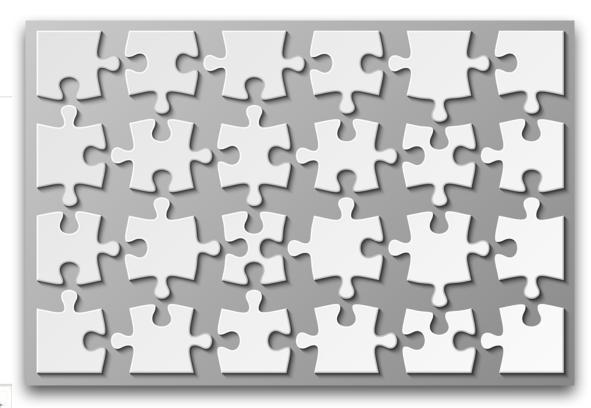




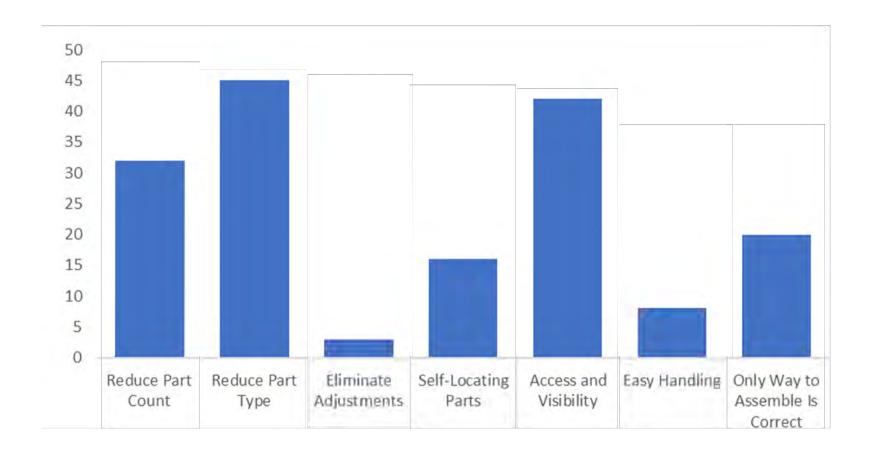


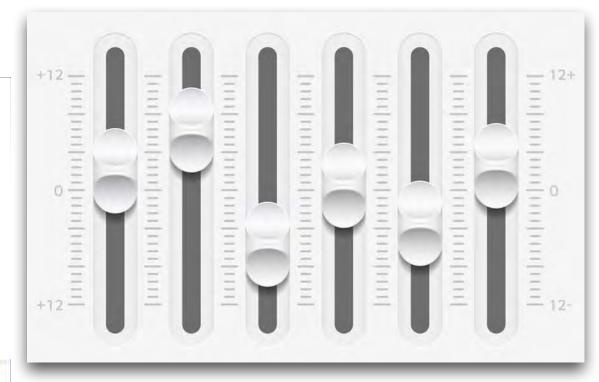




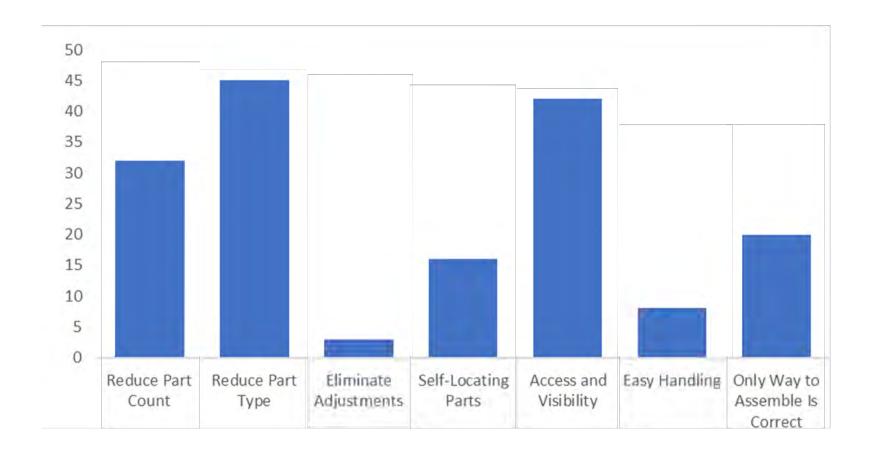


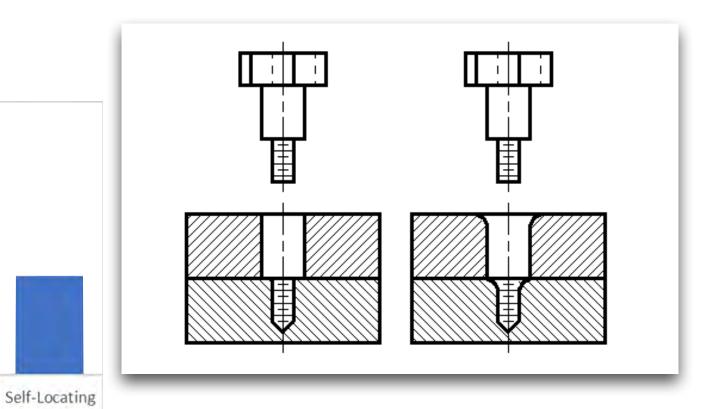
Reduce Part Type



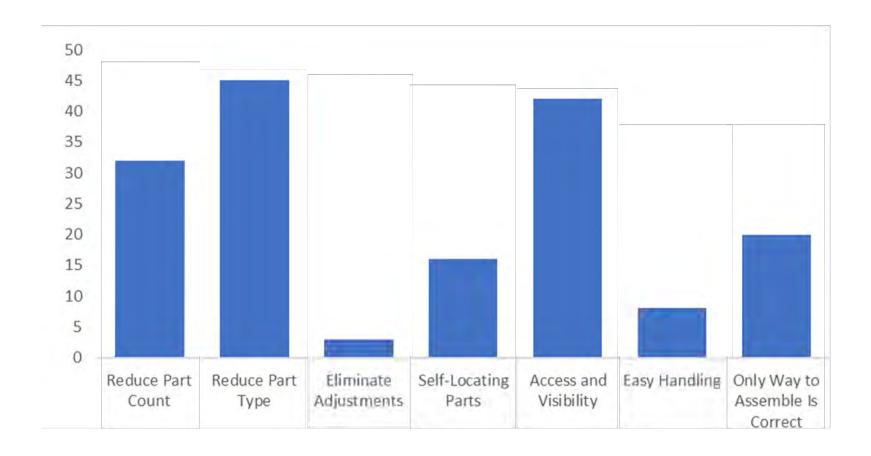


Eliminate Adjustments



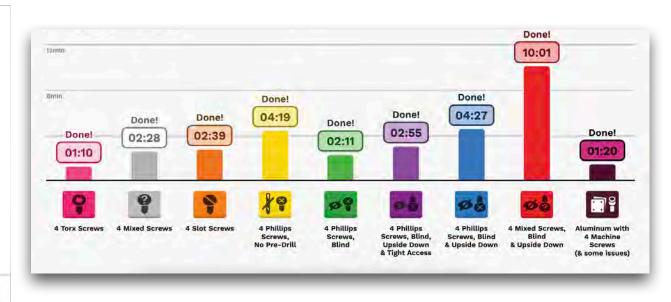


Parts

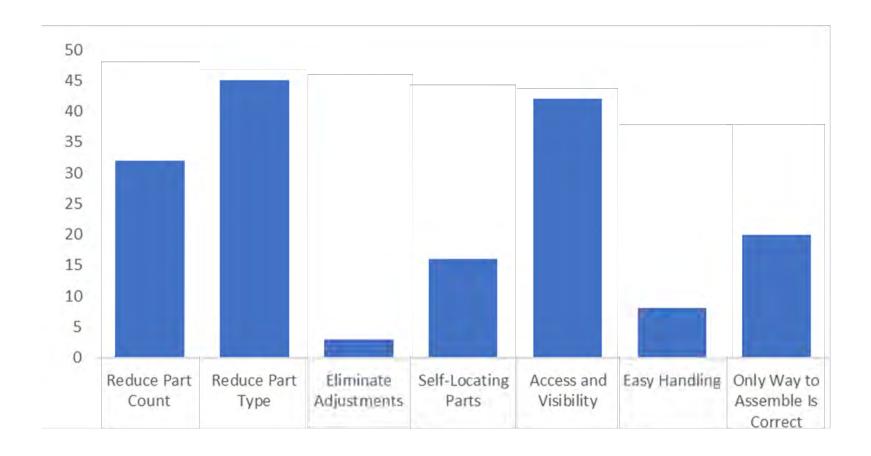




Access and Visibility



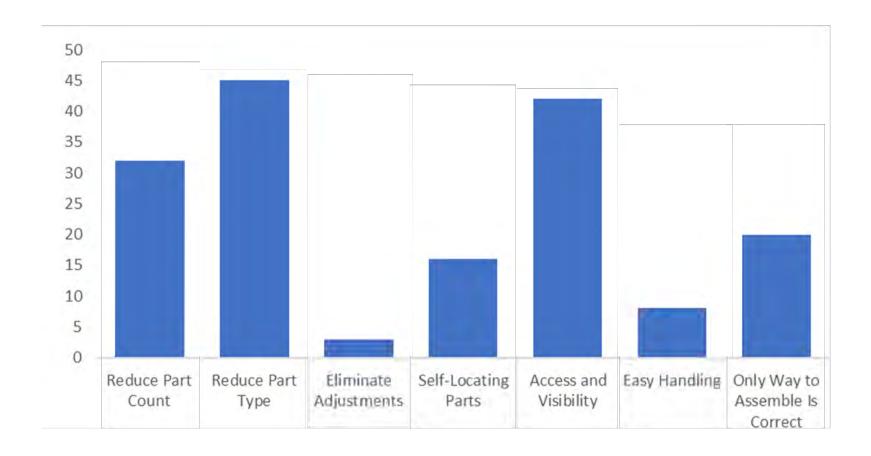
Access and Visibility

