# Applications of Reinforcement Learning in Criminal Justice and Healthcare

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# About me

Pengyi Shi

Joined Purdue in January 2014

Ph.D. in Industrial Engineering (Georgia Tech)

Research area:

- Healthcare operations, service operations, queueing and stochastic modeling
- Integrate data analytics into decision making (reinforcement learning, online learning)

# Agenda

- Reinforcement learning in queueing network control
  - Jail diversion
    - Formulate model to apply RL
  - Hospital unit placement
    - Leveraging queueing structure in RL



#### Academic Partners



Xiaoquan Gao Purdue -> SMU



Griffin Carter AAE



Nan Kong BME



Nicole Adams Nursing





Jason Huber Director of TCCC





Robert Goldsmith Sheriff









#### Academic Partners



#### **Community Partners**

# Government Agency Collaborator in IL

State-wide community-based alternatives to incarceration and improve access to interventions that reduce crime

Amy R. Ward Zhiqiang Zhang

Booth School of Business

(Purdue -> UCLA) Purdue

Bingxuan Li Chuwen Zhang

Data from Illinois Criminal Justice Information Authority



**Rustandy Center** 

#### Overcrowding in the Correctional Systems

- Correctional facilities overcrowded
  - 2/3 of jail population have drug-related offences
  - Chronic disease

- Alternatives: Community-based programs
  - Reintegration
  - Treatment medical and therapy
  - Education, life-skill training



## Background: Process Flow



8% and 32% for cognitive behavioral programs 30% for substance abuse treatment programs

LSI-R: identify an individual's risks and needs with regard to recidivism.<sup>20%</sup> for education and employment programs <u>https://cech.uc.edu/about/centers/ucci/products/assessments.html</u>



 $c_R \approx$ \$150,000/person

#### Prescriptive Program Placement: Problem Formulation – MDP



- State  $X_{m,j,d}$  number of clients [class (risk type), facility (jail/CC), LOS]
- Decision: routing  $A_{m,j}$  [class (risk type), facility (jail/CC)]
- Cost function: convex occupancy cost + violation cost + recidivism cost

## **Prescriptive Program Placement Overview**





**Gao, Shi, Kong** (2023) "Stopping the Revolving Door: MDP-Based Decision Support for Community Corrections Placement." Major Revision in *Operations Research*.

#### Structural Property

#### Main Result: Superconvexity

THEOREM 1. Under Assumption 1 and some mild technical condition, the optimal value function  $V^*$  satisfies  $SuperC(e_{jail,l}, e_{cc,l})$ , i.e., for all  $s \in S$  and  $l = 0, 1, ..., \min\{d_{jail}, d_{cc}\}$ ,

$$V^*(s + 2e_{CC,l}) - V^*(s + e_{CC,l}) \ge V^*(s + e_{jail,l} + e_{CC,l}) - V^*(s + e_{jail,l}),$$
(6)

$$V^*(s + 2e_{jail,l}) - V^*(s + e_{jail,l}) \ge V^*(s + e_{jail,l} + e_{CC,l}) - V^*(s + e_{CC,l}).$$
(7)

Cost decomposition + Policy deviation bounding + Coupling  $\rightarrow$  Value function comparison

Implication 1: one optimum → Policy Gradient Algorithm with Theorem 1 as theoretical support
Implication 2: The optimal policy has a "switch curve" structure

