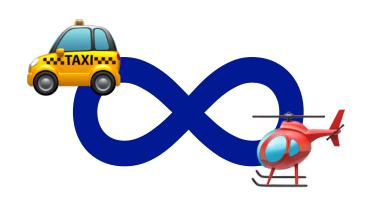
# Throughput-Fairness Tradeoffs in Mobility Platforms



Arjun Balasingam, Karthik Gopalakrishnan, Radhika Mittal, Venkat Arun, Ahmed Saeed, Mohammad Alizadeh, Hamsa Balakrishnan, Hari Balakrishnan MobiSys 2021









#### Mobility Platforms

#### package delivery

#### food delivery

#### ridesharing

# Feder amazon

#### **GRUBHUB** Uber **Eats**

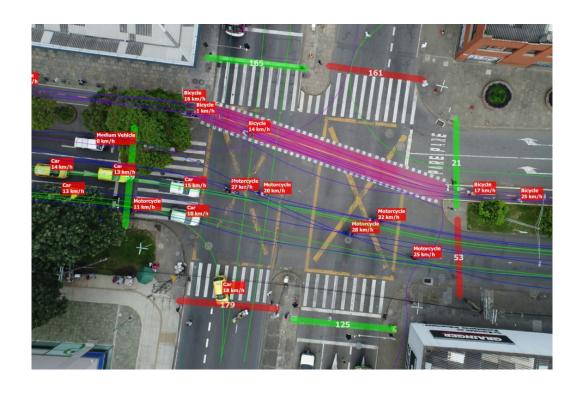
# **D**BER



#### Drones-as-a-service

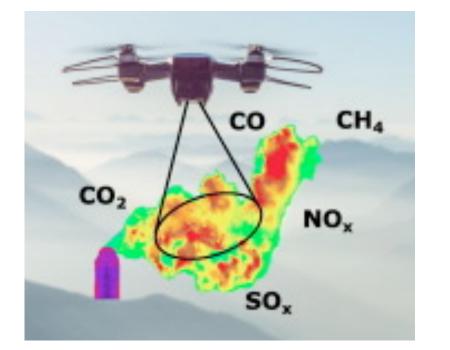


#### shared drone fleet



traffic sensing





#### air quality mapping

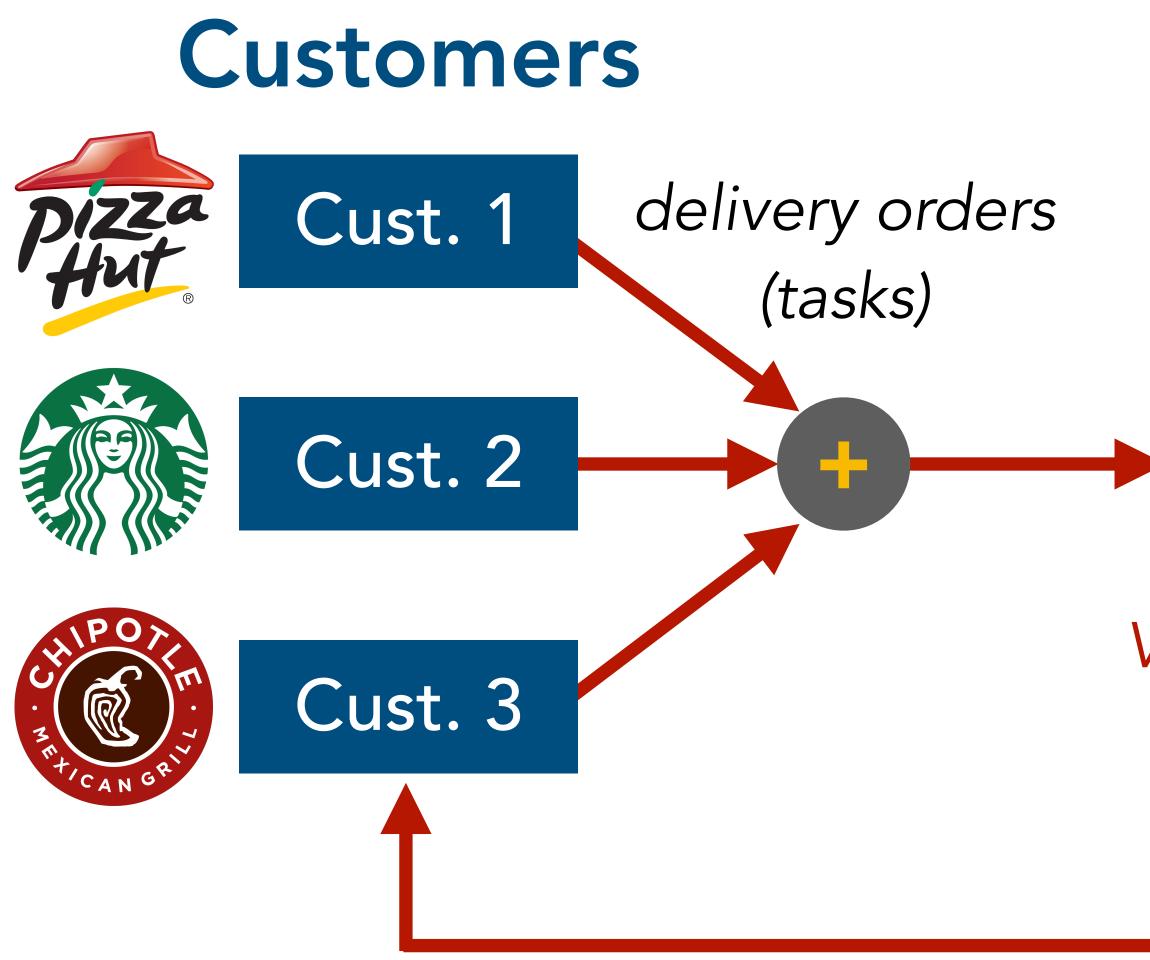


#### aerial photography





#### Mobility Platforms



#### routes per vehicle

#### Compute Schedule

#### Vehicle Routing Problem

#### completed tasks



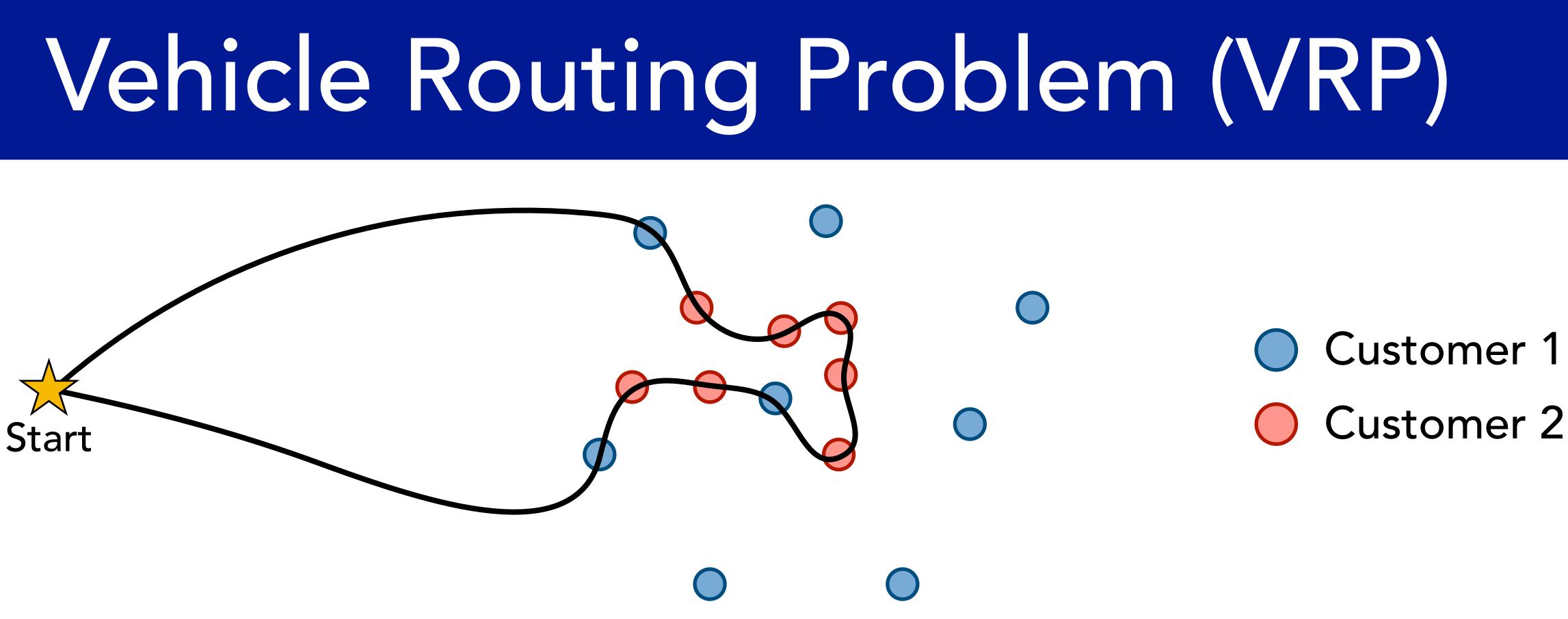


Uber

Eats







# Customer Fairness: Deliver similar per-customer throughputs.

**Platform Throughput:** Maximize total throughput (task completion rate).









Bloom	berg CityLab	Sign In Subscribe
	e Discriminat	tion by
ainst driver discrimination		
We're here to help	Driving & Delivering	Describe your issue
PROP 22 BENEFITS TRIP ISSUES AND ADJUSTMENTS		NGTHEAPP >
USING THE APP DELIVERING WITH UBER	Per our Community Guidelines	, it is unacceptable to discriminate on the basis
	desunation.	
	er Just Enab tion? the ride-hailing compan ainst driver discriminate Uber Help We're here to help PROP 22 BENEFITS TRIP ISSUES AND ADJUSTMENTS USING THE APP	the ride-hailing company is changing a policy us ainst driver discrimination against low-income at Uber Help We're here to help Driving & Delivering PROP 22 BENEFITS DRIVING & DELIVERING > US TRIP ISSUES AND ADJUSTMENTS What is destin USING THE APP Per our Community Guidelines

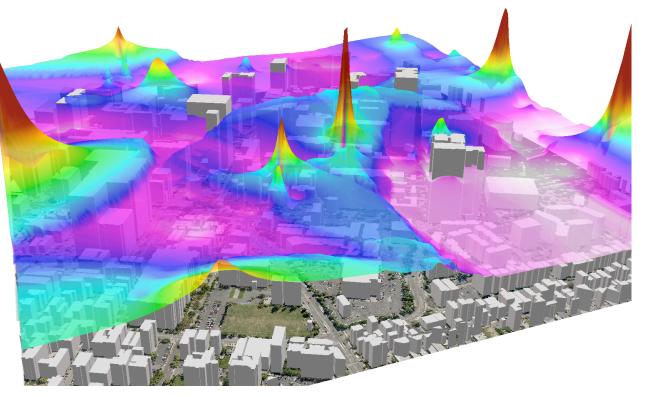
#### Why fairness?