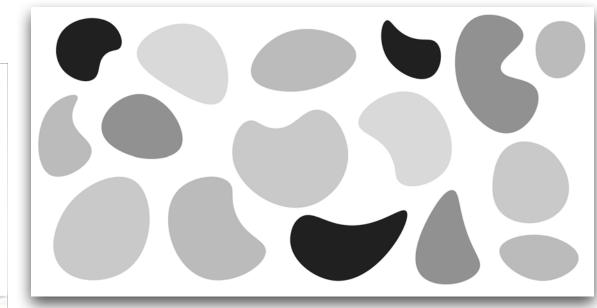




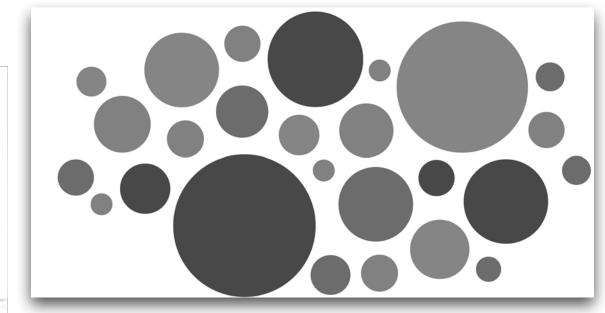


Easy Handling

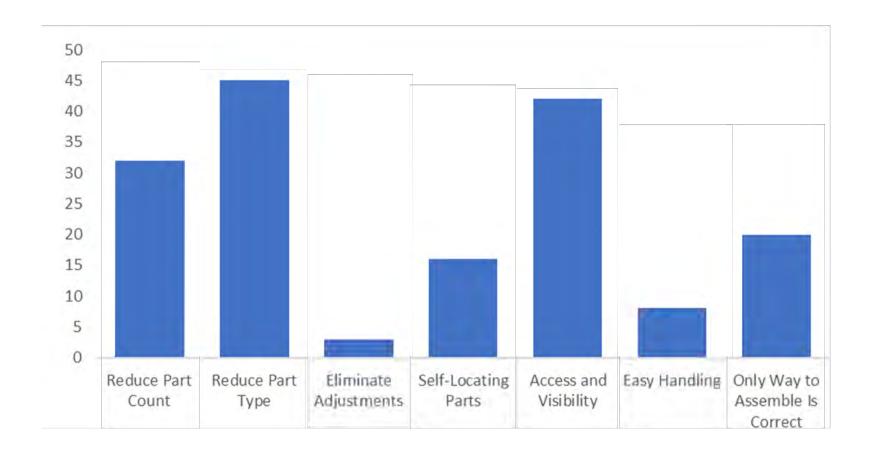


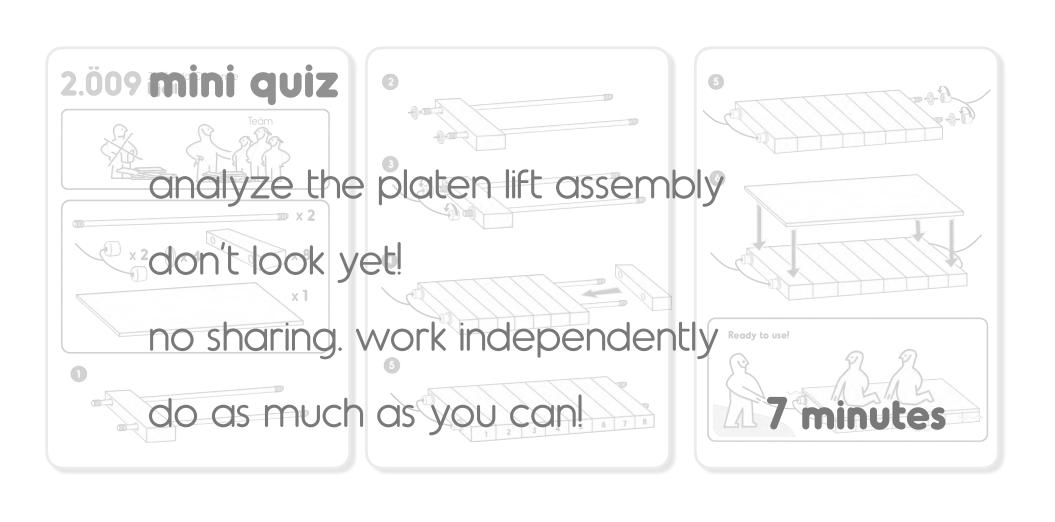


Only Way to Assemble Is Correct





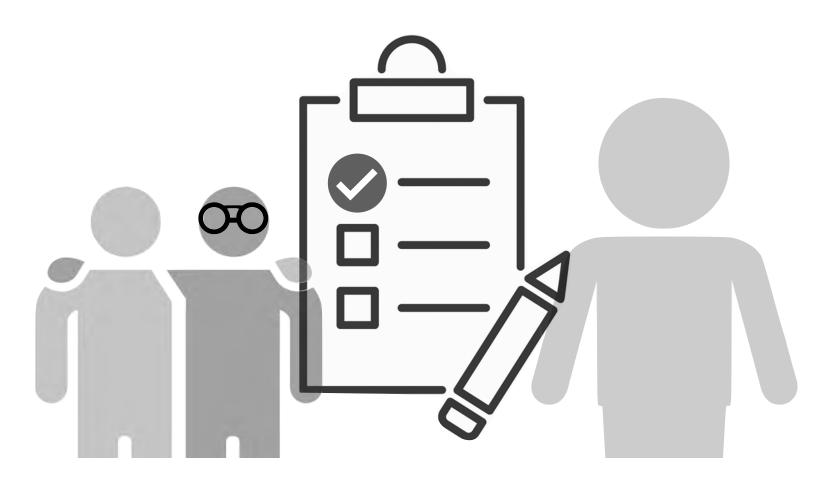


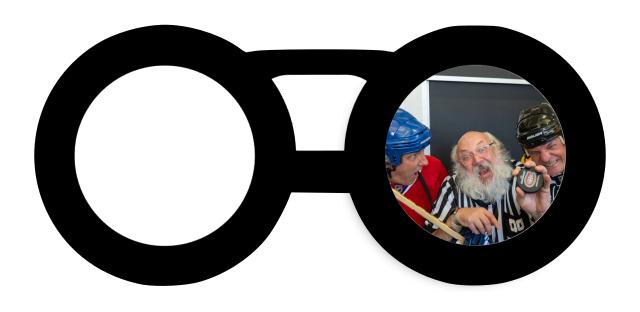




if it's not tested it doesn't work

#### if it's not tested it doesn't work









## when something goes wrong

stop, observe, and think

don't jump to conclusions

document the circumstances

#### document the circumstances

who observed the problem?

what has been changed?

describe the faulty behavior

what, when, where

#### form symptom statements

use an object-defect format

what, when, where

### form symptom statements

use an object-defect format

the product made a popping sound, emitted a flash of light and smoke

## form symptom statements

use an object-defect format

the product made a popping sound, emitted a flash of light and smoke

it shorted out

## build a team to debug

system integrators may facilitate transfer and explain your notes



## make a plan!

are more experiments needed? can the issue be isolated? what else needs to happen?



#### execute the plan!

generate hypotheses order by likelihood start with simple, least invasive



# design time!

design and implement

test with mockups carefully verify



inform!

summarize the fault (object—defect)

the cause(s), and the solution(s)