#### **Policy Gradient Algorithm**

#### Leverage switch-curve structure to enhance learning

Algorithm 1: Tabular batched actor-critic policy gradient **Input** : Step sizes  $\alpha_{\theta}, \alpha_{\omega}$ . Batch size N. Number of iterations T. **Output:** Value function  $V(\tilde{s}), \tilde{s} \in \tilde{S}$ . 1 Initialize  $\{\theta_{j,m}(\tilde{s})\}_{j,m}, \tilde{s} \in \tilde{S}$  at random,  $V(\tilde{s}) = 0, \tilde{s} \in \tilde{S}$ . Initialize state  $\tilde{s_1}$  at random. 2 for t = 1, 2, ..., T do for n = 1, 2, ..., N do 3 Set current state  $\tilde{s}_t$ . 4 Sample and store the placement of new arrivals  $\tilde{a_n} \sim \pi_{\Theta}(\tilde{a}|\tilde{s}_t)$  and the next state  $\tilde{s'}_n$ . 5  $\mathbf{end}$ 6 Update the policy parameters: 7  $\theta_{j,m} \leftarrow \theta_{j,m} - \alpha_{\theta} V(\tilde{s}_t) \cdot \frac{1}{N} \sum_{n=1}^{N} \nabla_{\theta_{j,m}} \ln \pi_{\Theta}(\tilde{a}_n | \tilde{s}_t), \quad \text{Enforce switching curve structure}$ Update the value function with TD(0): 8  $V(\tilde{s}_t) \leftarrow V(\tilde{s}_t) + \alpha_{\omega} \left( \frac{1}{N} \sum_{n=1}^{N} \left( C(\tilde{s}_t) + \gamma \cdot V(\tilde{s}'_n) \right) - V(\tilde{s}_t) \right).$ (10)Sample the next states  $\tilde{s}_{t+1} \sim P(\tilde{s}'|\tilde{s}_t, \tilde{a}_N)$ . 9 10 end

## Case Study: Data



- Tippecanoe County Community Corrections data
  - Individual-level data: demographics, criminal history, programs, appointments
  - ~56,000 records in 2010 2019

- Jail data
  - Population-level data: demographics, jail admissions, arrests, re-arrests
  - Tippecanoe county, monthly summary 2015 19

## Test on Historical Data

• Efficiency frontier over different cost parameters



## Leadership Buy-in: Capacity Planning

Recruit 4 more case managers: Reduce recidivism and violations in 3-yr window by 15%-38%.

**Cost:** Personnel cost (salary) +Variable cost (From increased HD population) = \$2,373,900

**Benefit:** Jail congestion mitigation + Recidivism reduction = \$40,657,524

- Results presented by Director of TCCC at townhall meeting for budget
- *Sustainable* workforce via better workload plan and reduced burnout

## Ongoing Work – Interpretable



#### Community Corrections Data Analysis Tool

V0.3 - Last Updated 5/31/2022

Navigation Load Client Data & Set Active File Population History

#### Population History Analysis

Only .csv files are accepted by the program. Maximum file size is 50MB.



#### ions





Co-PI: Nicole Adams Nursing, Purdue RA: Griffin Carter AAE, Purdue

"A Community Approach for Racial Justice with Data-driven Analytics." 2021 Engagement Scholarship Research/Creative Activities Grant (**PI: Shi**)

#### **Interpretable Placement Decision**

Decision tree extracted from the RL-based policy to help understand the placement recommendation



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#### Background: Hospital Inpatient Network

- Different inpatient units
- Different types of patients



## **Overflow (Off-service Placement)**













#### Overflow to Reduce ED Crowding

• Overflow 20-30% Emergency Department (ED) patients



[1] Shi et al. (2016); Song et al. (2019)

# Tradeoff between Waiting and Overflow

- Helps reduce waiting time and alleviate congestion temporarily
  - Resource pooling
- Not desirable
  - Compromise quality of care (Song et al. 2019)
  - More coordination (Rabin et al. 2012)
  - Overflow patients occupy capacity: "snowball effect" (Dong-Shi-Zheng-Jin 2020) https://papers.ssrn.com/sol3/papers.cfm?abstract\_id=3306853
- Overflow decisions
  - Overflow the patient now or wait for another hour?
  - Overflow to which wards?
    - Medically closeness, distance to primary wards, ward occupancy, etc

# A Five-pool Example

- Challenging to solve with conventional MDP methods
  - Large state space (~10<sup>14</sup>) and action space
  - Time-dependent arrival and discharge patterns