of a rider's

ss of access to



reactive apps require timely measurements



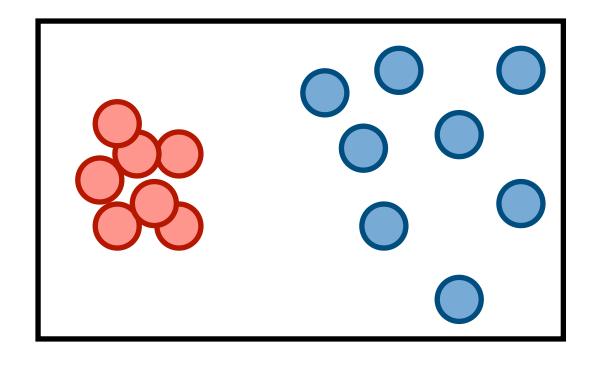




Attributing vehicle time to customer

Timescale of fairness



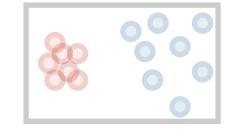


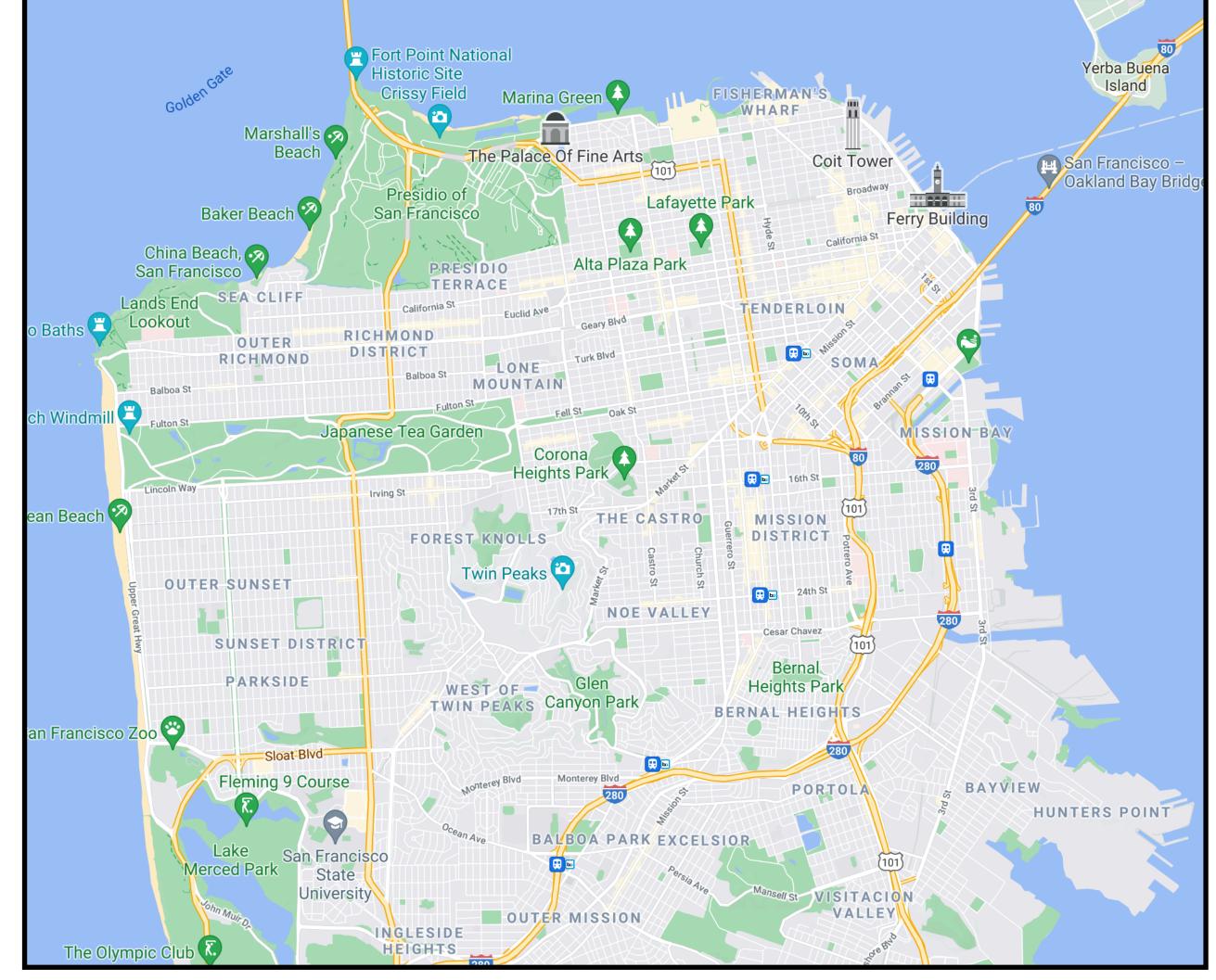






Timescale of fairness

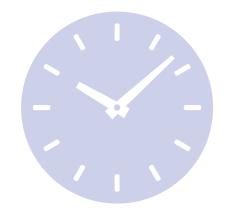




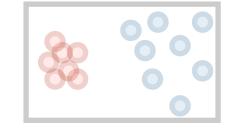


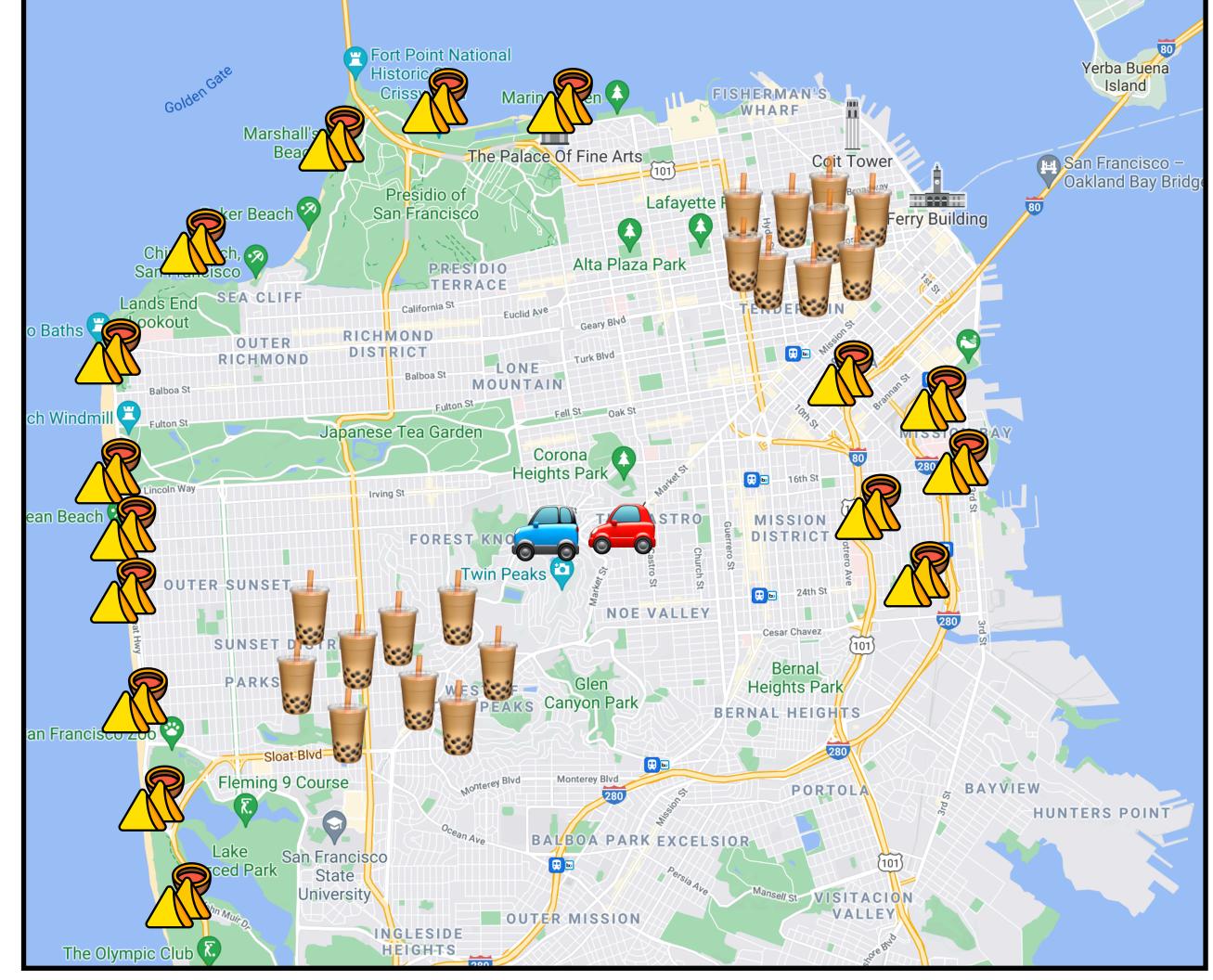


Attributing vehicle time to customer

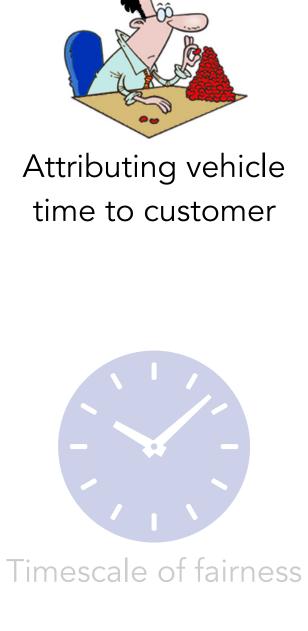


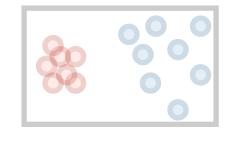
Timescale of fairness

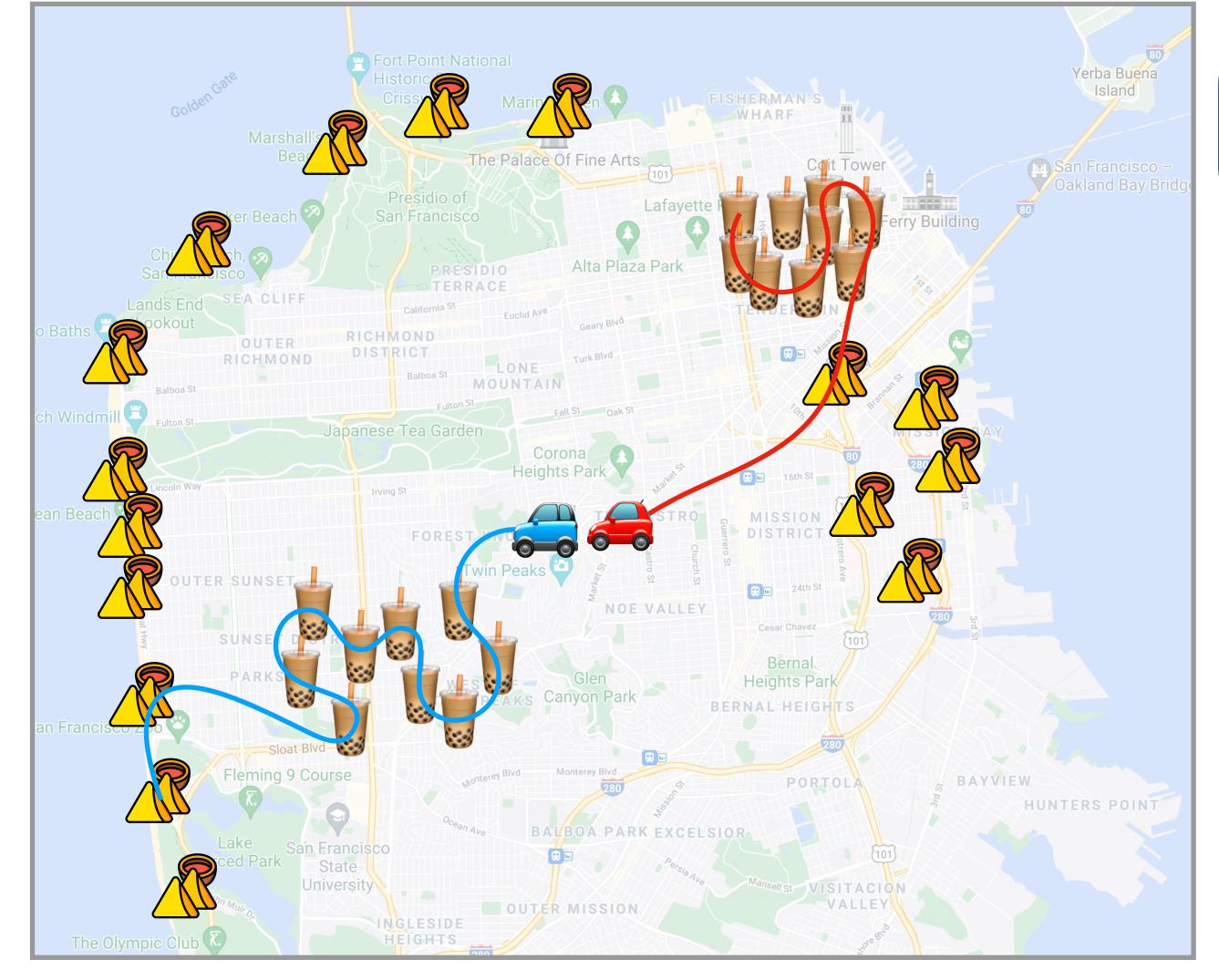








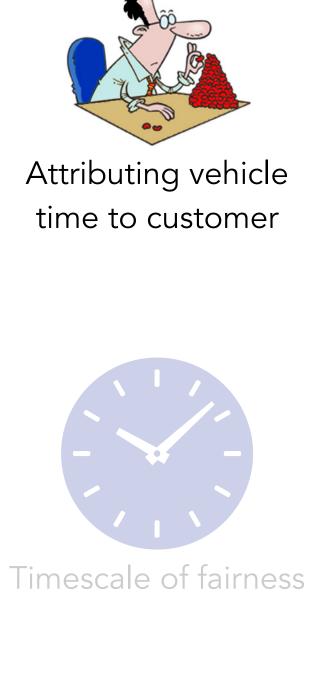


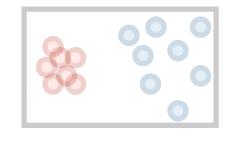


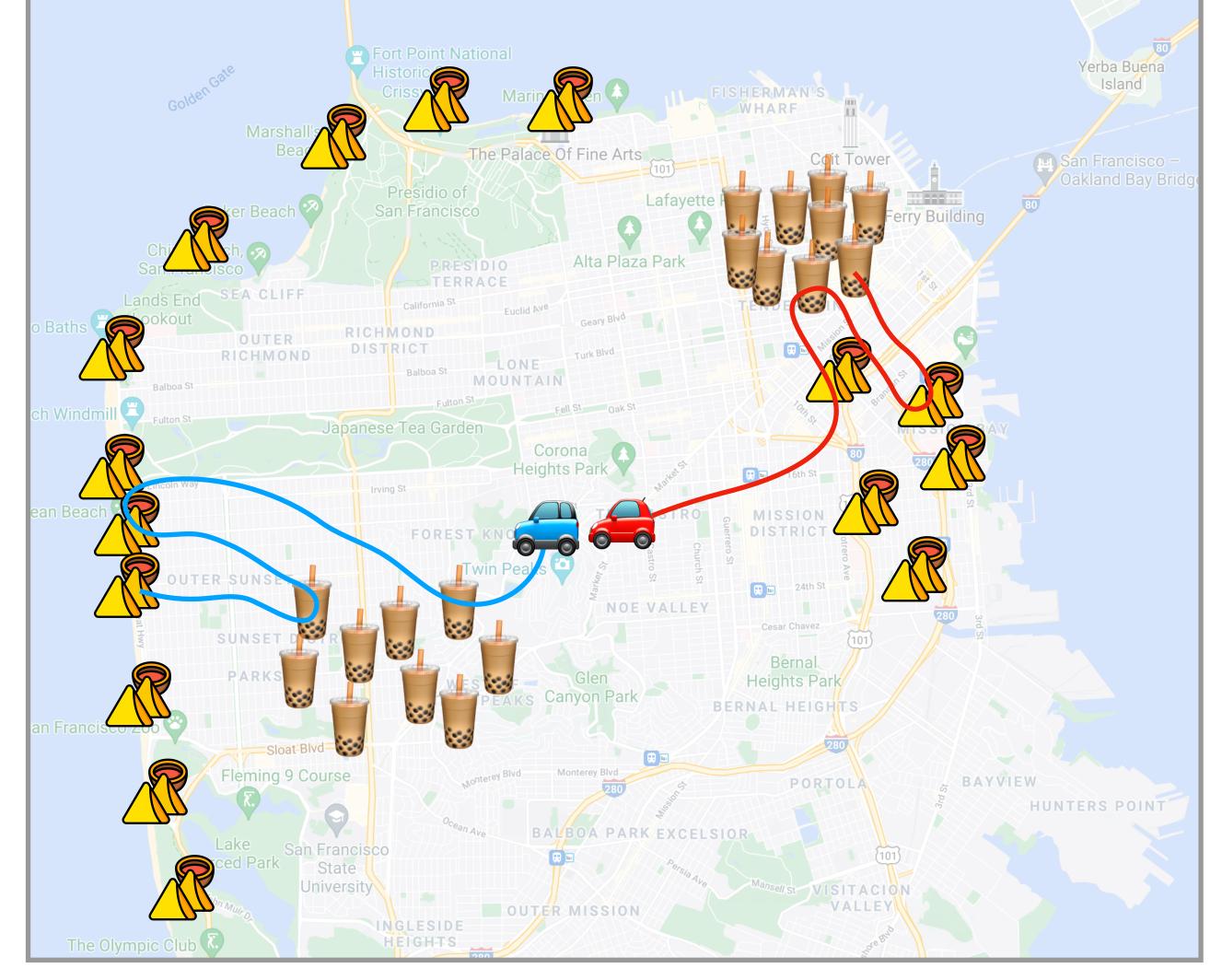
Max	
Throughput	





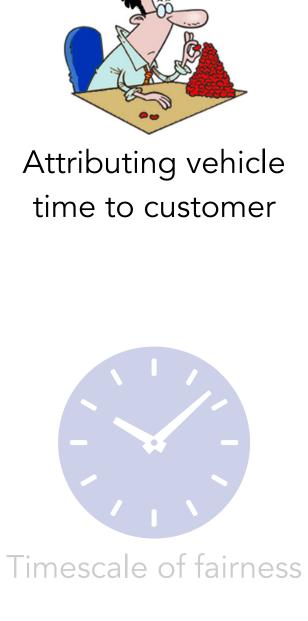


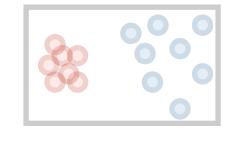


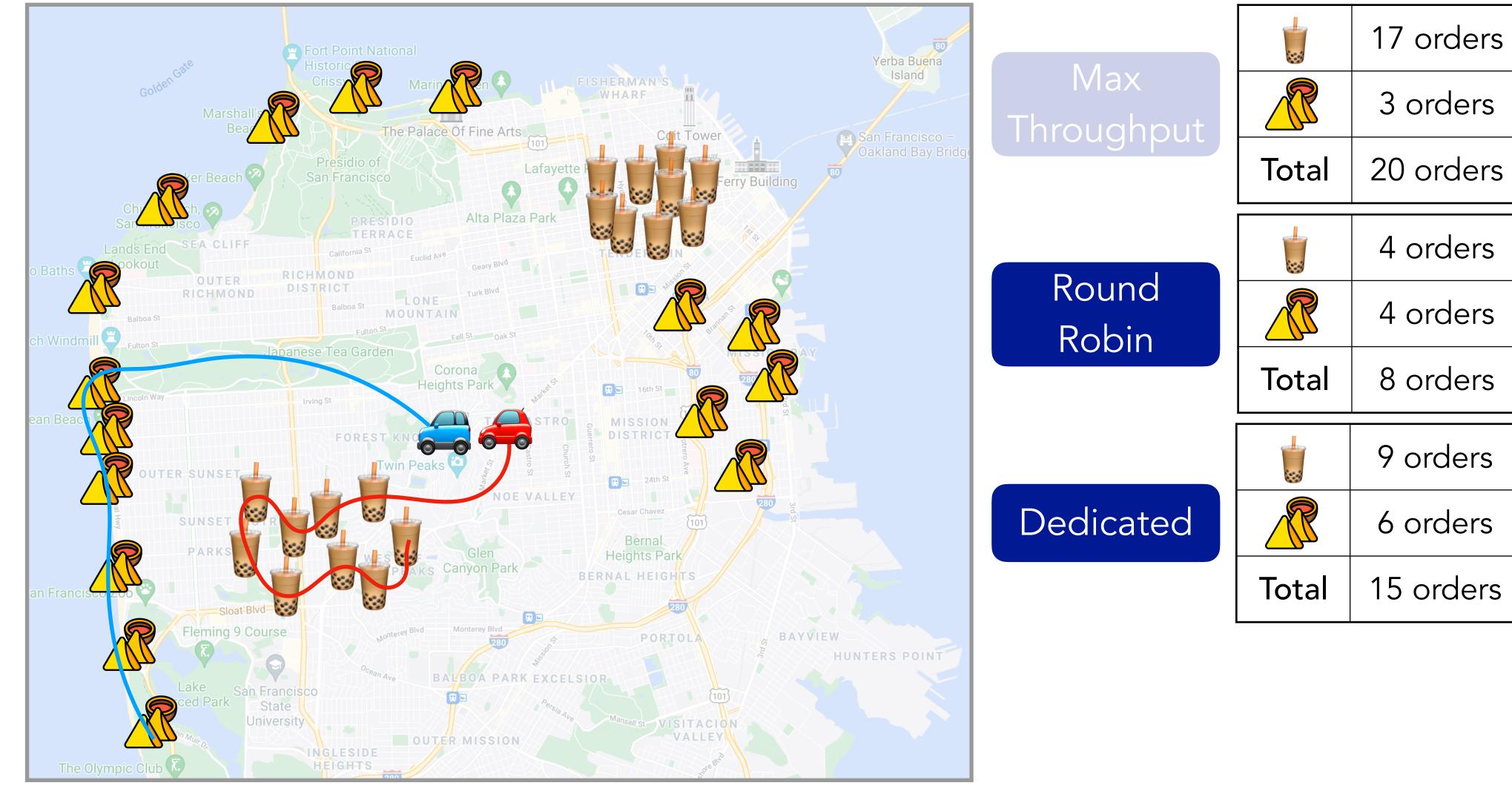


Max Throughput		17 orders
	R	3 orders
	Total	20 orders
		4 orders
Round Robin		4 orders 4 orders

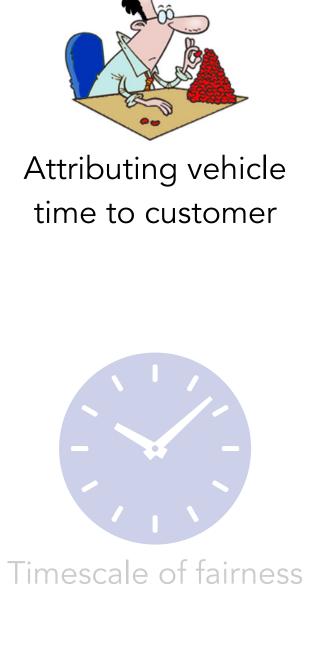


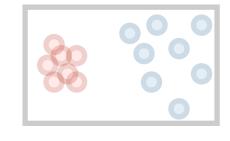


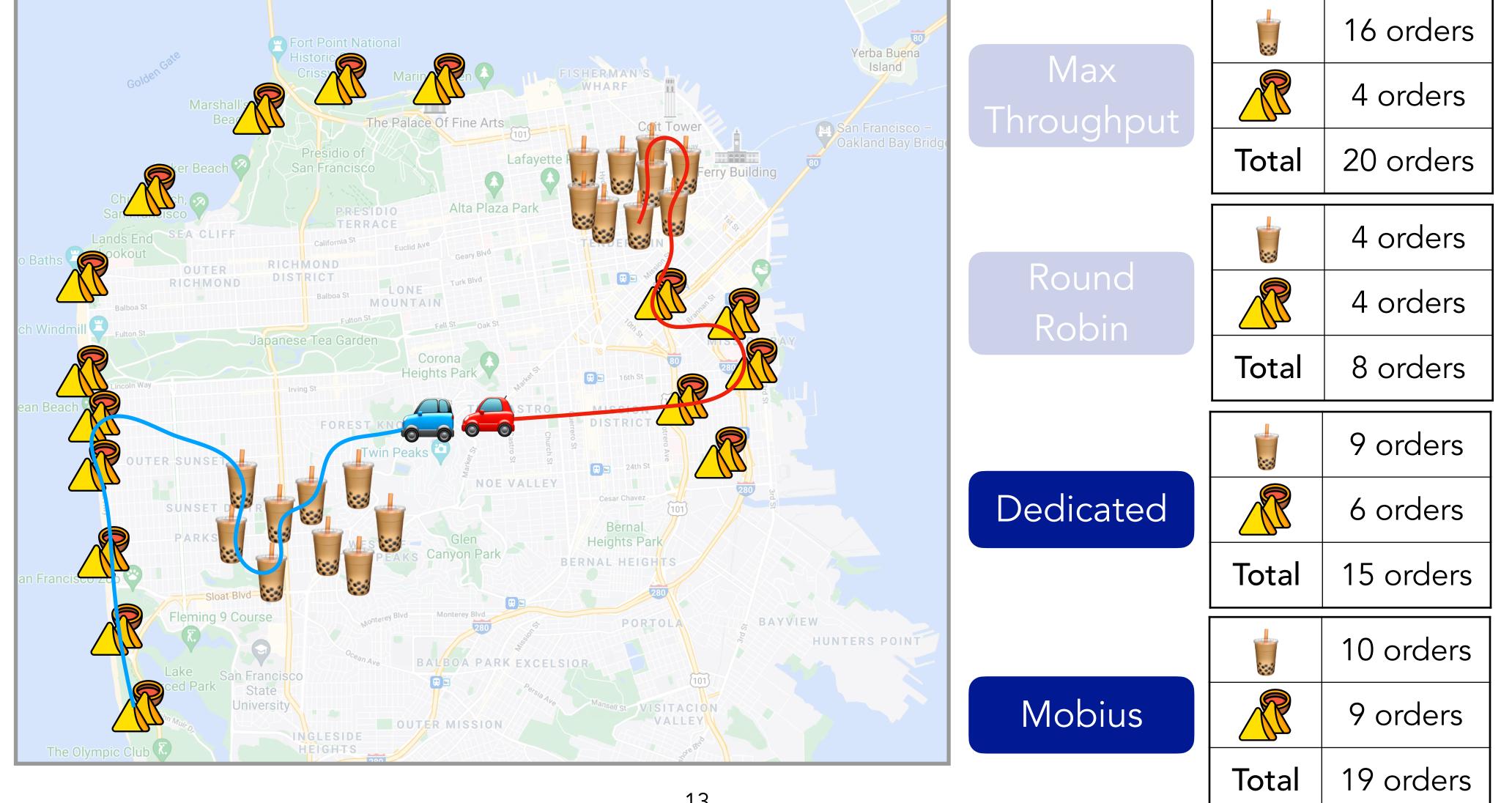




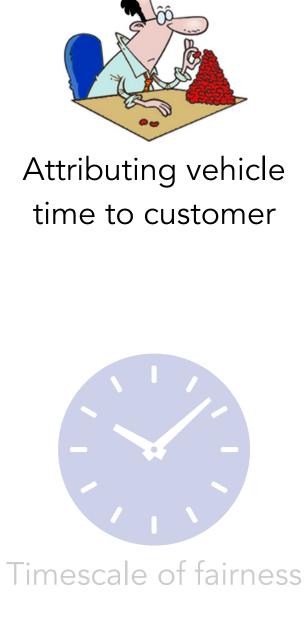


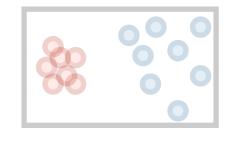


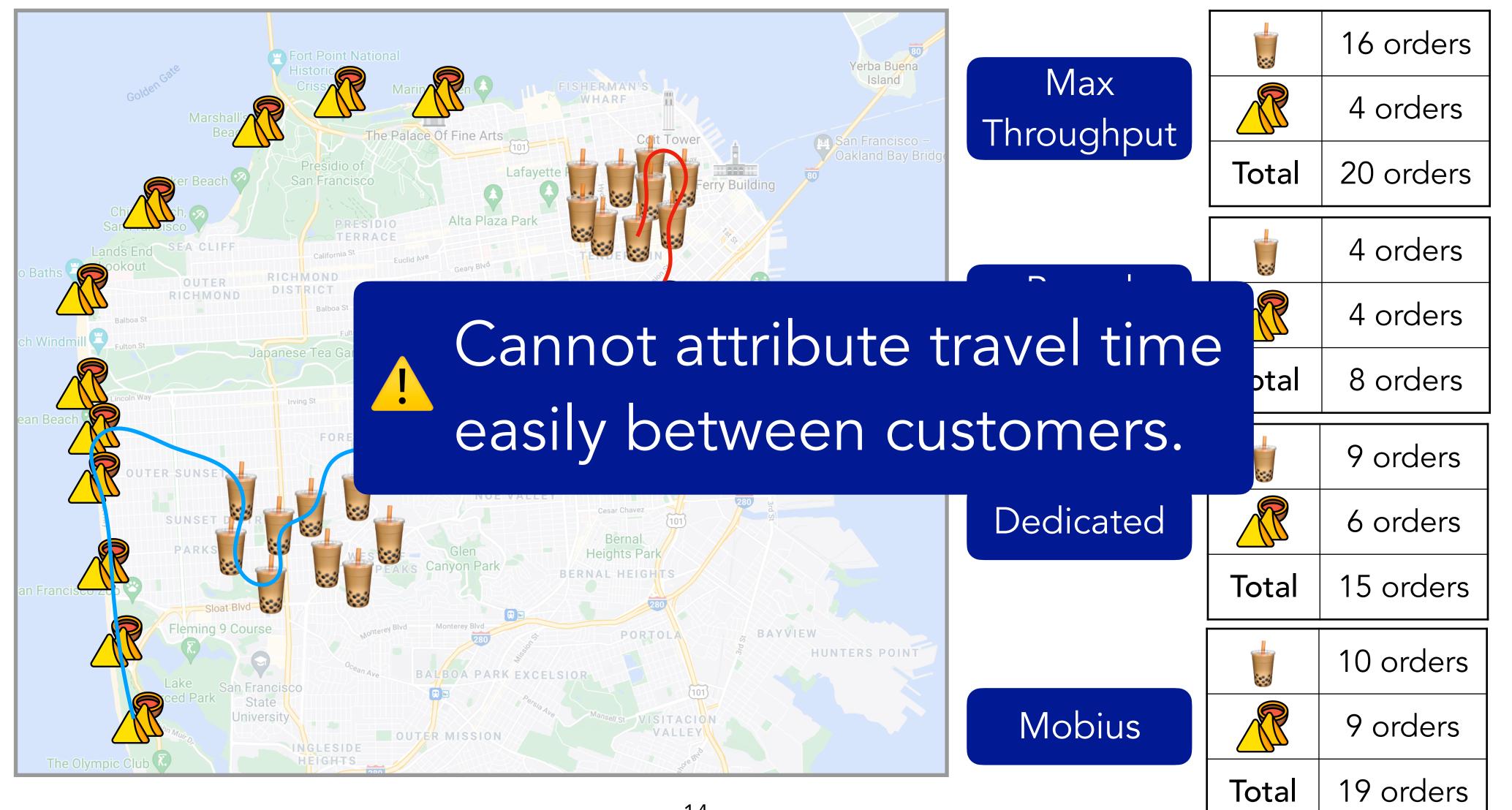








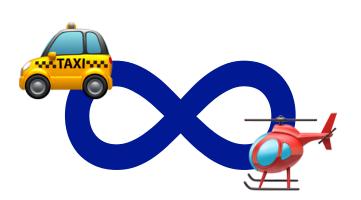






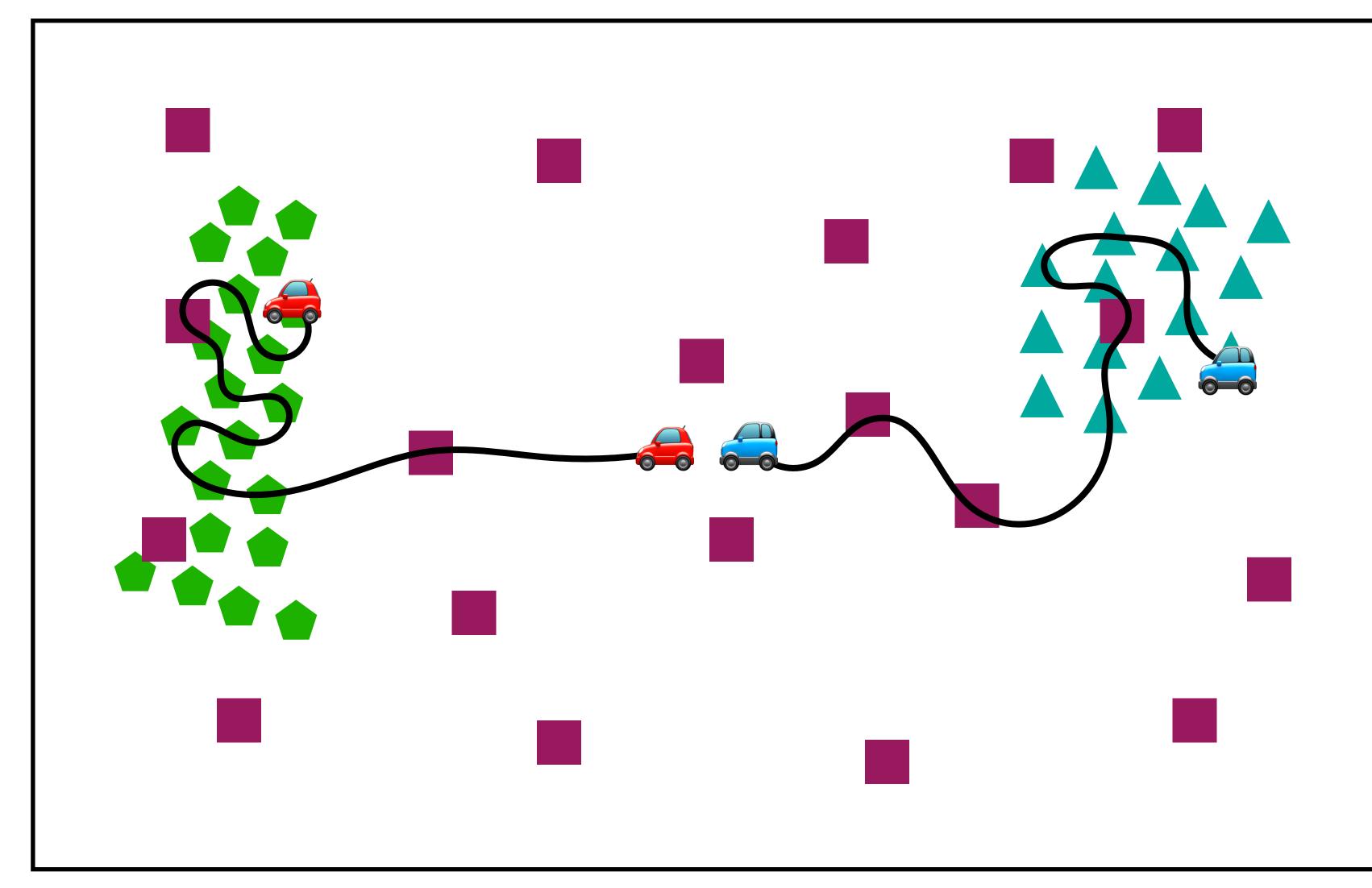
#### Mobius = mobi(lity) + us

#### An online scheduler that delivers high throughput and fairness.





#### Problem setup



# Customer Tasks

#### Vehicles

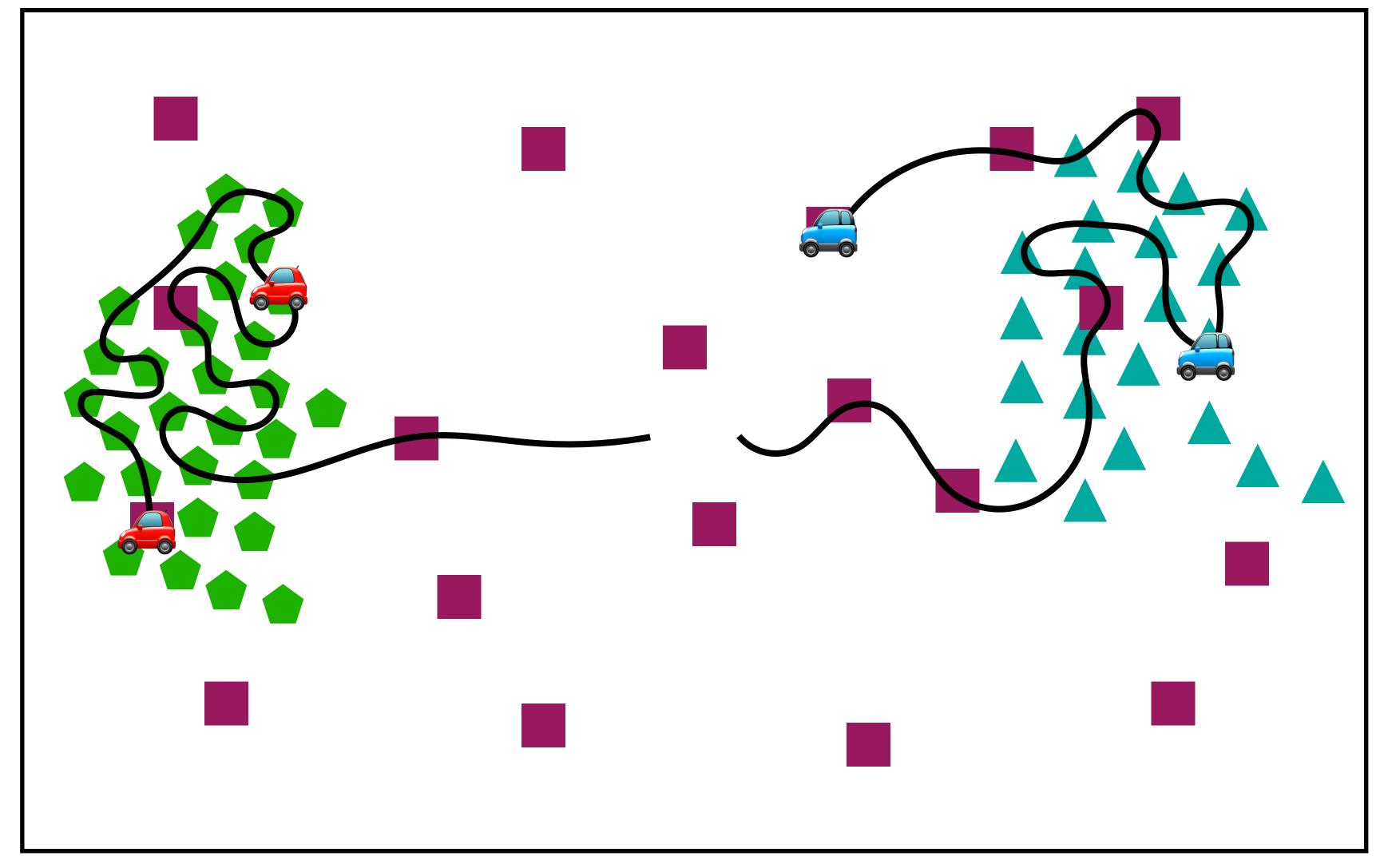




5



#### Problem setup



# Customer Tasks

#### Vehicles

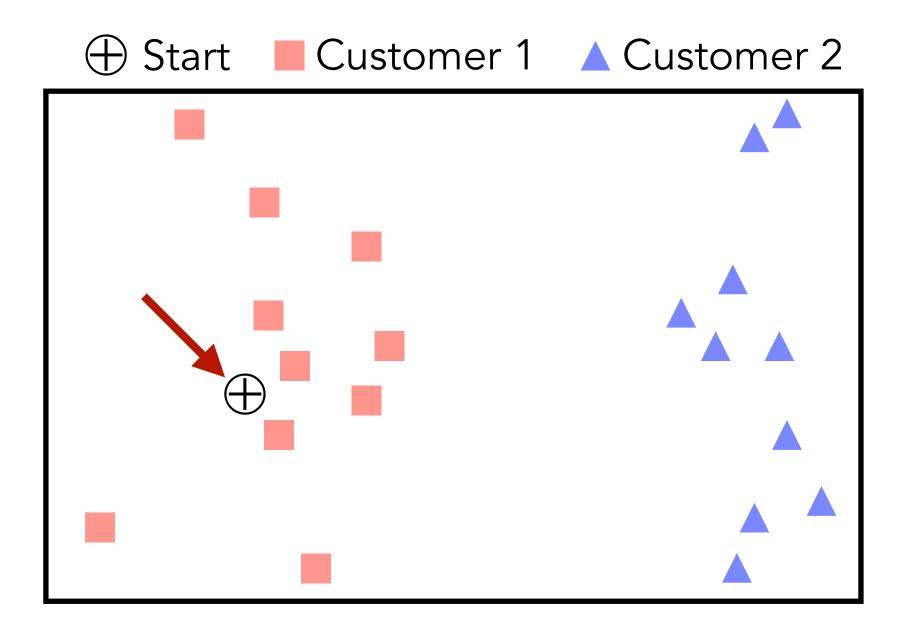




5



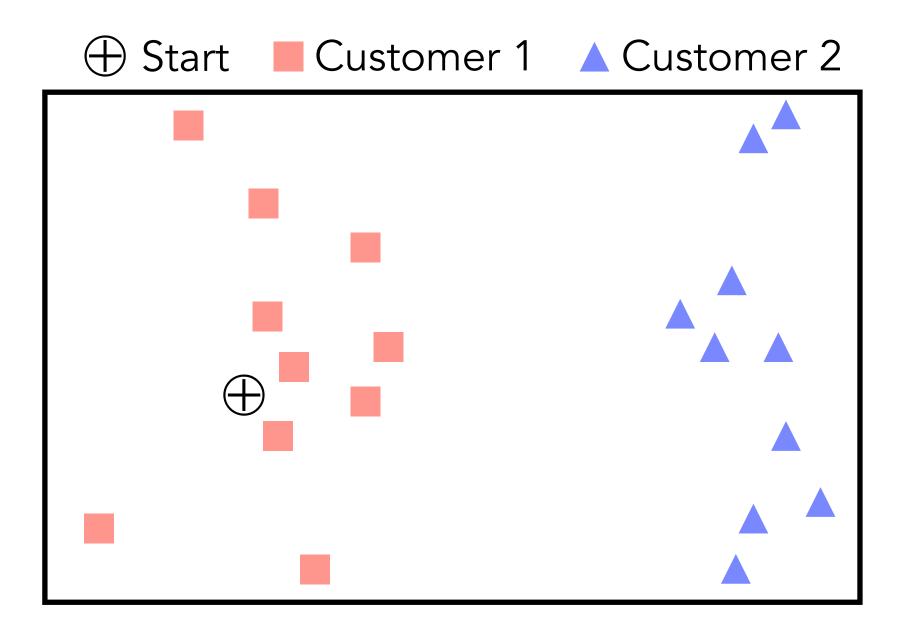