## Modeling overflow decisions

• State at decision epoch  $t_k$ 

 $S(t_k) = (X_1(t_k), \dots, X_J(t_k), Y_1(t_k), \dots, Y_J(t_k), h(t_k))$ 

Patient count of each pool j at  $t_k$  Time-of-day To-be-discharge co**imt**i**tetor** pool j

### Modeling Overflow Decisions

Action

$$f(t_k) = \{ f_{ij}(t_k), \ i \neq j, \ i = 1, \dots, I, \ j = 1, \dots, J \}$$

• One period cost

$$g(S(t_k), f(t_k)) = \sum_{i=1}^{I} \sum_{j \neq i, j=1}^{J} B_{ij} \cdot f_{ij}(t_k) + \sum_{i=1}^{I} C_i \cdot Q_i(t_k+)$$
  
• Minimize long-run average cost = overflow cost + holding cost

$$\lim_{n \to \infty} \frac{1}{n} \mathbb{E}\left(\sum_{k=1}^{n} g(S(t_k), f(t_k))\right)$$

#### Exact Analysis

• Bellman Equation

$$\gamma^* + \nu^*(s) = \min_{f} \left\{ g(s, f) + \sum_{s'} p(s'|s, f) \nu^*(s') \right\}, \quad s \in S$$
  
Cost-to-go

- *v(s)*: value function for state *s*
- Large state space  $O(X^{J} Y^{J}) \sim 10^{14}$  and action space
  - Value iteration or policy iteration becomes infeasible

## Tackling the Curse-of-dimensionality

- Large state space
  - Value function approximation + queueing structure
- Large action space
  - Original setup: combinatorial in matching
  - Atomic action: decomposing action into individual level
  - Policy gradient (PPO)
    - Time-varying long-run average setting





Jingjing Sun Jim Dai CUHK-Shenzhen ORIE, Cornell

Sun, Dai, Shi (2024) "Inpatient Overflow Management with Proximal Policy Optimization." <u>https://arxiv.org/abs/2410.13767</u>

#### Atomic Action

- Proximal Policy Optimization (PPO) Method
- Randomized policy:  $\pi(a)$
- Macro- and micro-decision process



## Algorithm

In iteration *i*:

Policy evaluation: value function approximation\*  $v_{\pi_{\eta}}(t,s)$ 

Minimize loss function w.r.t. 
$$\theta$$

$$\sum_{k=0}^{N-1} \max \left[ \left( \prod_{i=0}^{I_{X(t_k)}-1} \frac{\pi_{\theta}(a(t_k,i)|t_k,s(t_k,i))}{\pi_{\eta}(a(t_k,i)|t_k,s(t_k,i))} \right) \hat{A}_{\eta}(t_k,s(t_k),f(t_k)) \right]$$

$$\left( \prod_{i=0}^{I_{X(t_k)}-1} clip \left( \frac{\pi_{\theta}(a(t_k,i)|t_k,s(t_k,i))}{\pi_{\eta}(a(t_k,i)|t_k,s(t_k,i))}, 1-\epsilon, 1+\epsilon \right) \right) \hat{A}_{\eta}(t_k,s(t_k),f(t_k)) \right]$$
With
$$A_{\pi}(t,s,f) = c(s,f) - \bar{c}_{\pi} + \sum_{y \in S} P(t,s,f,y) h_{\pi}(t+1,y) - v_{\pi}(t,s)$$
Update policy (parameterized NN)

\*Value function approximation using queueing structure, based on pool-wise decomposition

## Policy Representation

#### **Partially-connected structure**



Combine the strengths of two intuitive designs (fully-separated or fully-connected)

### **Empirical Success**

• Scalable algorithm: 20-pool network



#### Importance of Policy NN Design

Smaller sample can perform well under right design



## Main Takeaway and Future Research

- Complicated tradeoff
  - Proper modeling and domain knowledge
  - Exciting area
- Future directions
  - Short-term vs long-term fairness (with Chuwen Zhang, Amy Ward)
  - Safe online learning?

# Questions?

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