#### An illustrative example



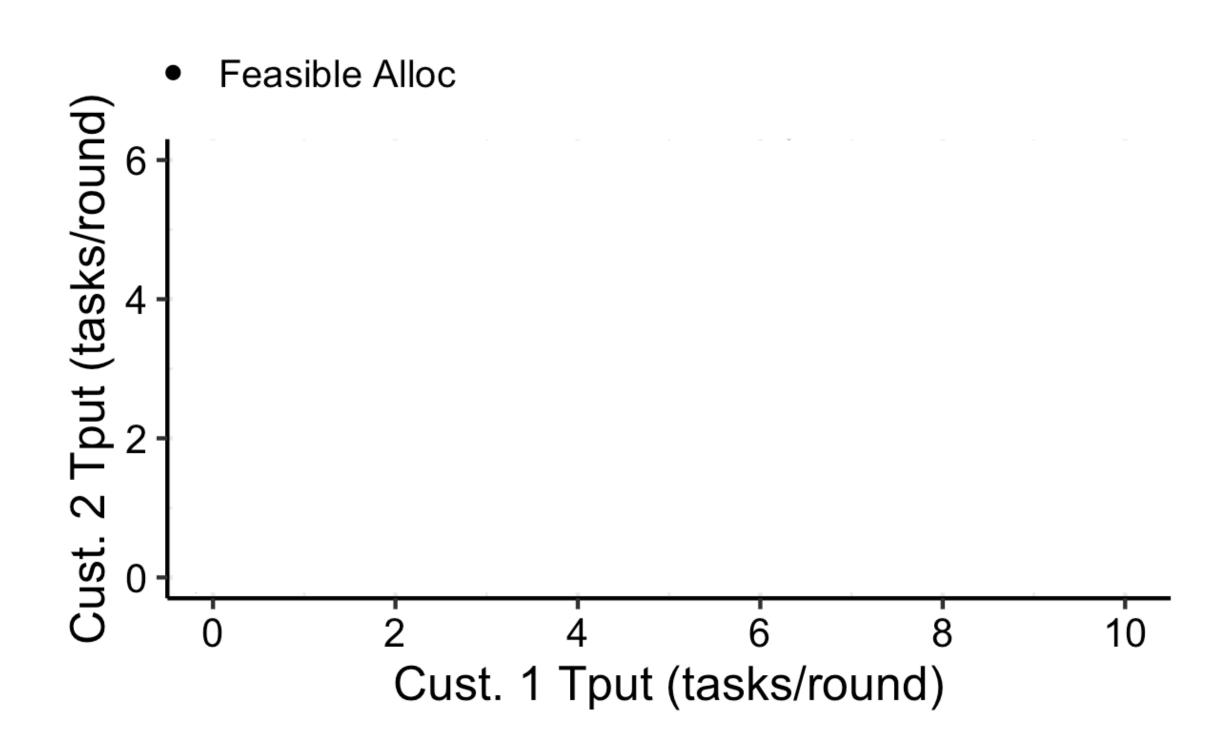
- schedule 10-min round trips
- renew all tasks at start of each round trip



#### Feasible schedules

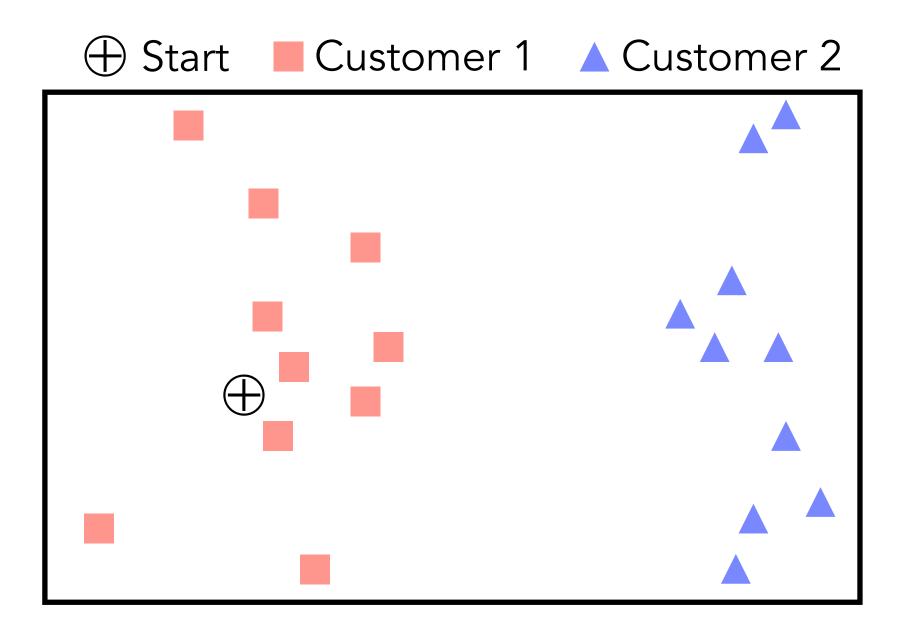


- schedule 10-min round trips
- renew all tasks at start of each round trip

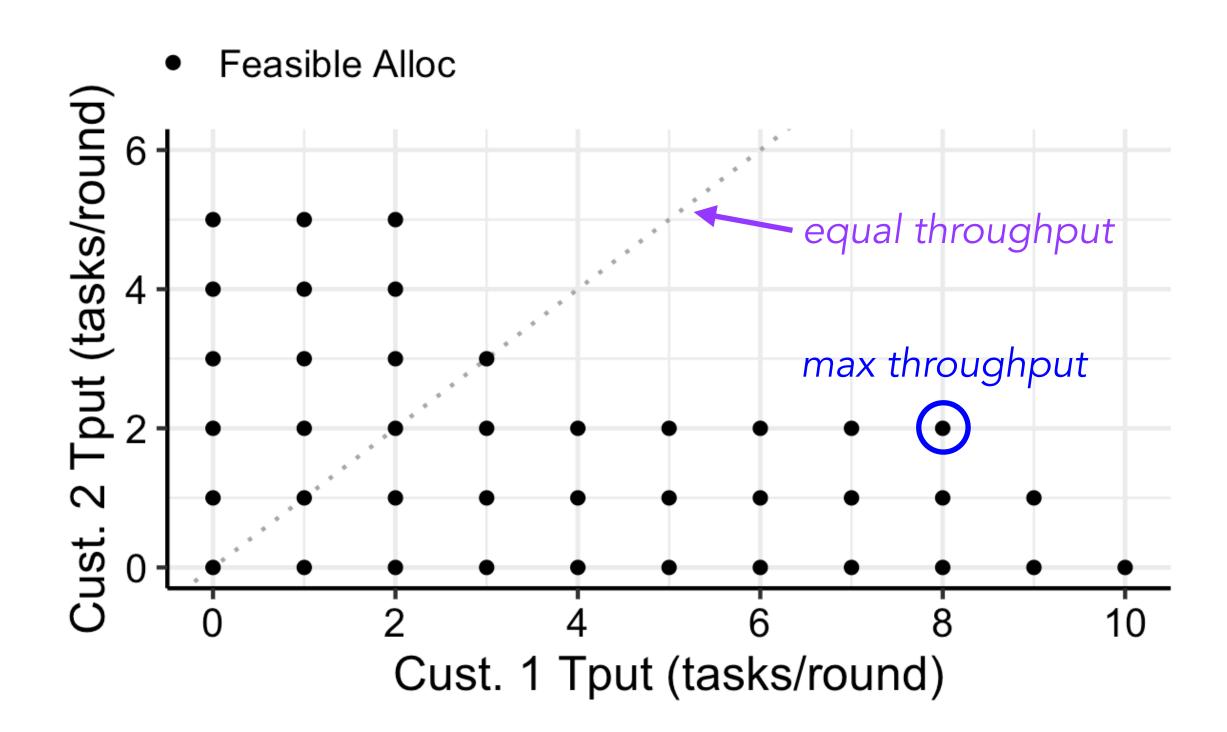




#### Feasible schedules

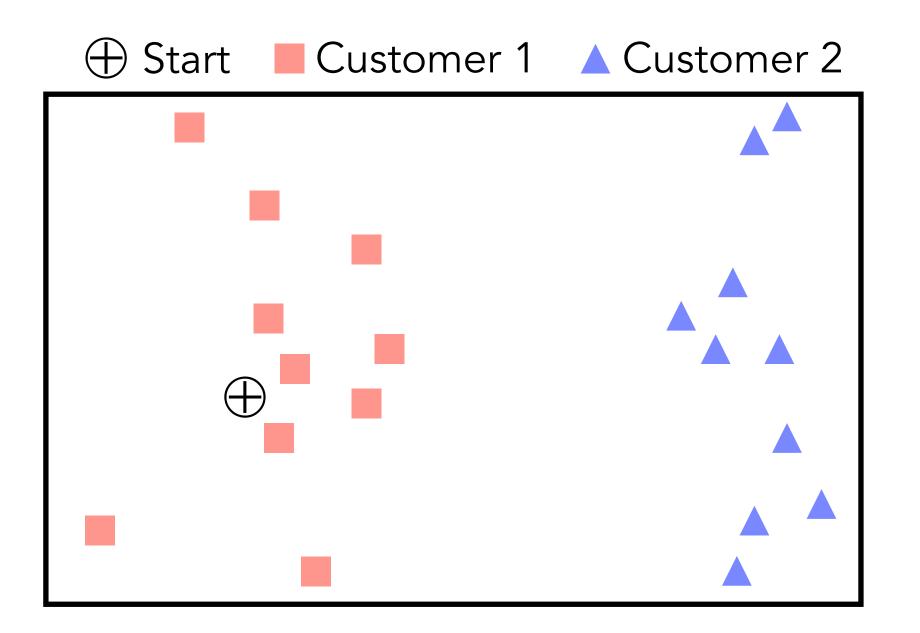


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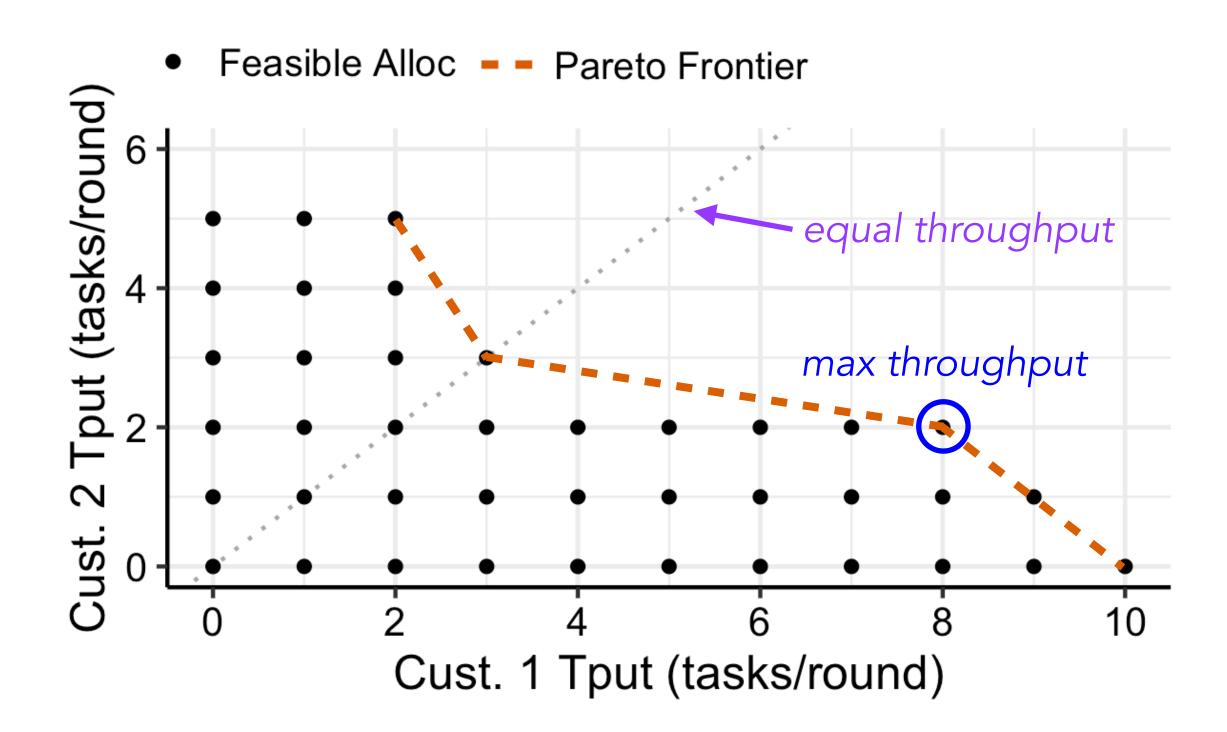




#### Pareto frontier

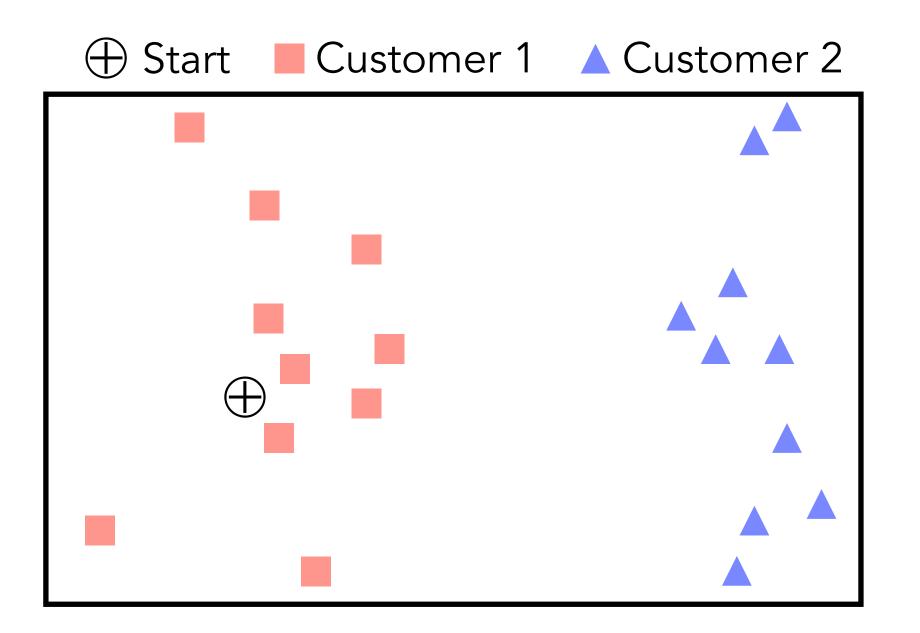


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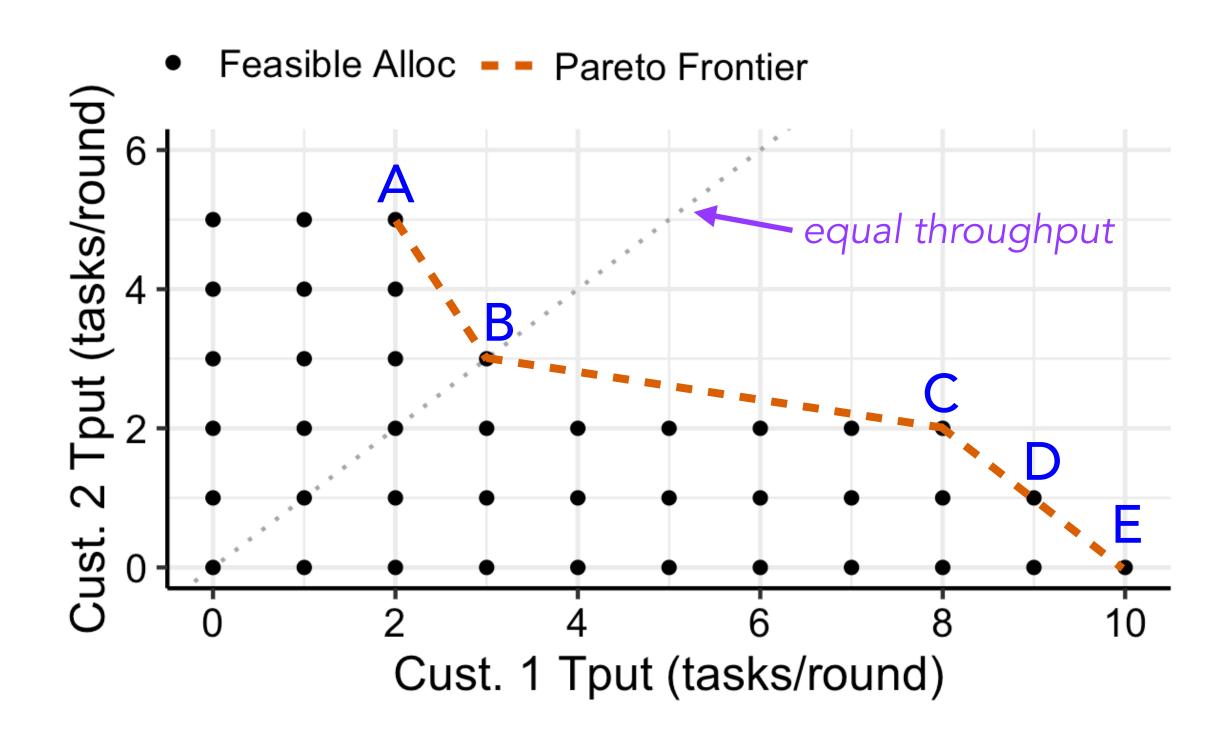




#### Pareto frontier



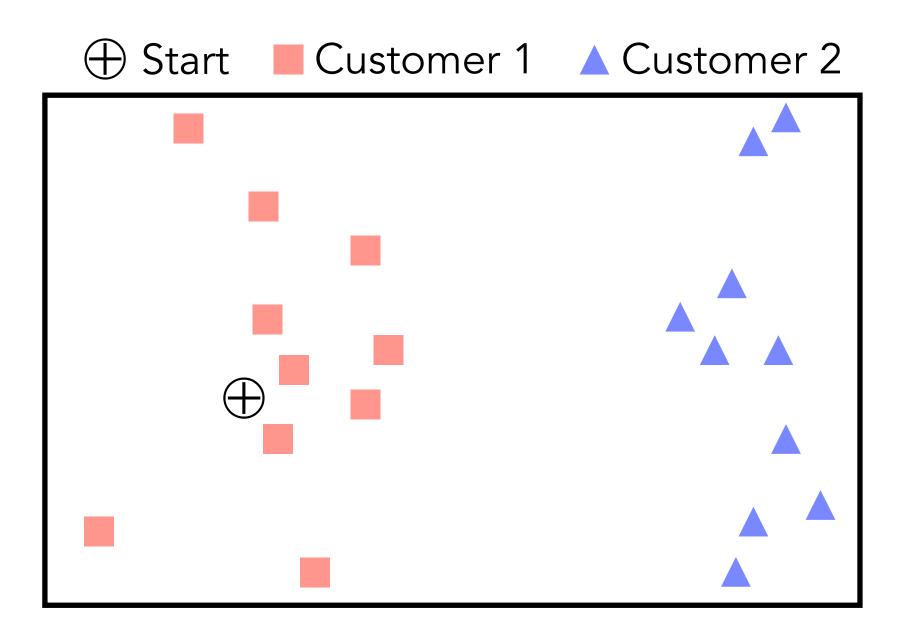
- schedule 10-min round trips
- renew all tasks at start of each round trip



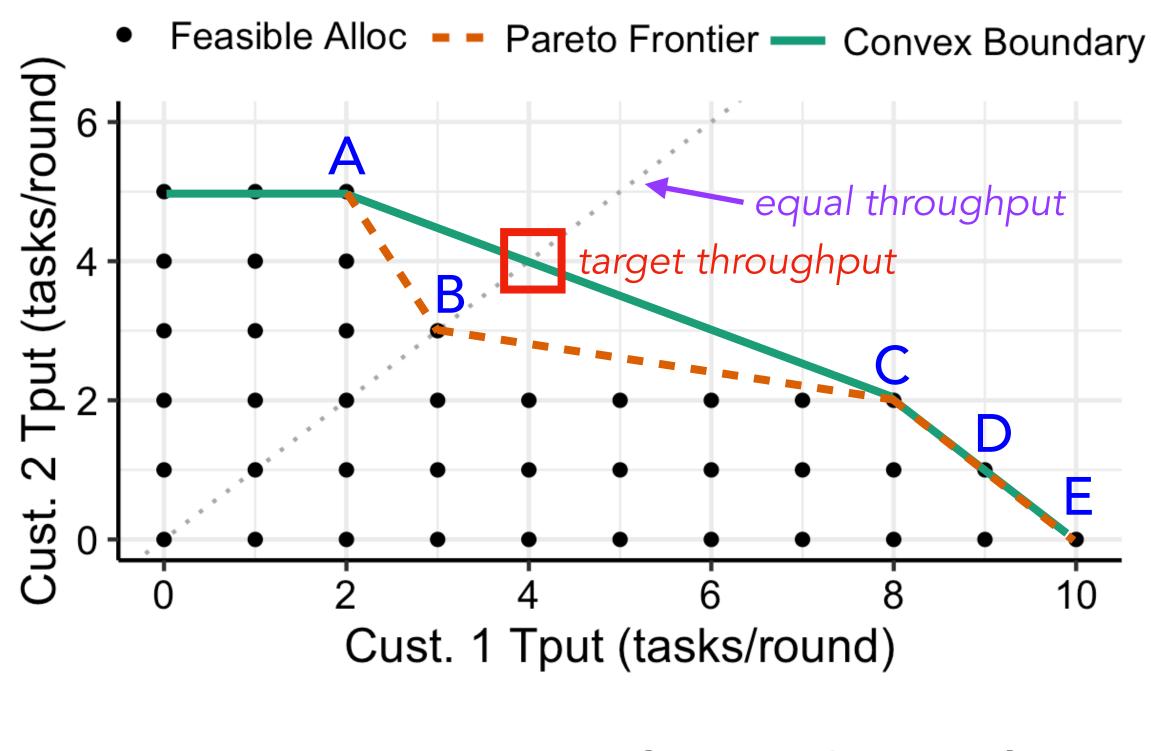
Pareto Frontier: {A, B, C, D, E}







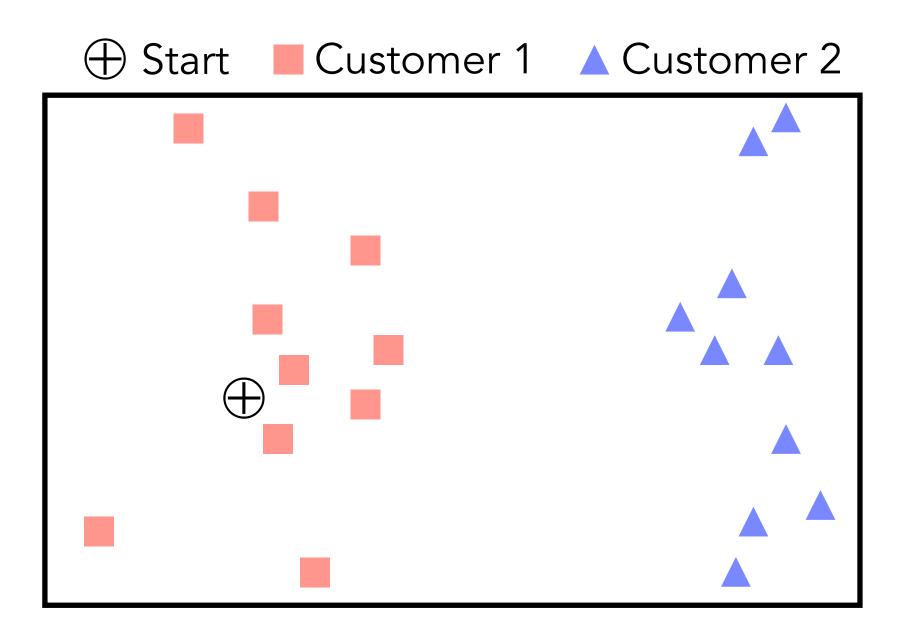
- schedule 10-min round trips
- renew all tasks at start of each round trip



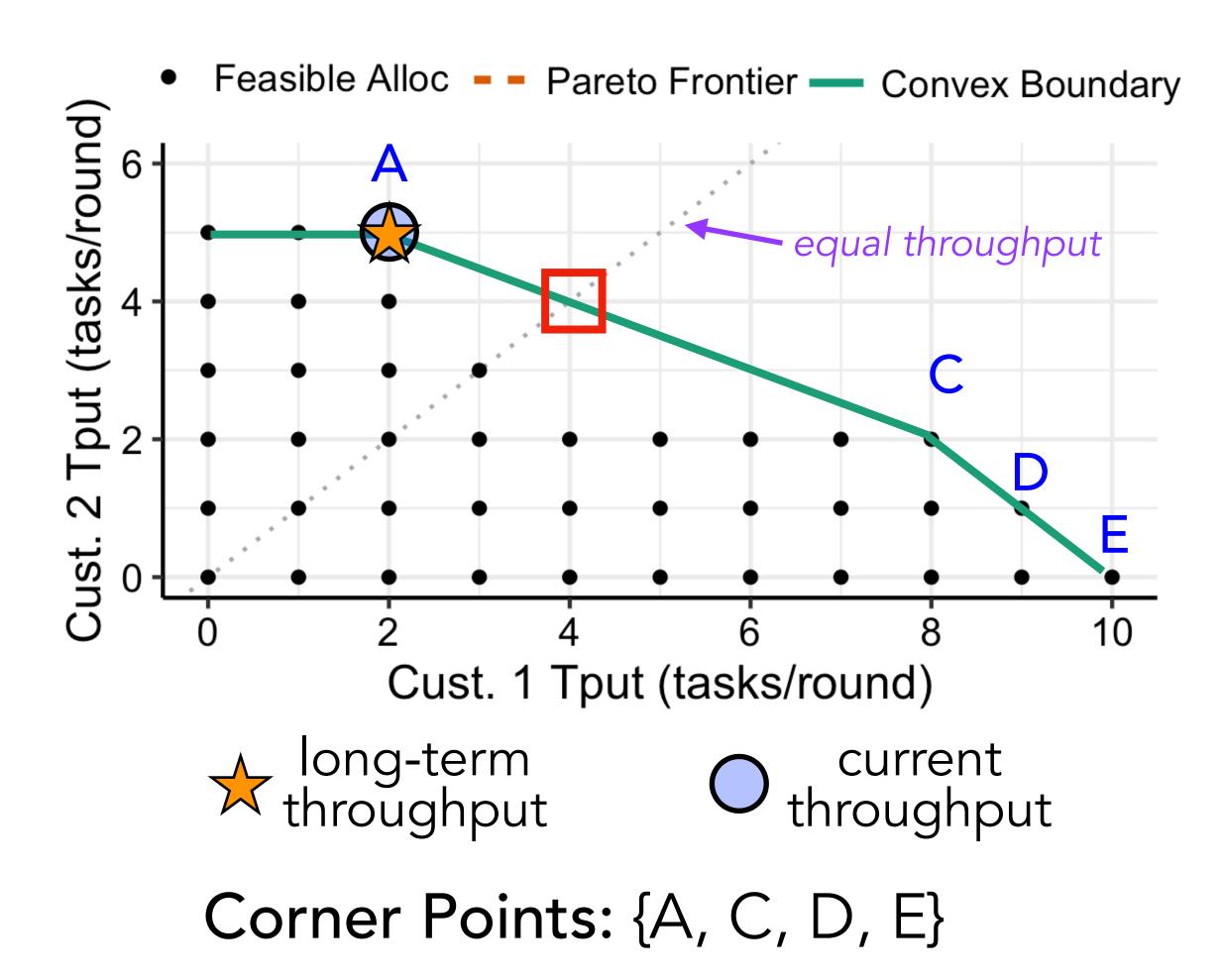
areto Frontier: {A, **Corner Points:** {A, C, D, E}





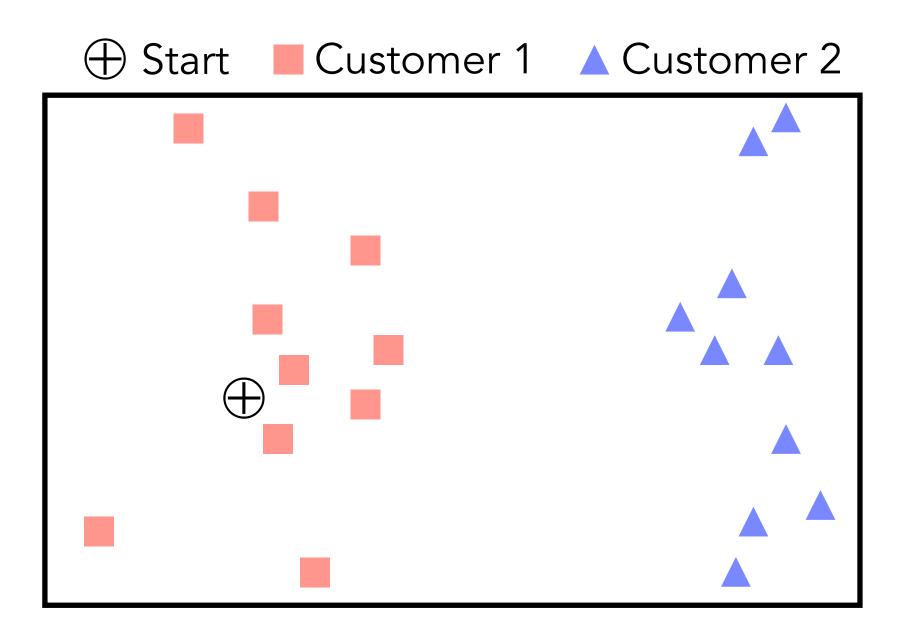


- schedule 10-min round trips
- renew all tasks at start of each round trip

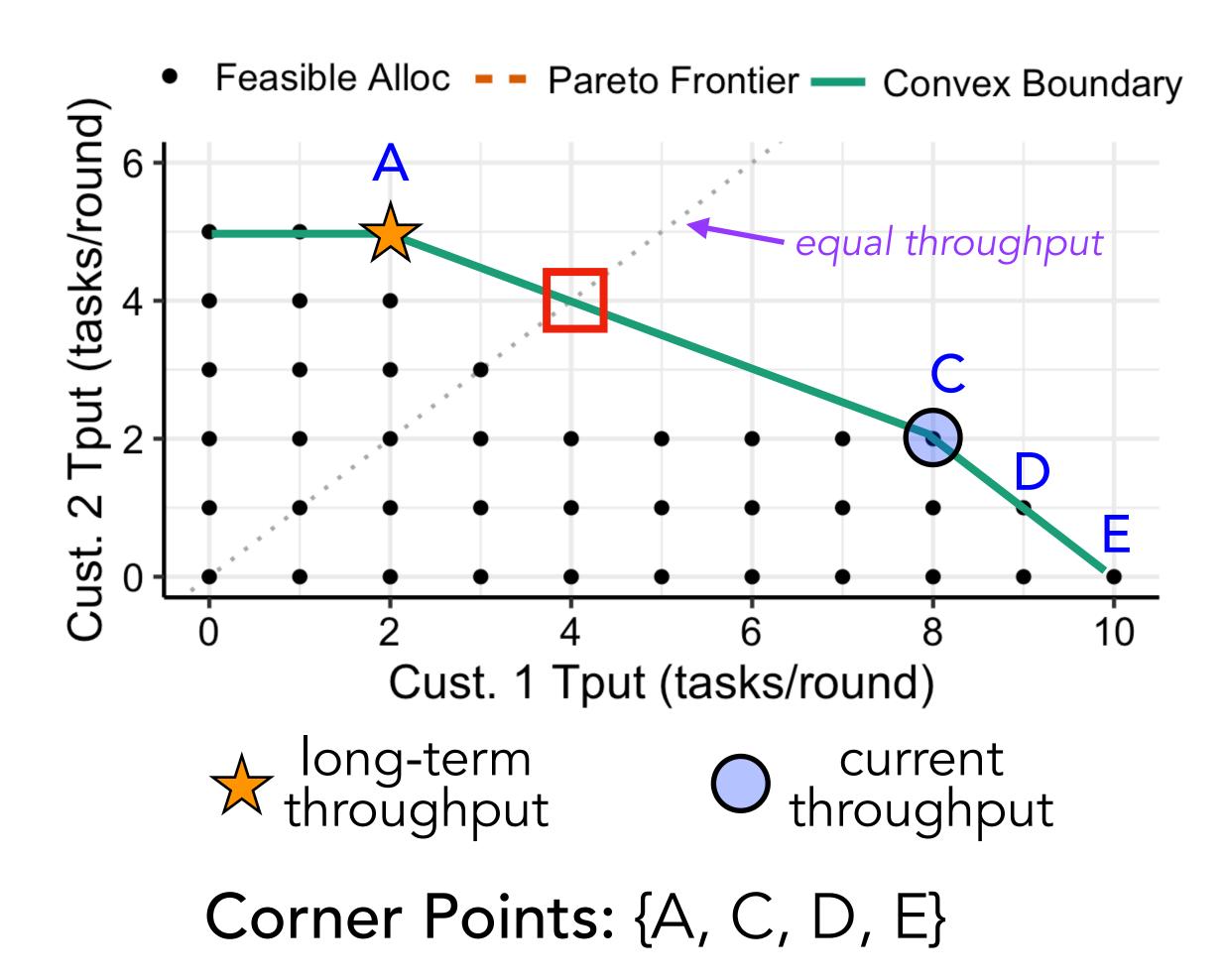






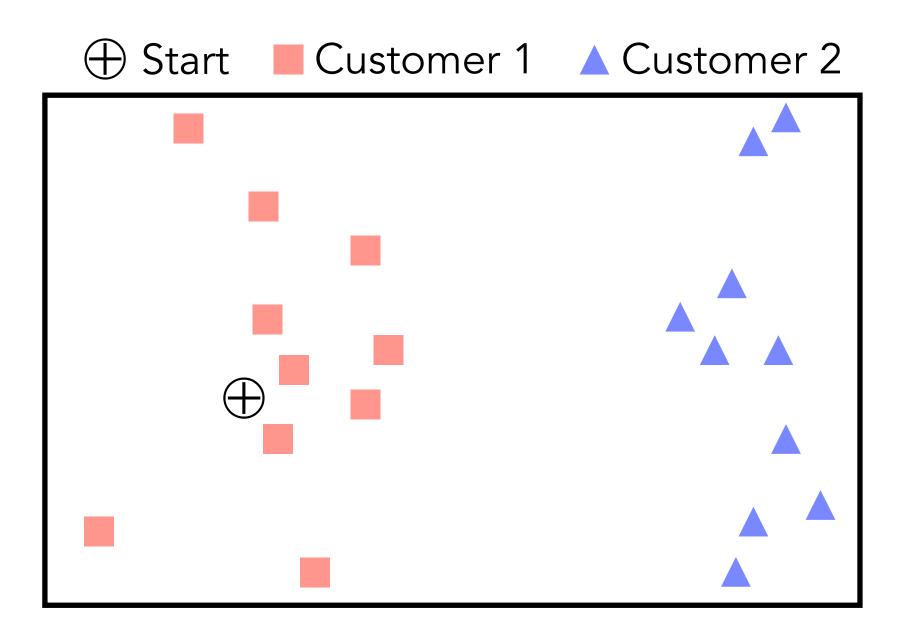


- schedule 10-min round trips
- renew all tasks at start of each round trip

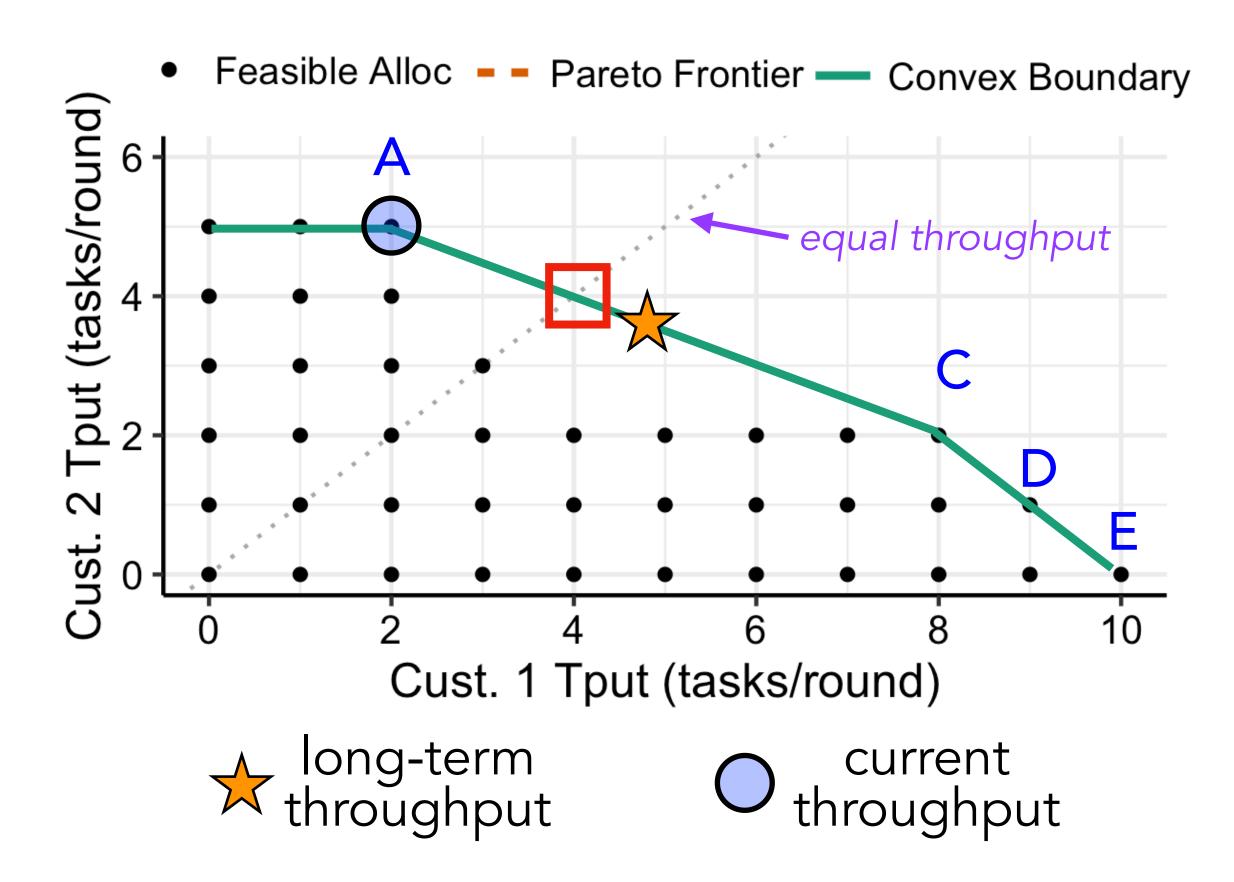






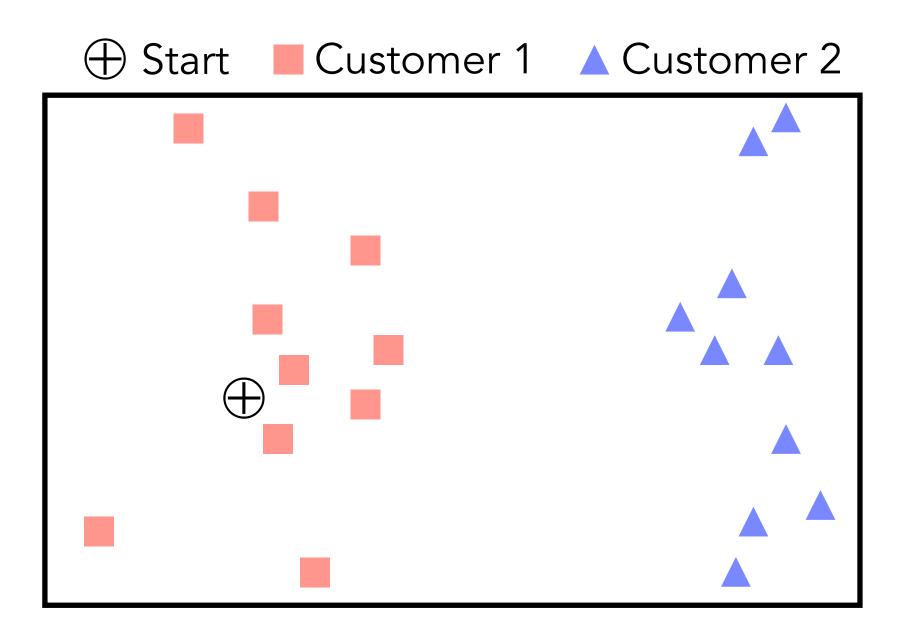


- schedule 10-min round trips
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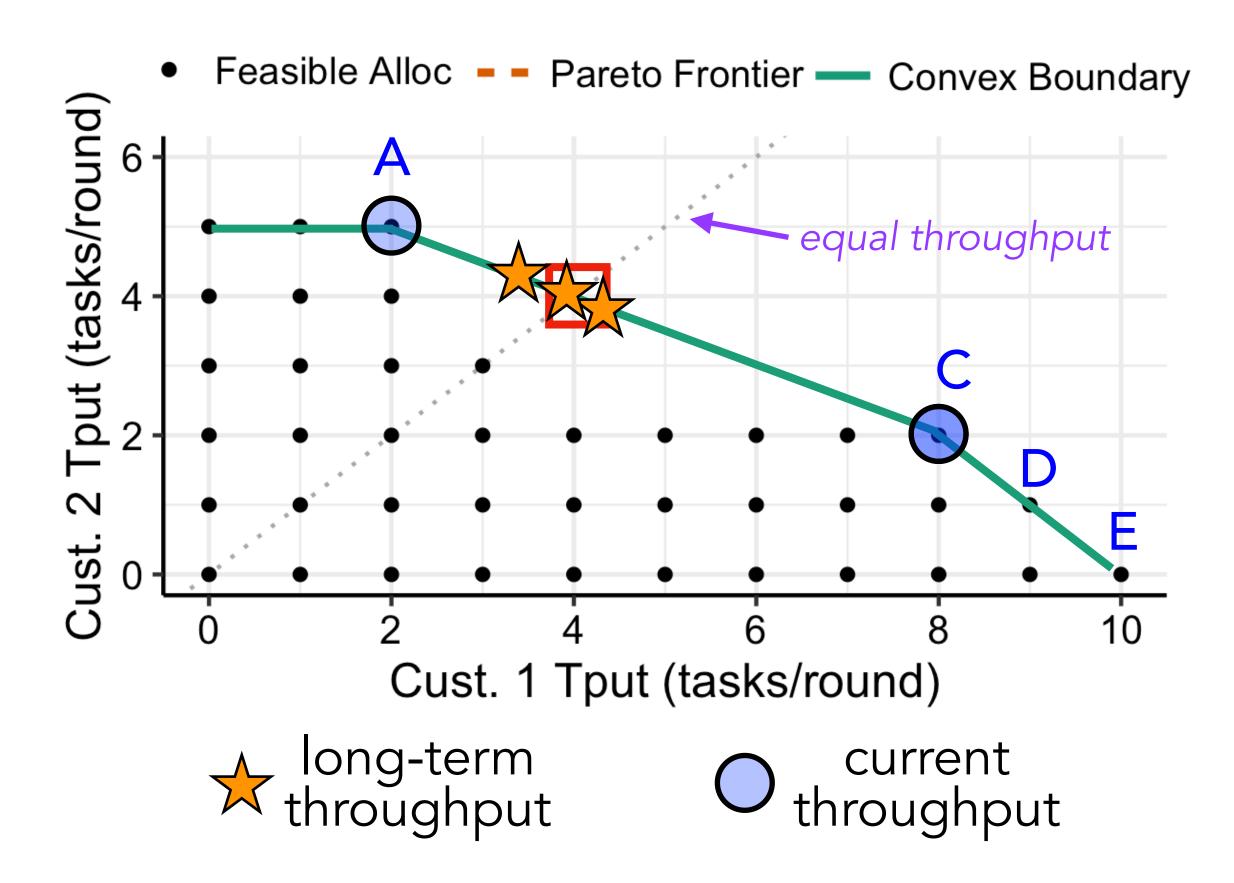






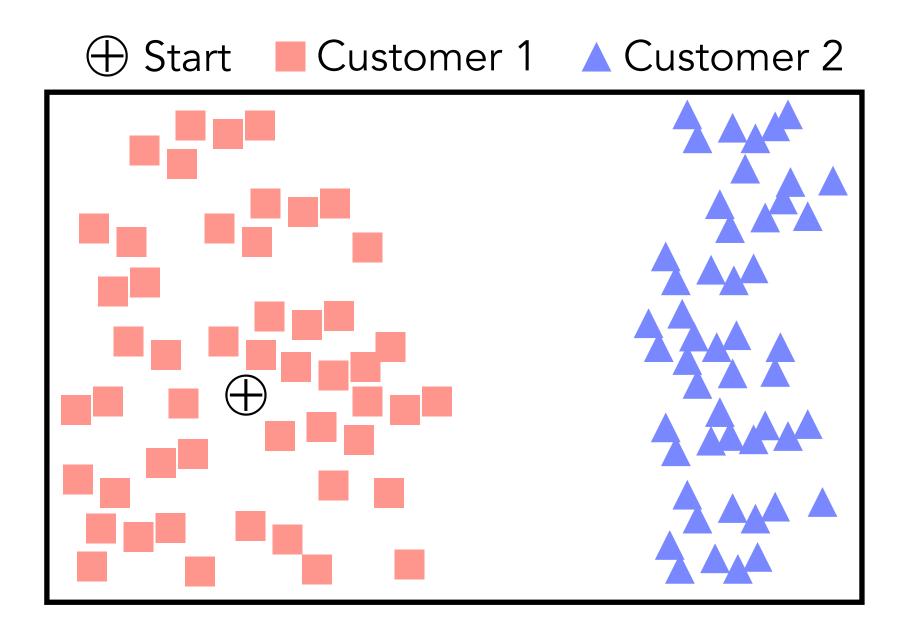


- schedule 10-min round trips
- renew all tasks at start of each round trip





#### Dynamic environments



- schedule 10-min routes
- replan every 3 min
- update tasks every 3 minutes (according to spatial distribution in map)

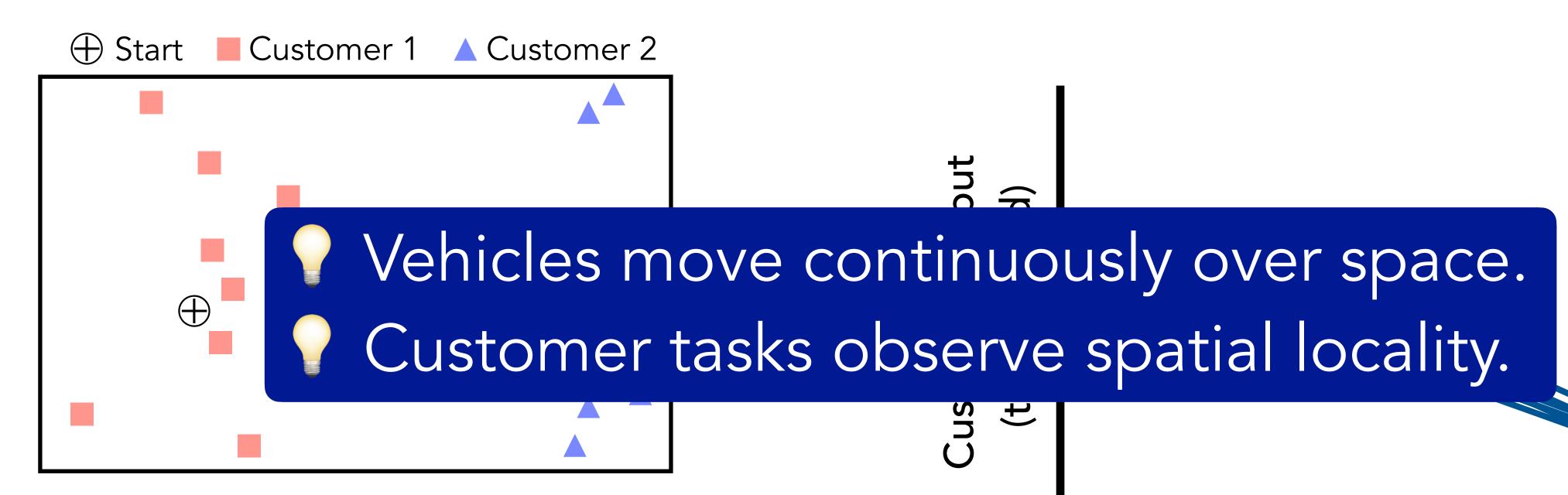




(tasks/round)







- schedule 10-min routes
- replan every 1 min
- update tasks every 3 minutes (according to spatial distribution in map)

#### Dynamic environments

#### Customer 1 Tput (tasks/round)



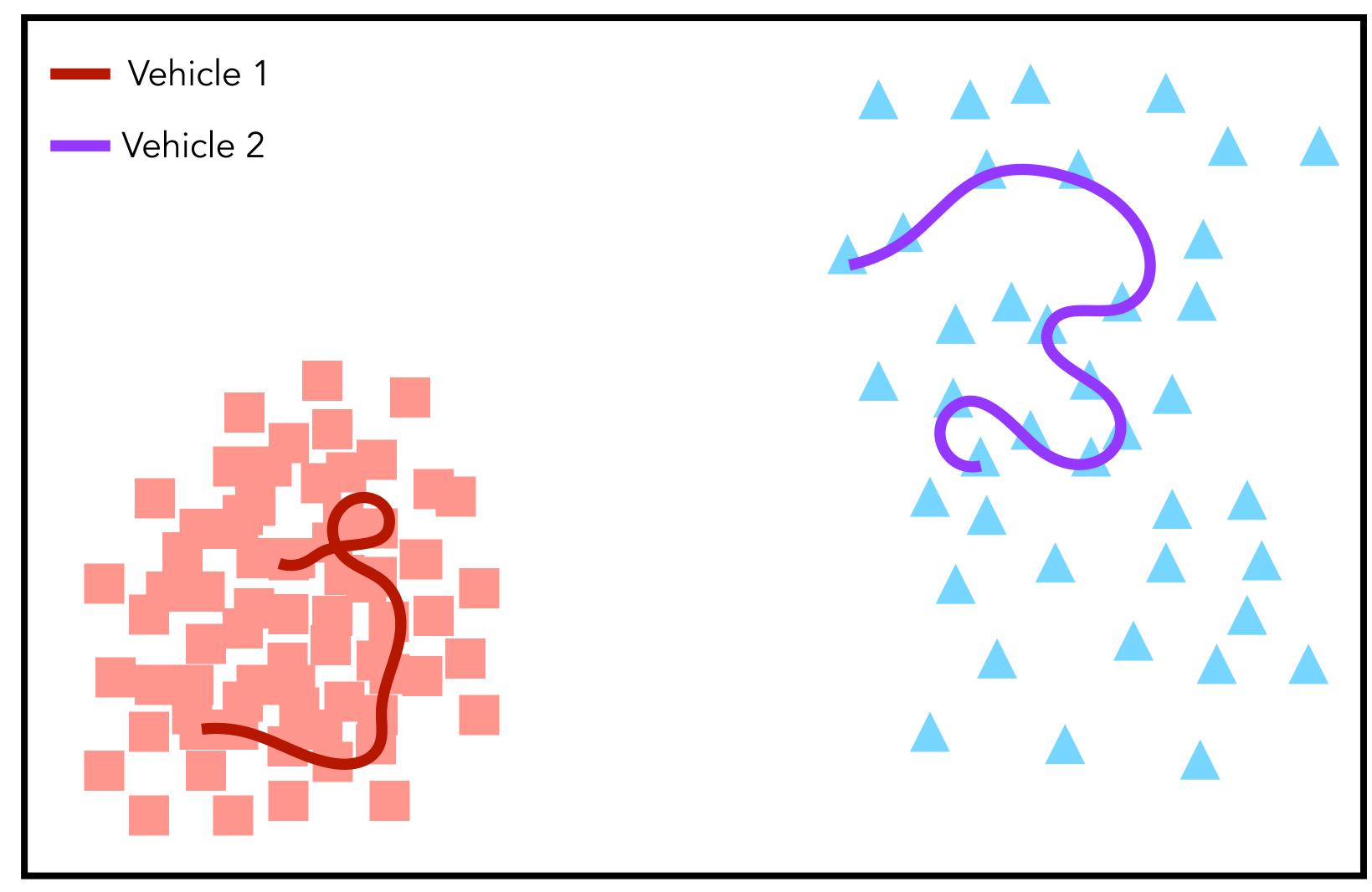
# Key insights

Feasible set becomes convex with time. Target throughput becomes achievable with more time.

- Convex boundary trades off short-term fairness for a boost in throughput.



#### Mobius in action



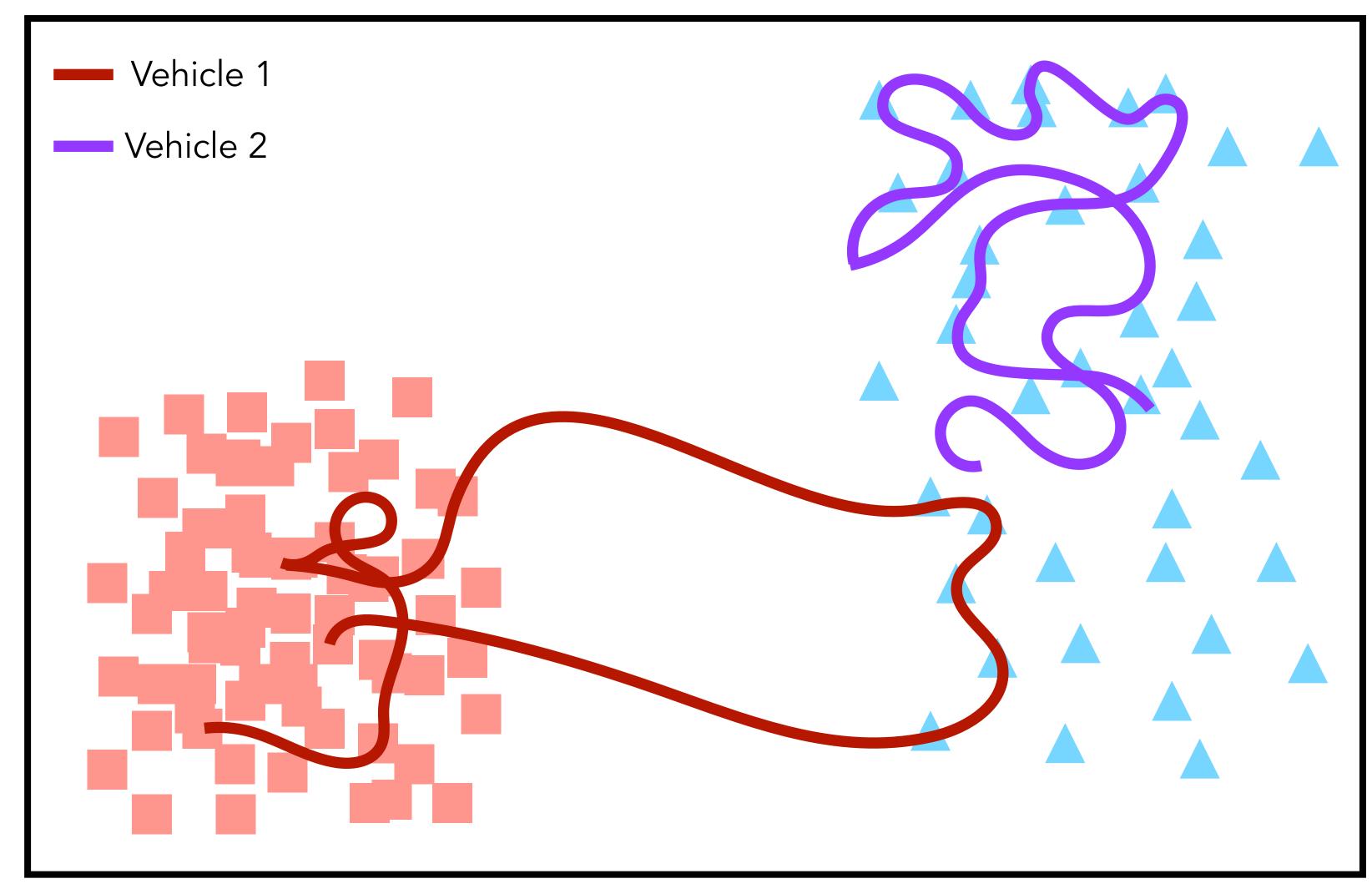
#### After Round 1

	18 orde
	12 orde
Total	30 orde

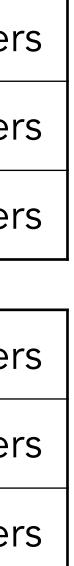




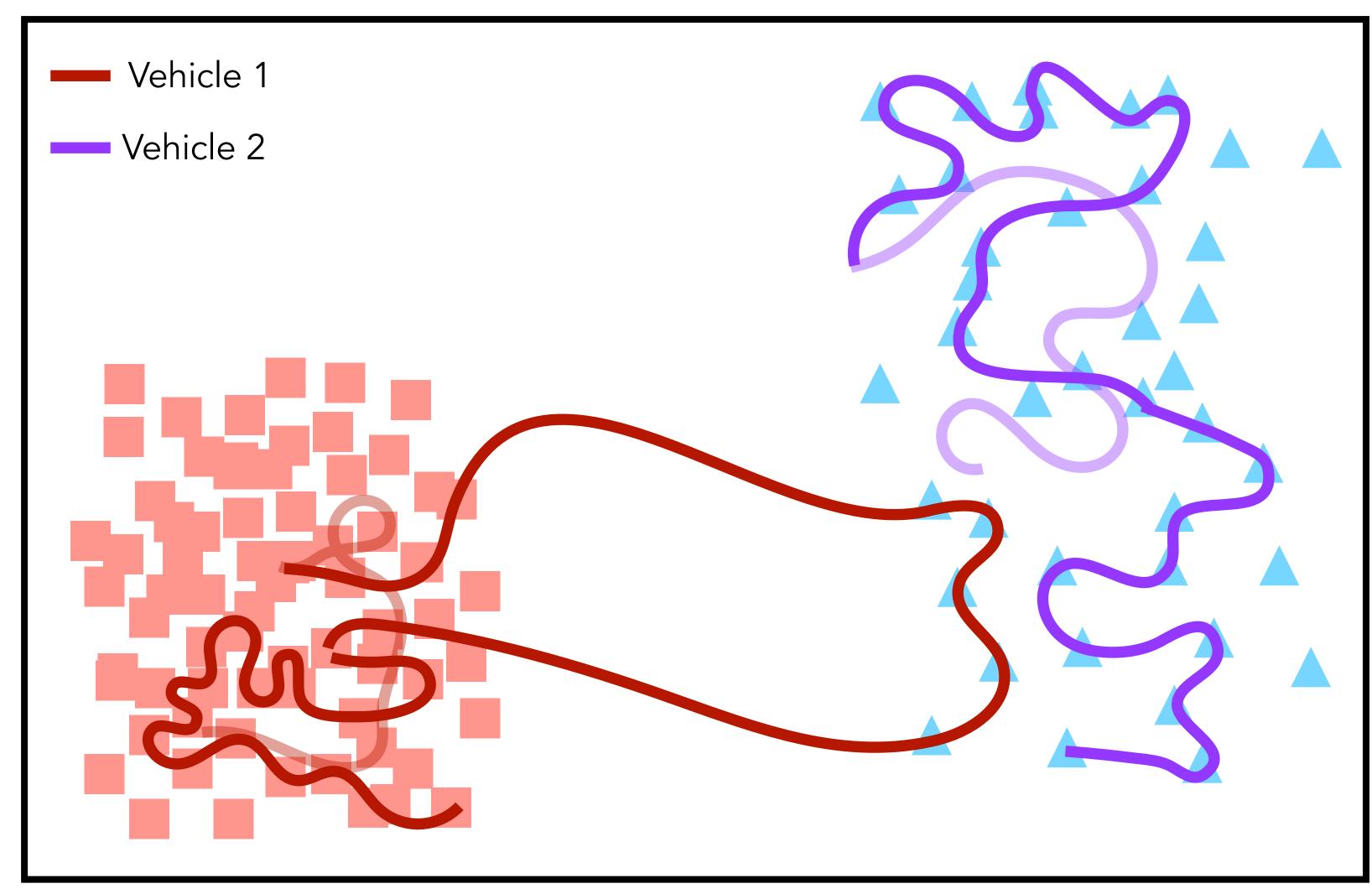
#### Mobius in action



		18 orde
After Round 1		12 orde
	Total	30 orde
Δ. (.		28 orde
After Round 2		32 orde
	Total	60 orde



#### Mobius in action



After Round 1		18 order
		12 order
	Total	30 order
		28 order
After Round 2		32 order
	Total	60 order
		49 orde
After Round 3		43 orde
	Total	92 orde







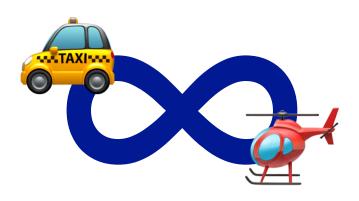
## More details in paper

- How Mobius efficiently computes corner points on convex boundary
- Extending Mobius to more customers
- Supporting a class of fairness objectives (e.g., proportional fairness)
- Analysis of Mobius's optimality



## Implementation

#### Mobius Scheduler



- ~2300 lines of Go
- Plugs with most external VRP solvers
  - Google OR-Tools
  - Gurobi

nobius-scheduler/mobius

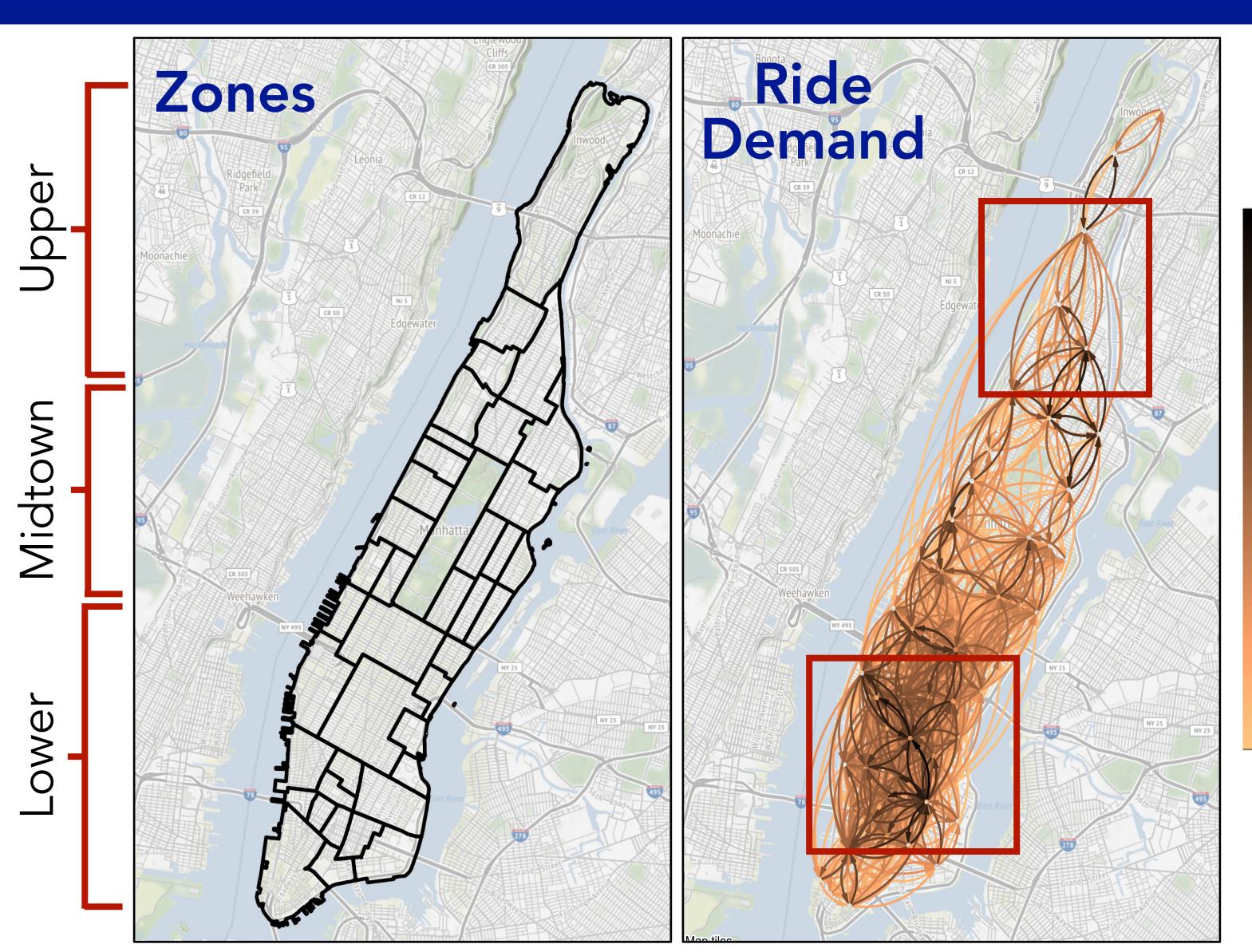
# Customers (Apps)

• Apps can be written in Python, Go, etc.

• App logic can rely on ML models

nobius-scheduler/apps





100 Number of Ride Requests 30 20

#### Setup

- 13-hour trace
- 16k requests
- 40 neighborhoods (zones)
- 200 vehicles

Want to fulfill pickups from all zones equitably (max-min fairness).

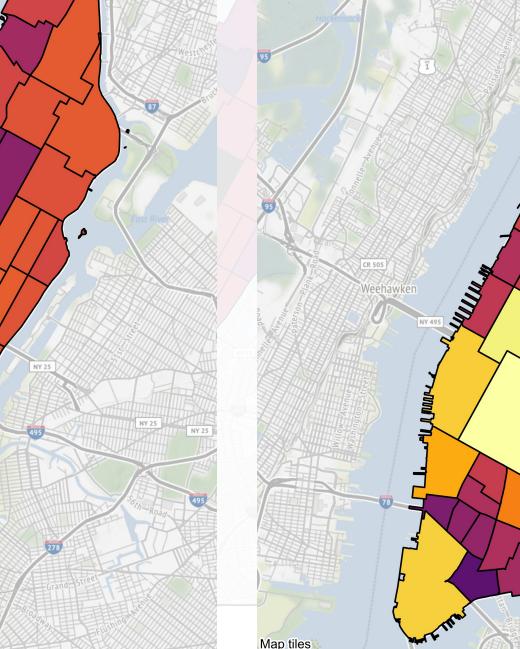


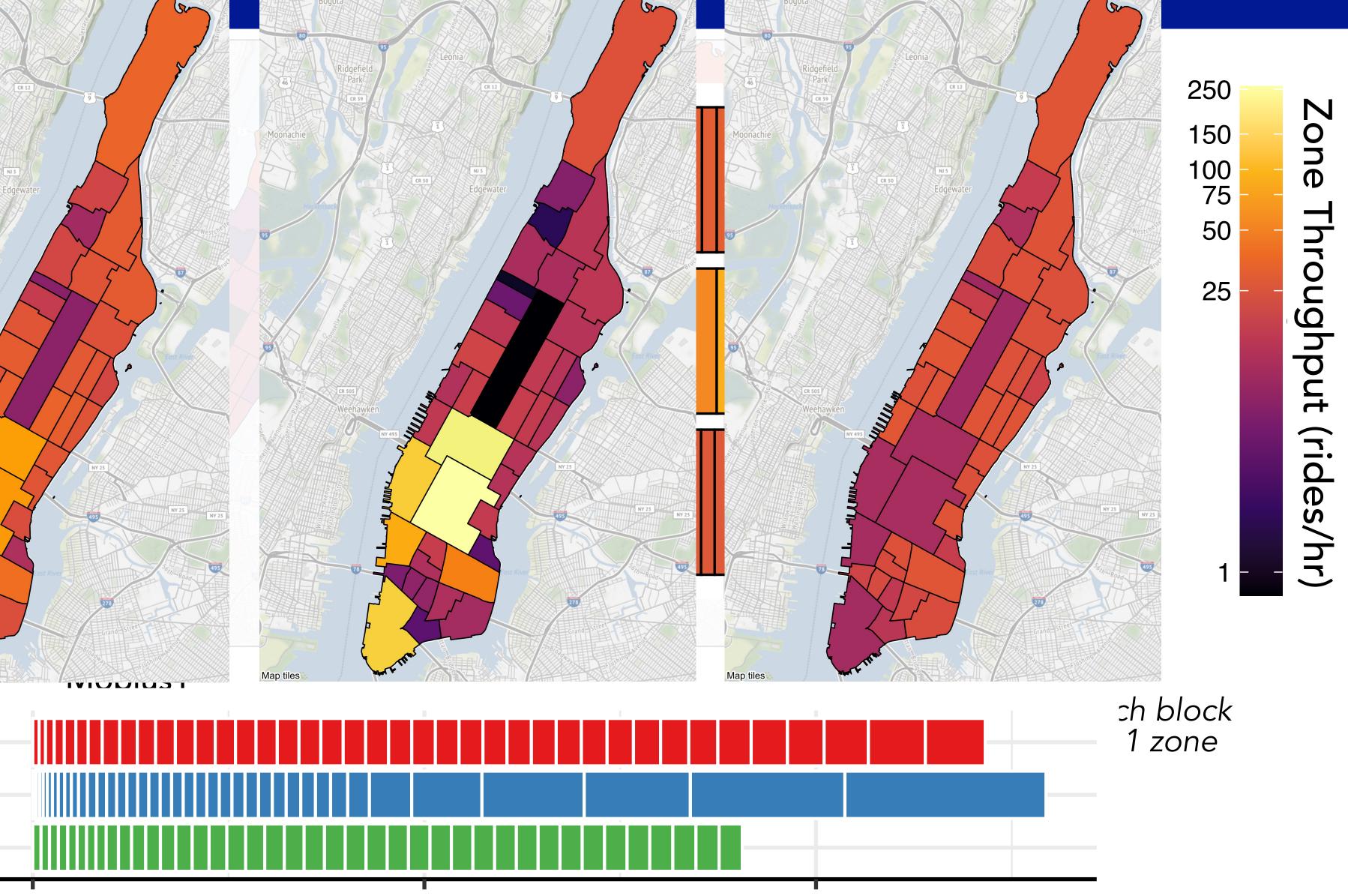




heatmap colors: bright → »tput homogenous → »fair

block size: large  $\rightarrow$  »tput equal size  $\rightarrow$  »fair

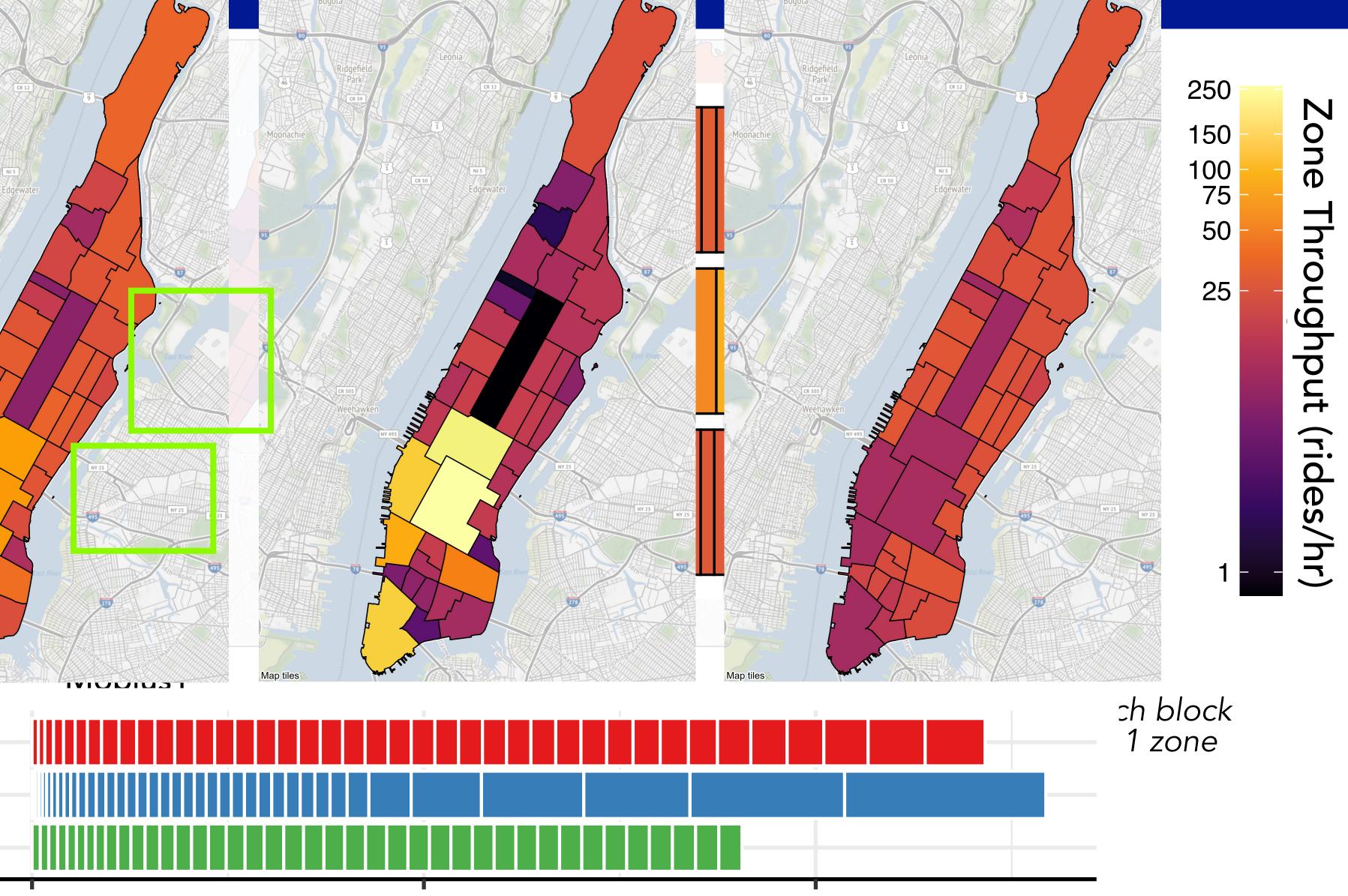






heatmap colors: bright  $\rightarrow$  »tput homogenous  $\rightarrow$  »fair

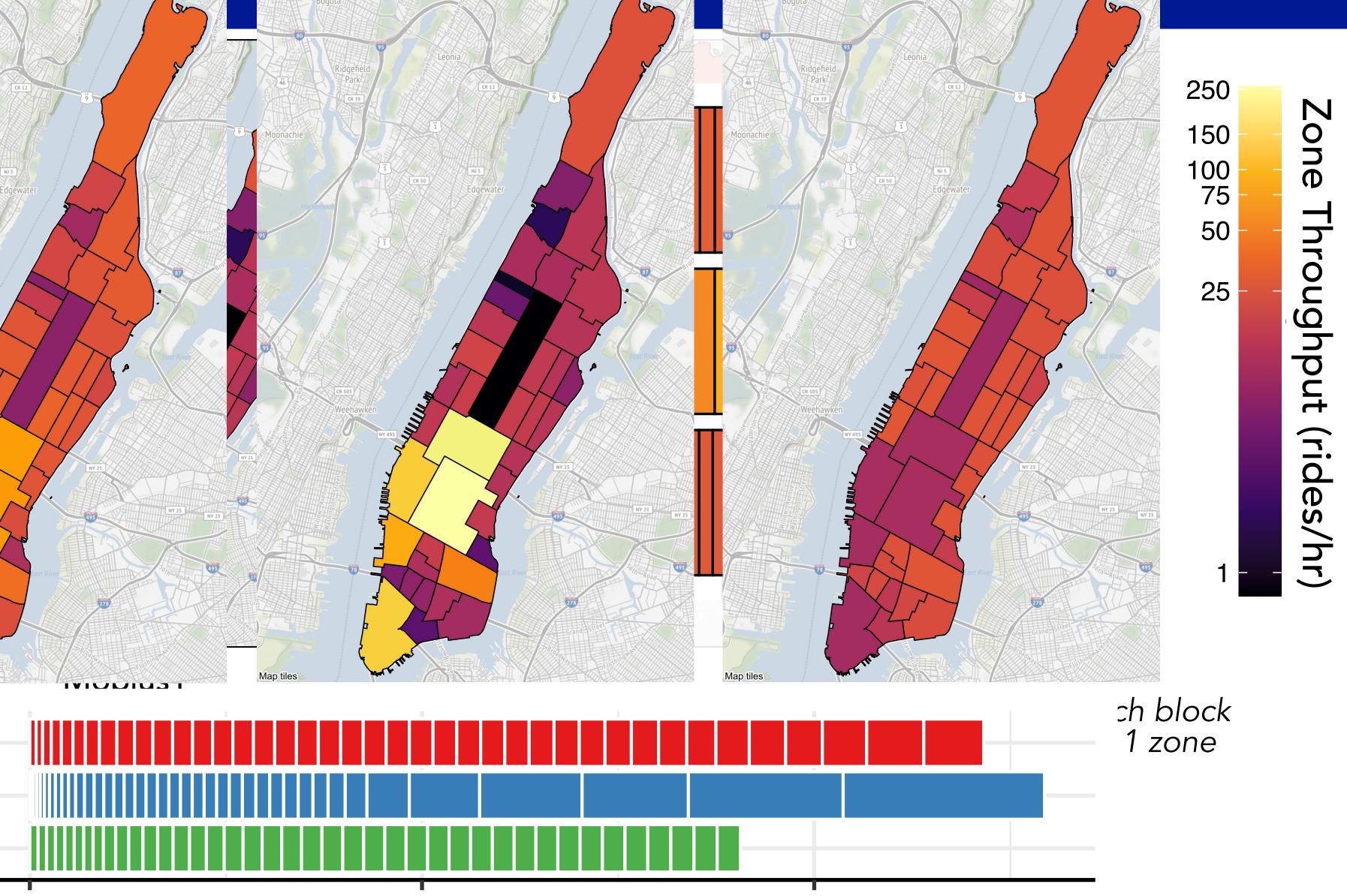
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heatmap colors: bright → »tput homogenous → »fair

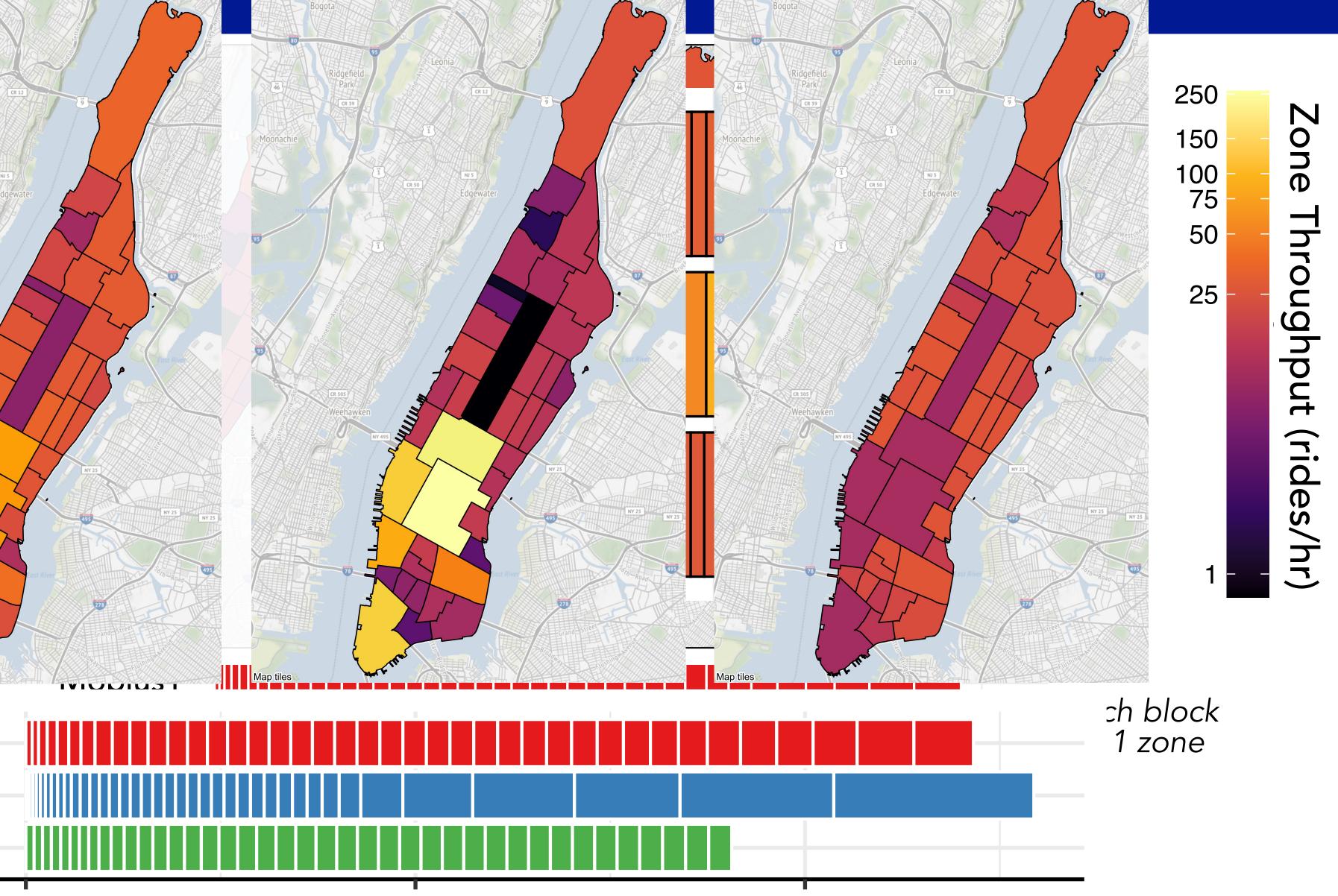
block size:  $large \rightarrow \gg tput$ equal size  $\rightarrow \gg fair$ 





heatmap colors: bright  $\rightarrow$  »tput homogenous  $\rightarrow$  »fair

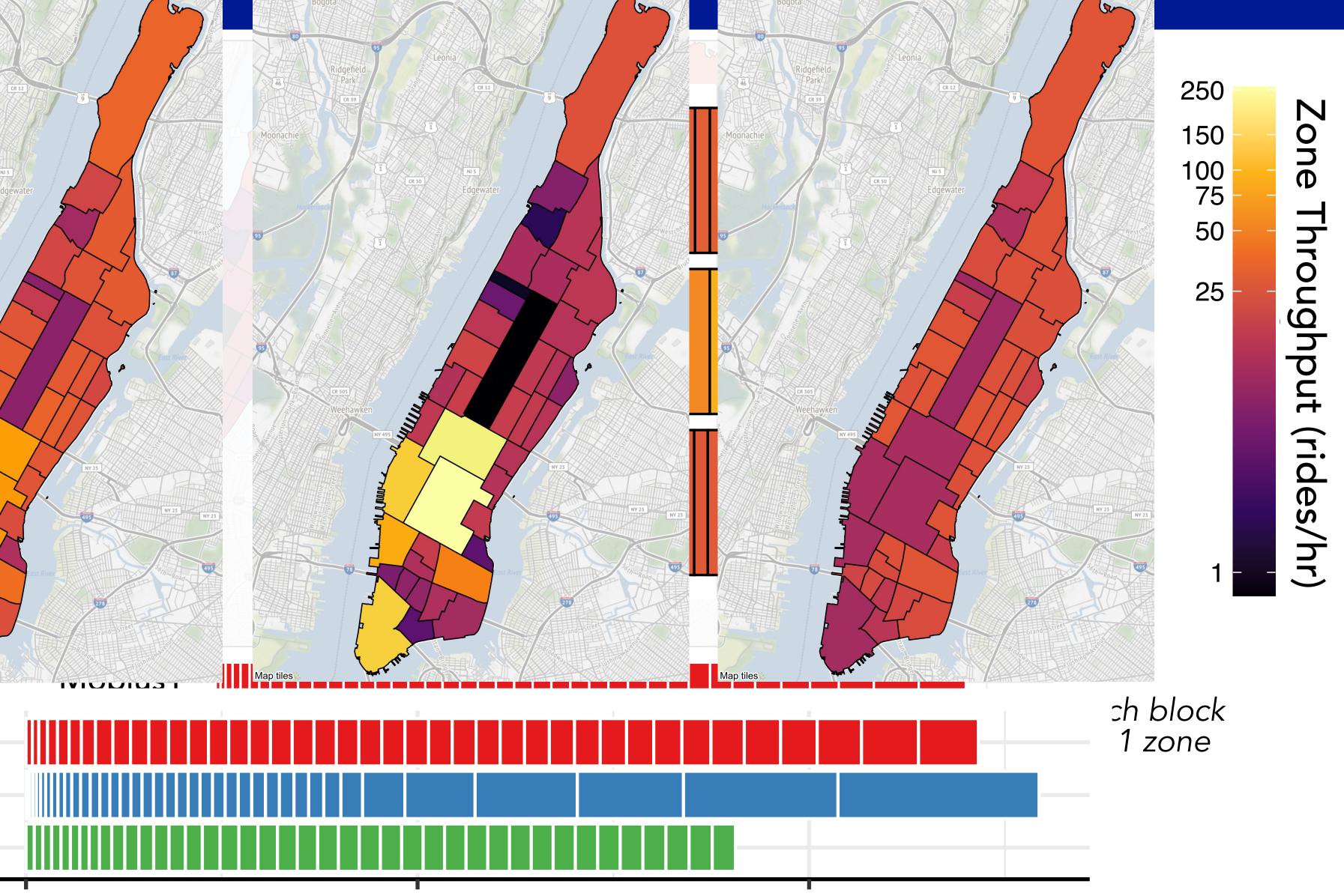
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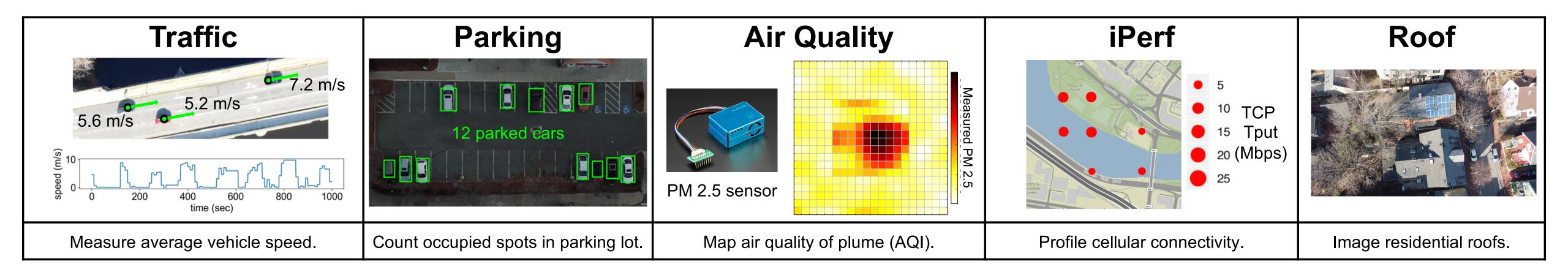
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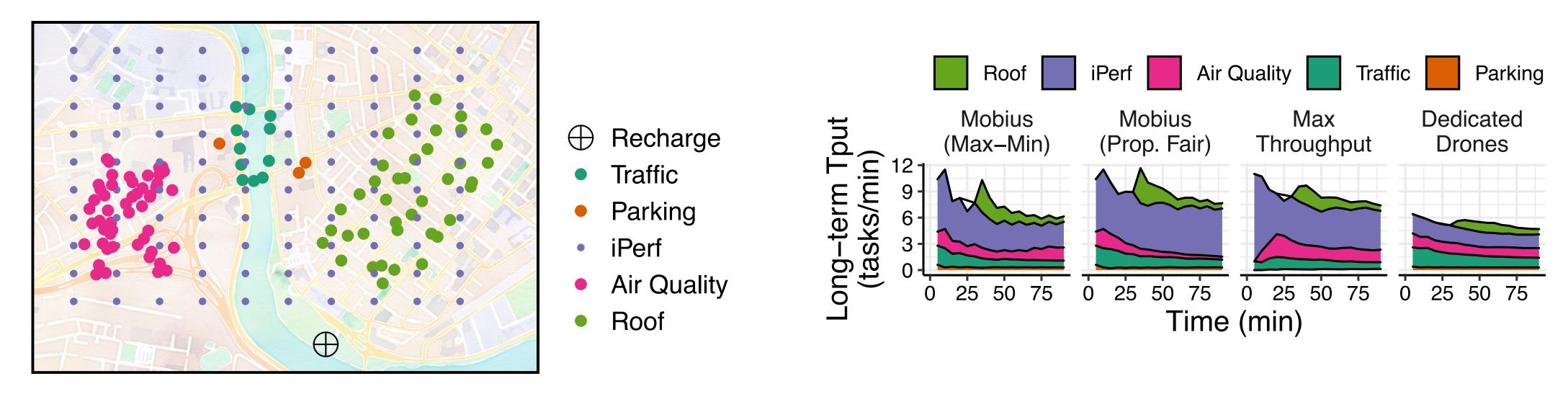
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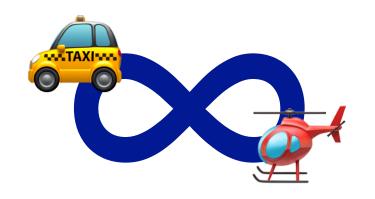
# Urban Sensing in Boston













- Characterized throughput-fairness tradeoffs caused by shared mobility
- Discovered that the convex boundary strikes the right balance
- Designed Mobius, an online scheduler for mobility platform operators
- Showed that Mobius computes high throughput + fair schedules and operates at scale

#### Nobius

#### mobius.csail.mit.edu ∠ arjunvb@csail.mit.edu